

# SERVICE HANDBOOK FIELD SERVICE

Sep. 2001 Ver. 1.0

KONICA CORPORATION TECHNOLOGY SUPPORT CENTER TOKYO JAPAN



# INDEX (FIELD SERVICE)

# SAFETY PRECAUTIONS FOR INSPECTION AND SERVICE

DIS/REASSEMBLY, ADJUSTMENT

SWITCHES ON PWBs, TECH. REP. SETTINGS

**TROUBLESHOOTING** 

Blank page

# SAFETY AND IMPORTANT WARNING ITEMS

Read carefully the Safety and Important Warning Items described below to understand them before doing service work.

# IMPORTANT NOTICE

Because of possible hazards to an inexperienced person servicing this copier as well as the risk of damage to the copier, Konica Corporation strongly recommends that all servicing be performed only by Konica-trained service technicians.

Changes may have been made to this copier to improve its performance after this Service Handbook was printed. Accordingly, Konica Corporation does not warrant, either explicitly or implicitly, that the information contained in this Service Handbook is complete and accurate.

The user of this Service Handbook must assume all risks of personal injury and/or damage to the copier while servicing the copier for which this Service Handbook is intended.

Therefore, this Service Handbook must be carefully read before doing service work both in the course of technical training and even after that, for performing maintenance and control of the copier properly.

Keep this Service Handbook also for future service.

When it is impossible to read the description about safety and warning (due to contamination or tear), the relevant page should be replaced.

# DESCRIPTION ITEMS FOR DANGER, WARNING AND CAUTION

In this Service Handbook, each of three expressions "ADANGER," "AWARNING," and "ACAUTION" is defined as follows together with a symbol mark to be used in a limited meaning.

When servicing the copier, the relevant works (disassembling, reassembling, adjustment, repair, maintenance, etc.) need to be conducted with utmost care.

NOTION IN PROPER : Action having a high possibility of suffering death or serious injury

NARNING:Action having a possibility of suffering death or serious injury

(CAUTION :Action having a possibility of suffering a slight wound, medium trouble, and property damage

Symbols used for safety and important warning items are defined as follows:

\:Precaution when using the copier.

High temperature

:Prohibition when using the copier.

General prohibition Do not touch with wet hand Do not disassemble

:Direction when using the copier.

General Instruction

Ground/Earth

# SAFETY WARNINGS

# [1] MODIFICATIONS NOT AUTHORIZED BY KONICA

Konica copiers are renowned for their high reliability. This reliability is achieved through high-quality design and a solid service network.

Copier design is a highly complicated and delicate process where numerous mechanical, physical, and electrical aspects have to be taken into consideration, with the aim of arriving at proper tolerances and safety factors. For this reason, unauthorized modifications involve a high risk of degradation in performance and safety. Such modifications are therefore strictly prohibited, the points listed below are not exhaustive, but they illustrate the reasoning behind this policy.

tricity promoted, the points note of the			
<b>⚠DANGER</b> : PROHIBITED ACTION	S	<u> </u>	
<ul> <li>Using any cables or power cord not specified by Konica.</li> </ul>	$\bigcirc$		
<ul> <li>Using any fuse or thermostat not specified by Konica. Safety will not be assured, leading to a risk of fire and injury.</li> </ul>	$\Diamond$		
<ul> <li>Disabling fuse functions or bridging fuse terminals with wire, metal clips, sol- der or similar object.</li> </ul>	0		
<ul> <li>Disabling relay functions (such as wedging paper between relay contacts)</li> </ul>			
<ul> <li>Disabling safety functions (interlocks, safety circuits, etc.) Safety will not be assured, leading to a risk of fire and injury.</li> </ul>			
Making any modification to the copier unless instructed by Konica			
Using parts not specified by Konica	0		

### [2] CHECKPOINTS WHEN PERFORMING ON-SITE SERVICE

Konica copiers are extensively tested before shipping, to ensure that all applicable safety standards are met, in order to protect the customer and customer engineer (hereafter called the CE) from the risk of injury. However, in daily use, any electrical equipment may be subject to parts wear and eventual failure. In order to maintain safety and reliability, the CE must perform regular safety checks.

1.Power Supply

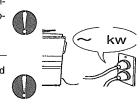
# / WARNING: Wall Outlet

Check that mains voltage is as specified. Plug the power cord into the dedicated wall outlet with a capacity greater than the maximum power consumption.

If excessive current flows in the wall outlet, fire may result.

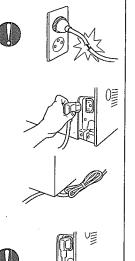
 If two or more power cords can be plugged into the wall outlet, the total load must not exceed the rating of the wall outlet.

If excessive current flows in the wall outlet, fire may result.



# ∕Ŷ WARNING: Power Plug and Cord

- Make sure the power cord is plugged in the wall outlet securely.
   Contact problems may lead to increased resistance, overheating, and the risk of fire.
- Check whether the power cord is damaged. Check whether the sheath is damaged.
  - If the power plug, cord, or sheath is damaged, replace with a new power cord (with plugs on both ends) specified by Konica. Using the damaged power cord may result in fire or electric shock.
- When using the power cord (inlet type) that came with this copier, be sure to observe the following precautions:
- Make sure the copier-side power plug is securely inserted in the socket on the rear panel of the copier.
  - Secure the cord with a fixture properly.
- b. If the power cord or sheath is damaged, replace with a new power cord (with plugs on both ends) specified by Konica.
  - If the power cord (inlet type) is not connected to the copier securely, a contact problem may lead to increased resistance, overheating, and risk of fire.
- Check whether the power cord is not stepped on or pinched by a table and so on
  - Overheating may occur there, leading to a risk of fire.

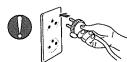


# **∱WARNING:** Power Plug and Cord

Do not bundle or tie the power cord.
 Overheating may occur there, leading to a risk of fire.



Check whether dust is collected around the power plug and wall outlet.
 Using the power plug and wall outlet without removing dust may result in fire.



Do not insert the power plug into the wall outlet with a wet hand.
 The risk of electric shock exists.

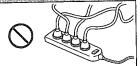


When unplugging the power cord, grasp the plug, not the cable.
 The cable may be broken, leading to a risk of fire and electric shock.



# / WARNING: Wiring

 Never use multi-plug adapters to plug multiple power cords in the same outlet



If used, the risk of fire exists.

When an extension cord is required, use a specified one.
 Current that can flow in the extension cord is limited, so using a too long extension cord may result in fire.

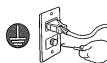


Do not use an extension cable reel with the cable taken up. Fire may result.

# / WARNING: Ground Lead

Check whether the copier is grounded properly.

If current leakage occurs in an ungrounded copier, you may suffer electric shock while operating the copier. Connect the ground lead to one of the following points:



- a. Ground terminal of wall outlet
- b. Ground terminal for which Class D work has been done

### NARNING: Ground Lead

Pay attention to the point to which the ground lead is connected.

Connecting the ground lead to an improper point such as the points listed below results in a risk of explosion and electric shock:

- a. Gas pipe (A risk of explosion or fire exists.)
- b. Lightning rod (A risk of electric shock or fire exists.)
- c. Telephone line ground (A risk of electric shock or fire exists in the case
- of lightning.)
- d. Water pipe or faucet (It may include a plastic portion.)



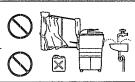
# MARNING: Prohibited Installation Place

 Do not place the copier near flammable materials such as curtains or volatile materials that may catch fire.

A risk of fire exists.

Do not place the copier in a place exposed to water such as rain water.

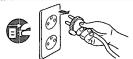
A risk of fire and electric shock exists.



# NWARNING: Nonoperational Handling

 When the copier is not used over an extended period of time (holidays, etc.), switch it off and unplug the power cord.

Dust collected around the power plug and outlet may cause fire.



# **^CAUTION:** Temperature and Humidity

 Do not place the copier in a place exposed to direct sunlight or near a heat source such as a heater.

A risk of degradation in copier performance or deformation exists.

Do not place the copier in a place exposed to cool wind.

Recommended temperature and humidity are as follows:

Temperature: 10°C to 30°C

Humidity: 10% to 80% (no dew condensation)

Avoid other environments as much as possible.



# **⚠CAUTION:** Ventilation

 Do not place the copier in a place where there is much dust, cigarette smoke, or ammonia gas.

Place the copier in a well ventilated place to prevent machine problems and image faults.

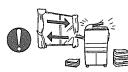


# **∱CAUTION:** Ventilation

 The copier generates ozone gas during operation, but it is not sufficient to be harmful to the human body.

If a bad smell of ozone is present in the following cases, ventilate the room.

- a. When the copier is used in a poorly ventilated room
- b. When taking a lot of copies
- c. When using multiple copiers at the same time



# **⚠CAUTION:** Vibration

 When installing the copier, read the Installation Guide thoroughly. Be sure to install the copier in a level and sturdy place.

Constant vibration will cause problems.

Be sure to lock the caster stoppers.

In the case of an earthquake and so on, the copier may slide, leading to a injury.

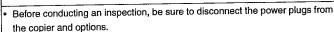




# ↑ CAUTION: Inspection before Servicing

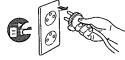
 Before conducting an inspection, read all relevant documentation (service handbook, technical notices, etc.) and proceed with the inspection following the prescribed procedure, using only the prescribed tools. Do not make any adjustment not described in the documentation.

If the prescribed procedure or tool is not used, the copier may break and a risk of injury or fire exists.

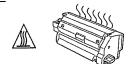


When the power plug is inserted in the wall outlet, some units are still powered even if the POWER switch is turned OFF. A risk of electric shock exists.





The area around the fixing unit is hot.
 You may get burnt.



# ADANGER: Work Performed with the Copier Powered

 Take every care when making adjustments or performing an operation check with the copier powered.

If you make adjustments or perform an operation check with the external cover detached, you may touch live or high-voltage parts or you may be caught in moving gears or the timing belt, leading to a risk of injury.





# ADANGER: Work Performed with the Copier Powered

· Take every care when servicing with the external cover detached. High-voltage exists around the drum unit. A risk of electric shock exists.



# / WARNING: Safety Checkpoints

Check the exterior and frame for edges, burrs, and other damages. The user or CE may be injured.

They can short internal circuits and cause electric shock or fire.



· Do not allow any metal parts such as clips, staples, and screws to fall into the copier.





 Check wiring for squeezing and any other damage. Current can leak, leading to a risk of electric shock or fire.



· When disconnecting connectors, grasp the connector, not the cable. (Specifically, connectors of the AC line and high-voltage parts) Current can leak, leading to a risk of electric shock or fire.



 Carefully remove all toner remnants and dust from electrical parts and electrode units such as a charging corona unit. Current can leak, leading to a risk of copier trouble or fire.



 Check high-voltage cables and sheaths for any damage. Current can leak, leading to a risk of electric shock or fire.





· Check electrode units such as a charging corona unit for deterioration and sign of leakage.



Current can leak, leading to a risk of trouble or fire.





 Before disassembling or adjusting the write unit incorporating a laser, make sure that the power cord has been disconnected.



The laser light can enter your eye, leading to a risk of loss of eyesight.



 Do not remove the cover of the write unit. Do not supply power with the write unit shifted from the specified mounting position.



The laser light can enter your eye, leading to a risk of loss of eyesight.



 When replacing a lithium battery, replace it with a new lithium battery specified in the Parts Guide Manual. Dispose of the used lithium battery using the method specified by local authority.





Improper replacement can cause explosion.

# / WARNING: Safety Checkpoints

 After replacing a part to which AC voltage is applied (e.g., optical lamp and fixing lamp), be sure to check the installation state.

A risk of fire exists.



 Check the interlock switch and actuator for loosening and check whether the interlock functions properly.

If the interlock does not function, you may receive an electric shock or be injured when you insert your hand in the copier (e.g., for clearing paper lam).



 Make sure the wiring cannot come into contact with sharp edges, burrs, or other pointed parts.

Current can leak, leading to a risk of electric shock or fire.



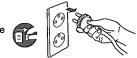
 Make sure that all screws, components, wiring, connectors, etc. that were removed for safety check and maintenance have been reinstalled in the original location. (Pay special attention to forgotten connectors, pinched cables, forgotten screws, etc.)

A risk of copier trouble, electric shock, and fire exists.



# NDANGER: HANDLING OF SERVICE MATERIALS

 Unplug the power cord from the wall outlet.
 Drum cleaner (isopropyl alcohol) and roller cleaner (acetone-based) are highly flammable and must be handled with care. A risk of fire exists.



 Do not replace the cover or turn the copier ON before any solvent remnants on the cleaned parts have fully evaporated.

A risk of fire exists.

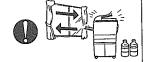


 Use only a small amount of cleaner at a time and take care not to spill any liquid. If this happens, immediately wipe it off.

A risk of fire exists.



When using any solvent, ventilate the room well.
 Breathing large quantities of organic solvents can lead to discomfort.



# **↑** DANGER: HANDLING OF SERVICE MATERIALS

 Toner and developer are not harmful substances, but care must be taken not to breathe excessive amounts or let the substances come into contact with eyes, etc. It may be stimulative.



If the substances get in the eye, rinse with plenty of water immediately. When symptoms are noticeable, consult a physician.

Never throw the used cartridge and toner into fire.
 You may be burned due to dust explosion.





### [3] MEASURES TO TAKE IN CASE OF AN ACCIDENT

- If an accident has occurred, the distributor who has been notified first must immediately take emergency measures to
  provide relief to affected persons and to prevent further damage.
- If a report of a serious accident has been received from a customer, an on-site evaluation must be carried out quickly and Konica Corporation must be notified.
- To determine the cause of the accident, conditions and materials must be recorded through direct on-site checks, in accordance with instructions issued by Konica Corporation.
- 4. For reports and measures concerning serious accidents, follow the regulations given in "Serious Accident Report/ Follow-up Procedures."

### [4] CONCLUSION

- Safety of users and customer engineers depends highly on accurate maintenance and administration. Therefore, safety can be maintained by the appropriate daily service work conducted by the customer engineer.
- When performing service, each copier on the site must be tested for safety. The customer engineer must verify the safety of parts and ensure appropriate management of the equipment.

# SAFETY INFORMATION

# IMPORTANT INFORMATION

The Center for Devices and Radiological Health (CDRH) of the U.S. Food and Drug Administration implemented regulations for laser products manufactured since August 1, 1976. Compliance is mandatory for products marketed in the United States.

This copier is certified as a "Class 1" laser product under the U.S.

Department of Health and Human Services (DHHS) Radiation Performance Standard according to the Radiation Control for Health and Safety Act of 1968. Since radiation emitted inside this copier is completely confined within protective housings and external covers, the laser beam cannot escape during any phase of normal user operation.

# 1. SAFETY PRECAUTIONS FOR INSPECTION AND SERVICE

- When performing inspection and service procedures, observe the following precautions to prevent accidents and ensure utmost safety.
- \* Depending on the model, some of the precautions given in the following do not apply.
- · Different markings are used to denote specific meanings as detailed below.



### WARNING

Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.



### CAUTION

Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury. It may also be used to alert against unsafe practices.

• The following graphic symbols are used to give instructions that need to be observed.



Used to call the service technician's attention to what is graphically represented inside the marking (including a warning).



Used to prohibit the service technician's from doing what is graphically represented inside the marking.



Used to instruct the service technician's to do what is graphically represented inside the marking.

### 1-1. Warning



### WARNING

1. Always observe precautions.



- Parts requiring special attention in this product will include a label containing the mark shown on the left plus precautionary notes. Be sure to observe the precautions.
- Be sure to observe the "Safety Information" given in the Operator's Manual.
- 2. Before starting the procedures, be sure to unplug the power cord.



- This product contains a high-voltage unit and a circuit with a large current capacity that may cause an electric shock or burn.
- The product also contains parts that can jerk suddenly and cause injury.
- If this product uses a laser, laser beam leakage may cause eye damage or blindness.

3. Do not throw toner or the toner bottle into a fir.



 Do not throw toner or the toner bottle (Imaging Cartridge) into a fire. Toner expelled from the fire may cause burns.

4. Use the specified parts.



- For replacement parts, always use the genuine parts specified in the manufacturer's parts manual. Installing a wrong or unauthorized part could cause dielectric breakdown, overload, or undermine safety devices resulting in possible electric shock or fire.
- Replace a blown electrical fuse or thermal fuse with its corresponding genuine
  part specified in the manufacturer's parts manual. Installing a fuse of a different
  make or rating could lead to a possible fire. If a thermal fuse blows frequently,
  the temperature control system may have a problem and action must be taken
  to eliminate the cause of the problem.
- Handle the power cord with care and never use a multiple outlet.



- Do not break, crush or otherwise damage the power cord. Placing a heavy object on the power cord, or pulling or bending it may damage it, resulting in a possible fire or electric shock.
- Do not use a multiple outlet to which any other appliance or machine is connected.
- Be sure the power outlet meets or exceeds the specified capacity.
- Be careful with the high-voltage parts.



- A part marked with the symbol shown on the left carries a high voltage. Touching it could result in an electric shock or burn. Be sure to unplug the power cord before servicing this part or the parts near it.
- 7. Do not work with wet hands.



- Do not unplug or plug in the power cord, or perform any kind of service or inspection with wet hands. Doing so could result in an electric shock.
- 8. Do not touch a high-temperature part.



- A part marked with the symbol shown on the left and other parts such as the exposure lamp and fusing roller can be very hot while the machine is energized. Touching them may result in a burn.
- Wait until these parts have cooled down before replacing them or any surrounding parts.
- 9. Maintain a grounded connection at all times. (This item may not apply in the USA.)



- Be sure to connect the ground wire to the ground terminal even when performing an inspection or repair. Without proper grounding, electrical leakage could result in an electric shock or fire.
- Never connect the ground wire to a gas pipe, water pipe, telephone ground wire, or a lightning conductor.
- 10. Do not remodel the product.



Modifying this product in a manner not authorized by the manufacturer may result in a fire or electric shock. If this product uses a laser, laser beam leakage may cause eye damage or blindness.

11. Restore all parts and harnesses to their original positions.



- To promote safety and prevent product damage, make sure the harnesses are returned to their original positions and properly secured in their clamps and saddles in order to avoid hot parts, high-voltage parts, sharp edges, or being crushed.
- To promote safety, make sure that all tubing and other insulating materials are returned to their original positions. Make sure that floating components mounted on the circuit boards are at their correct distance and position off the boards.

### 1-2. Caution



### CAUTION

Precautions for Service Jobs.



- A toothed washer and spring washer, if used originally, must be reinstalled.
   Omitting them may result in contact failure which could cause an electric shock or fire.
- When reassembling parts, make sure that the correct screws (size, type) are
  used in the correct places. Using the wrong screw could lead to stripped
  threads, poorly secured parts, poor insulating or grounding, and result in a malfunction, electric shock or injury.



- Take great care to avoid personal injury from possible burrs and sharp edges on the parts, frames and chassis of the product.
- When moving the product or removing an option, use care not to injure your back or allow your hands to be caught in mechanisms.
- 2. Precautions for Servicing with Covers and Parts Removed.



- Wherever feasible, keep all parts and covers mounted when energizing the product.
- If energizing the product with a cover removed is absolutely unavoidable, do not touch any exposed live parts and use care not to allow your clothing to be caught in the moving parts. Never leave a product in this condition unattended.
- Never place disassembled parts or a container of liquid on the product. Parts falling into, or the liquid spilling inside, the mechanism could result in an electric shock or fire.



- Never use a flammable spray near the product. This could result in a fire.
  - Make sure the power cord is unplugged before removing or installing circuit boards or plugging in or unplugging connectors.
- Always use the interlock switch actuating jig to actuate an interlock switch when a cover is opened or removed. The use of folded paper or some other object may damage the interlock switch mechanism, possibly resulting in an electric shock, injury or blindness.

3. Precautions for the Working Environment.



- The product must be placed on a flat, level surface that is stable and secure.
- Never place this product or its parts on an unsteady or tilting workbench when servicing.
- Provide good ventilation at regular intervals if a service job must be done in a confined space for a long period of time.
- · Avoid dusty locations and places exposed to oil or steam.
- Avoid working positions that may block the ventilation ports of the product.
- 4. Precautions for Handling Batteries. (Lithium, Nickel-Cadmium, etc.)



- Replace a rundown battery with the same type as specified in the manufacturer's parts manual.
- Before installing a new battery, make sure of the correct polarity of the installation or the battery could burst.
- Dispose of used batteries according to the local regulations. Never dispose of them at the user's premises or attempt to try to discharge one.
- 5. Precautions for the Laser Beam. (Only for Products Employing a Laser)



- Removing the cover marked with the caution label could lead to possible exposure to the laser beam, resulting in eye damage or blindness. Be sure to unplug the power cord before removing this cover.
- If removing this cover while the power is ON is unavoidable, be sure to wear protective laser goggles that meet specifications.
- Make sure that no one enters the room when the machine is in this condition.
- When handling the laser unit, observe the "Precautions for Handling Laser Equipment."
- 6. Precautions for storage the toner or imaging cartridge.



 Be sure to keep the toner or imaging cartridge out of the reach of children. Licking the imaging cartridge or ingesting its contents is harmful to your health.

### 1-3. Other Precautions

- When handling circuit boards, observe the "HANDLING of PWBs".
- The PC Drum is a very delicate component. Observe the precautions given in "HAN-DLING OF THE PC DRUM" because mishandling may result in serious image problems.
- Note that replacement of a circuit board may call for readjustments or resetting of particular items, or software installation.

### 1-4. Used Batteries Precautions

### **ALL Areas**

### CAUTION

Danger of explosion if battery is incorrectly replaced.

Replace only with the same or equivalent type recommended by the manufacturer.

Dispose of used batteries according to the manufacturer's instructions.

### Germany

### VORSICHT!

Explosionsgefahr bei unsachgemäßem Austausch der Batterie.

Ersatz nur durch denselben oder einen vom Hersteller empfohlenen gleichwertigen Typ.

Entsorgung gebrauchter Batterien nach Angaben des Herstellers.

### France

### ATTENTION

Il y a danger d'explosion s'il y a remplacement incorrect de la batterie.

Remplacer uniquement avec une batterie du même type ou d'un type équivalent recommandé par le constructeur.

Mettre au rebut les batteries usagées conformément aux instructions du fabricant.

### Denmark

### ADVARSEL!

Lithiumbatteri - Eksplosionsfare ved fejlagtig håndtering. Udskiftning må kun ske med batteri af samme fabrikat og type. Levér det brugte batteri tilbage til leverandøren.

### Finland, Sweden

### **VAROITUS**

Paristo voi räjähtää, jos se on virheellisesti asennettu. Vaihda paristo ainoastaan laitevalmistajan suosittelemaan tyyppiin. Hävitä käytetty paristo valmistajan ohjeiden mukaisesti.

### VARNING

Explosionsfara vid felaktigt batteribyte.

Använd samma batterityp eller en ekvivalent typ som rekommenderas av apparattillverkaren.

Kassera använt batteri enligt fabrikantens instruktion.

### Norway

### ADVARSEL

Eksplosjonsfare ved feilaktig skifte av batteri.

Benytt samme batteritype eller en tilsvarende type anbefalt av apparatfabrikanten.

Brukte batterier kasseres i henhold til fabrikantens instruksjoner.

### 1-5. Precautions for Service

- When performing inspection and service procedures, observe the following precautions to prevent mishandling of the machine and its parts.
- \* Depending on the model, some of the precautions given in the following do not apply.

### 1. Precautions Before Service

- When the user is using a word processor or personal computer from a wall outlet of the same line, take necessary steps to prevent the circuit breaker from opening due to overloads.
- Never disturb the LAN by breaking or making a network connection, altering termination, installing or removing networking hardware or software, or shutting down networked devices without the knowledge and express permission of the network administrator or the shop supervisor.

### 2. How to Use this Book

- < DIS/REASSEMBLY, ADJUSTMENT >
- To reassemble the product, reverse the order of disassembly unless otherwise specified.

### < TROUBLESHOOTING >

- If a component on a PWB or any other functional unit including a motor is defective, the
  text only instructs you to replace the whole PWB or functional unit and does not give troubleshooting procedures applicable within the defective unit.
- All troubleshooting procedures contained herein assume that there are no breaks in the harnesses and cords and all connectors are plugged into the right positions.
- The procedures preclude possible malfunctions due to noise and other external causes.

### 3. Precautions for Service

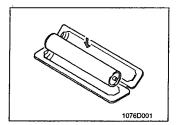
- Check the area surrounding the service site for any signs of damage, wear or need of repair.
- Keep all disassembled parts in good order and keep tools under control so that none will be lost or damaged.
- After completing a service job, perform a safety check. Make sure that all parts, wiring and screws are returned to their original positions.
- Do not pull out the toner hopper while the toner bottle is turning. This could result in a damaged motor or locking mechanism.
- If the product is to be run with the front door open, make sure that the toner hopper is in the locked position.
- Do not use an air gun or vacuum cleaner for cleaning the ATDC Sensor and other sensors, as they can cause electrostatic destruction. Use a blower brush and cloth. If a unit containing these sensors is to be cleaned, first remove the sensors from the unit.

- 4. Precautions for Dis/Reassembly
- Be sure to unplug the copier from the outlet before attempting to service the copier.
- The basic rule is not to operate the copier anytime during disassembly. If it is absolutely
  necessary to run the copier with its covers removed, use care not to allow your clothing to
  be caught in revolving parts such as the timing belt and gears.
- Before attempting to replace parts and unplug connectors, make sure that the power cord of the copier has been unplugged from the wall outlet.
- Be sure to use the Interlock Switch Actuating Jig whenever it is necessary to actuate the Interlock Switch with the covers left open or removed.
- While the product is energized, do not unplug or plug connectors into the circuit boards or harnesses.
- · Never use flammable sprays near the copier.
- A used battery should be disposed of according to the local regulations and never be discarded casually or left unattended at the user's premises.
- When reassembling parts, make sure that the correct screws (size, type) and toothed washer are used in the correct places.
- 5. Precautions for Circuit Inspection
- Never create a closed circuit across connector pins except those specified in the text and on the printed circuit.
- When creating a closed circuit and measuring a voltage across connector pins specified in the text, be sure to use the GND wire.

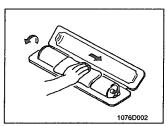
- Handling of PWBs
- < During Transportation/Storage >
- During transportation or when in storage, new P.W. Boards must not be indiscriminately removed from their protective conductive bags.
- Do not store or place P.W. Boards in a location exposed to direct sunlight and high temperature.
- When it becomes absolutely necessary to remove a Board from its conductive bag or case, always place it on its conductive mat in an area as free as possible from static electricity.
- Do not touch the pins of the ICs with your bare hands.
- Protect the PWBs from any external force so that they are not bent or damaged.
- < During Inspection/Replacement >
- Avoid checking the IC directly with a multimeter; use connectors on the Board.
- · Never create a closed circuit across IC pins with a metal tool.
- Before unplugging connectors from the P.W. Boards, make sure that the power cord has been unplugged from the outlet.
- When removing a Board from its conductive bag or conductive case, do not touch the pins of the ICs or the printed pattern. Place it in position by holding only the edges of the Board.
- When touching the PWB, wear a wrist strap and connect its cord to a securely grounded place whenever possible. If you cannot wear a wrist strap, touch a metal part to discharge static electricity before touching the PWB.
- Note that replacement of a PWB may call for readjustments or resetting of particular items.
- 7. Handling of Other Parts
- The magnet roller generates a strong magnetic field. Do not bring it near a watch, floppy disk, magnetic card, or CRT tube.

- 8. Handling of the PC Drum
- \* Only for Products Not Employing an Imaging Cartridge.
- < During Transportation/Storage >
- · Use the specified carton whenever moving or storing the PC Drum.
- The storage temperature is in the range between -20°C and +40°C.
- · In summer, avoid leaving the PC Drum in a car for a long time.
- < Handling >
- · Ensure that the correct PC Drum is used.
- Whenever the PC Drum has been removed from the copier, store it in its carton or protect it with a Drum Cloth.
- The PC Drum exhibits greatest light fatigue after being exposed to strong light over an
  extended period of time. Never, therefore, expose it to direct sunlight.
- Use care not to contaminate the surface of the PC Drum with oil-base solvent, fingerprints, and other foreign matter.
- · Do not scratch the surface of the PC Drum.
- · Do not apply chemicals to the surface of the PC Drum.
- · Do not attempt to wipe clean the surface of the PC Drum.

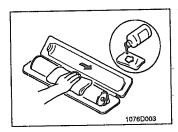
If, however, the surface is contaminated with fingerprints, clean it using the following procedure.



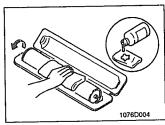
A. Place the PC Drum into one half of its carton.



- B. Gently wipe the residual toner off the surface of the PC Drum with a dry, Dust-Free Cotton Pad.
- Turn the PC Drum so that the area of its surface on which the line of toner left by the Cleaning Blade is present is facing straight up. Wipe the surface in one continuous movement from the rear edge of the PC Drum to the front edge and off the surface of the PC Drum.
- Turn the PC Drum slightly and wipe the newly exposed surface area with a CLEAN face of the Dust-Free Cotton Pad. Repeat this procedure until the entire surface of the PC Drum has been thoroughly cleaned.
- \* At this time, always use a CLEAN face of the dry Dust-Free Cotton Pad until no toner is evident on the face of the Pad after wiping.



- C. Soak a small amount of either ethyl alcohol or isopropyl alcohol into a clean, unused Dust-Free Cotton Pad which has been folded over into quarters. Now, wipe the surface of the PC Drum in one continuous movement from its rear edge to its front edge and off its surface one to two times.
- \* Never move the Pad back and forth.



D. Using the SAME face of the Pad, repeat the procedure explained in the latter half of step 3 until the entire surface of the PC Drum has been wiped. Always OVERLAP the areas when wiping. Two complete turns of the PC Drum would be appropriate for cleaning.

### **NOTES**

- Even when the PC Drum is only locally dirtied, wipe the entire surface.
- Do not expose the PC Drum to direct sunlight. Clean it as quickly as possible even under interior illumination.
- If dirt remains after cleaning, repeat the entire procedure from the beginning one more time.
- Handling of the Imaging Cartridge
- \* Only for Products Employing an Imaging Cartridge.
- < During Transportation/Storage >
- The storage temperature is in the range between -20°C and +40°C.
- In summer, avoid leaving the Imaging Cartridge in a car for a long time.
- < Handling >
- Store the imaging Cartridge in a place that is not exposed to direct sunlight.
- < Precautionary Information on the PC Drum Inside the Imaging Cartridge >
- Use care not to contaminate the surface of the PC Drum with oil-base solvent, fingerprints, and other foreign matter.
- · Do not scratch the surface of the PC Drum.
- Do not attempt to wipe clean the surface of the PC Drum.

# **CONTENTS**

U	10/1	15/	ASSEMBLY, ADJUSTMENT	
1.	SA	FET	Y INFORMATION	D-1
	1-1	. LA	SER SAFETY	D-1
	1-2	. IN	TERNAL LASER RADIATION	D-1
	1-3	. LA	SER SAFETY LABEL	D-4
	1-4	. LA	SER CAUTION LABEL	D-4
			RECAUTIONS FOR HANDLING THE LASER EQUIPMENT	
2.			CE INSTRUCTIONS	
			ENTIFICATION OF FUSES AND CIRCUIT BREAKERS	
	2-2	. PA	RTS WHICH MUST NOT BE TOUCHED	
		(1)		D-6
		(2)		D-6
3.			EMBLY/REASSEMBLY	D-7
	3-1.		ORS, COVERS, AND EXTERIOR PARTS: IDENTIFICATION	
			D REMOVAL PROCEDURES	D-7
	3-2.		MOVAL OF CIRCUIT BOARDS AND OTHER ELECTRICAL	
		CC	MPONENTS	
		(1)	Removal of the Master Board	
		(2)	Removal of the Control Board	
		(3)	Removal of the High Voltage Unit	
		(4)	Removal of the DC Power Supply	
			INTENANCE SCHEDULE	
	3-4.		PER TAKE-UP/TRANSPORT SECTION	D-18
		(1)	Removal of the Paper Separator Roll Assy and	
			Paper Take-Up Roll	
		(2)	Cleaning of the Paper Separator Roll	
		(3)	Cleaning of the Paper Take-Up Roll	
		(4)	Cleaning of the Right and Left Synchronizing Rollers	
		(5)	Removal of the Cleaning Pad	
		(6)	Cleaning of the Cleaning Pad	
	۰.	(7)	Cleaning of the Bypass Transport Roller	
	3-5.		TICAL SECTION	
		(1)	Cleaning of the Original Glass and ADF Glass	
		(2)	Cleaning of Mirrors	
		(3)	Cleaning of the Lens	
		(4)	Cleaning of the CCD Sensor	
		(5)	Cleaning of the Scanner Rails/Bushings	
		(6)	Removal of the CCD Unit	
		(7)	Removal of the Scanner, Exposure Lamp, and Inverter Board .	
		(8)	Removal of the Scanner Drive Cables	
	2.6	(9)	Winding of the Scanner Drive Cables	
	J-0.	(1)	Removal of the PH Unit	
		(1) (2)	Cleaning of the PH Window	

	3-7. Imaging Unit (IU)	D-30
	(1) Removal of the IU	D-30
	(2) Disassembly of the IU	D-30
	(3) Application of Toner	D-34
	(4) Replacement of the ATDC Sensor	บ-งอ
	2.9 IMAGE TRANSFER SECTION	D-36
	(1) Removal of the Image Transfer Roller Assy	D-36
	(2) Cleaning of the Pre-Image Transfer Lower Guide Plate	D-36
	(3) Cleaning of the Charge Neutralizing Plate	บ-36
	2.0 EURING SECTION	D-37
	(1) Removal of the Fusing Unit	D-37
	(2) Disassembly of the Fusing Unit	D-37
	2.10 MH TIPLE BYPASS (MT-102); OPTION	D-42
	(1) Removal of the Separator Roll Assy	D-42
	(a) Romaval of the Paper Take-Up Roll	D-42
	(3) Cleaning of the Separator Roll/Paper Take-Up Roll	D-45
	(4) Cleaning of the Paper Take-Up Roll	D-45
	2-11 IOB TRAY (IT-102): OPTION	D-40
	(1) Removal of the Main Board	D-40
	(2) Paper Detecting Board	บ-48
	2 12 SHIETING LINIT (IS-101): OPTION	D-49
	(1) Removal of the Main Board	D-49
4.	ADILISTMENT	D-51
•	4 1 AD JUSTMENT JIGS AND TOOLS USED	ו כ-ט
	4-2 TIMING BELT TENSION ADJUSTMENT	D-51
	4-3 ACCESSING THE FUNCTION, TECH, REP, CHOICE, AND	
	AD HIST MODE	D-52
	(1) Function Mode	D-52
	(2) Tech. Rep. Choice Mode	D-52
	(3) Adjust Mode	D-52
	4-4. ELECTRICAL/IMAGE ADJUSTMENT	D-53
	(1) Edge Erase Adjustment (Leading, Trailing, and Top/Bottom	D F0
	Edges)	D-53
	(2) Loop Length Adjustment (1st and 2nd Trays, Bypass Tray)	D-54
	(3) Printer CD Registration Adjustment	D-50
	(4) Printer FD Registration Adjustment	D-50
	(5) Scanner CD Registration Adjustment	D-57
	(6) Scanner FD Registration Adjustment	D-50
	(7) Scanner CD Zoom Adjustment	D-38
	(8) Scanner FD Zoom Adjustment	D-60
	(9) ATDC Sensor Automatic Adjustment (F8)	D-0
	(10) 2nd Mirrors Carriage Distortion Adjustment	יס-ט מ-ט ח
	(11) Manual Bypass Registration Adjustment	ייייייייייייייייייייייייייייייייייייי
	(12) Multiple Bypass Registration Adjustment (MT-102): Option	יס-ע יש ח
	4-5. OTHER ADJUSTMENTS	D-62
	(1) Adjustment of the Position of the Scanner and 2nd/3rd Mirrors	D.e.
	Carriage	∞-ں

		(2)	CCD Unit Position Adjustment	D-65
		(3)	Adjustment of the Gap between the Doctor Blade and Sleeve	
			Roller (Db Adjustment)	D-66
	4-6.	MIS	SCELLANEOUS	D-68
		(1)	Remounting the EEPROM (U29)	D-68
		(2)	Installation of the Plug-In Counter Socket (Option)	D-69
		(3)	Installation of the Total Counter (Option)	
S	WIT	СНІ	ES ON PWBs, TECH. REP. SETTINGS	
1.			DL PANEL KEYS AND TOUCH PANEL	S-1
	1-1.	Con	ntrol Panel Keys	S-1
2.			MODE	
	2-1.	Sett	tings in the Utility Mode	S-4
	2-2.	Utili	ty Mode Setting Procedure	S-4
		(1)	User's Choice Mode (Display: U-1)	
		(2)	Drum Dehumidify Mode (Display: U-2)	
		(3)	Toner Replenisher Mode (Display: U-3)	
		(4)	Custom Size Input Mode (Display: U-4)	
		(5)	Administrator Mode (Display: U-5)	
3.	TEC		EP.MODE	
			h.Rep.Mode Menu Function Tree	
	3-2.	Tecl	h.Rep.Mode Function Setting Procedure	S-14
			ing in the Tech.Rep.Mode	
		(1)	Control Panel LED Check (Display: 0)	
		(2)	Function (Display: 1)	
		(3)	Tech.Rep.Choice (Display: 2)	
		(4)	Counter Mode (Display: 3)	
		(5)	ATDC Sensor Output (Display: 4)	
		(6)	Level History (Display: 5)	
		(7)	ROM Version (Display: 6)	
		(8)	Administrator No. Input (Display: 7)	
		(9)	Change Fixed Zoom (Display: 8)	
		٠,	Marketing Area Setting (Display: 9)	
			Memory Clear (Display: - 10)	
			Total Clear (Display: - 11)	
			ADF Document Passage Test (Display: - 12)	
			ADF Original Glass Check (Display: - 13)	
			Scanner Move Check (Display: - 14)	
			Serial No. Display (Display: - 20)	
4.	SEC		Y MODE	
→.			ings in the Security Mode	
			urity Mode Setting Procedure	
			ng in the Security Mode	
5.			MODE	
J.			ngs in the Adjust Mode	
			st Mode Setting Procedure	
		•	ng in the Adjust Mode	

# **TROUBLESHOOTING**

1.	INTR	ODUCTION	T-1
	1-1.	Reading the Text	T-1
2.	PAPE	FR TRANSPORT FAILURE	T-2
	2-1.	Paper Misfeed Detection	T-2
	4	(1) Outline	1-2
	2-2.	Paper Misfeed	1-2
	2-3	Misfeed Detection Sensor Layout	T-4
	2-4.	Types of Misfeed Detection and Detection Timings	T-6
3.	MISF	EED TROUBLESHOOTING PROCEDURES	T-7
	3-1.	Misfeed at Copier Paper Take-Up J01 and Misfeed at	
		Bypass Tray J06	T-7
	3-2	Misfeed at Paper Feed Cabinet Paper Take-Up and	
		Transport Section J02, J03, J04, J05, J1 (PF-121)	T-11
	3-3	Misfeed at PC Drum J2	T-13
	3-4	Misfeed at Fusing Unit J3	1-16
4.	MAL	FUNCTION	T-18
	4-1	Detection Timing by Malfunction Code	T-18
	4-2	Resetting Procedure by Malfunction Code	T-22
	4-3.	Troubleshooting Procedures by Malfunction Code	T-23
		(1) C0000: Main Motor malfunction	1-23
		(2) C0045: Fusing Cooling Fan Motor malfunction	T-24
		(3) C004E: Power Supply Cooling Fan Motor malfunction	T-25
		(4) C0070: Toner Replenishing Motor malfunction	T-26
		(5) C0210: Abnormal image transfer voltage	T-27
		(6) C0500: Warm-up failure	
		C0510: Abnormally low fusing temperature	
		C0520: Abnormally high fusing temperature	T <b>-</b> 28
		(7) C0650: Faulty Scanner Home Position Sensor	Т-30
		(8) C0B60: Bin Switching Motor malfunction	T-31
		(9) C0B80 Shift Motor malfunction	T-33
		(10) C0F32: Faulty ATDC Sensor	
		C0F33: Improperly adjusted ATDC Sensor	T-34
		(11) C1038: Engine connection failure	T-35
		(12) C1200: Faulty ASIC/memory	T-35
		(13) C1300: Polygon Motor malfunction (startup failure,	
		Lock signal failure, faulty Lock signal)	
		C13F0: Faulty HSYNC	T-36
		(14) C1468: Faulty EEPROM	T-37
		(15) C14A3: IR fluorescent lamp fault	T-38
		(16) The copier does not turn ON	T-40
5.	IMAC	GE FAILURE	T-42
٠.	5-1.	Image Failure Troubleshooting	T-42
	5-2.	Initial Checks	T-42
	5-3.	Image Failure Samples	T-44
	5-4.	Troubleshooting Procedures by Image Failure	T-45
		(1) Blank copy	T-45

	(2)	Black copy	T-46
	(3)	Low image density	T-47
	(4)	Foggy background or rough image	
	(5)	Black streaks or bands	
	(6)	Black spots	T-52
	(7)	Blank streaks or bands	T-53
		Void areas	
		Smear on back	
		Uneven image density	
		Gradation reproduction failure	
		Periodically uneven image	
6.		ERROR CODES	

Blank page

# DIS/REASSEMBLY, ADJUSTMENT



# 1. SAFETY INFORMATION

### 1-1. LASER SAFETY

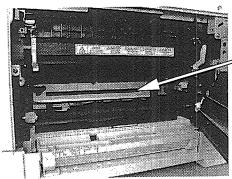
 This is a digital machine certified as a class 1 laser product. There is no possibility of danger from a laser, provided the machine is serviced according to the instruction in this manual.

### 1-2. INTERNAL LASER RADIATION

Semiconductor laser		
Maximum average radiation power(*)	26.4 μW	
Wavelength	770-795 nm	

<sup>\*:</sup>Laser Aperture of the Print Head Unit

- This product employs a Class 3b laser diode that emits an invisible laser beam. The laser diode and the scanning polygon mirror are incorporated in the print head unit.
- The print head unit is NOT A FIELD SERVICE ITEM. Therefore, the print head unit should not be opened under any circumstances.



Laser Aperture of the Print Head Unit

This figure Shows the view inside the Right Door with the Imaging Unit removed.

# the U.S.A., Canada (CDRH Regulation)

- This machine is certified as a Class I Laser product under Radiation Performance Standard according to the Food, Drug and Cosmetic Act of 1990. Compliance is mandatory for Laser products marketed in the United States and is reported to the Center for Devices and Radiological Health (CDRH) of the U.S. Food and Drug Administration of the U.S. Department of Health and Human Services (DHHS). This means that the device does not produce hazardous laser radiation.
- The label shown to page D-4 indicates compliance with the CDRH regulations and must be attached to laser products marketed in the United States.

### CAUTION

Use of controls, adjustments or performance of procedures other than those specified in this manual may result in hazardous radiation exposure.

Semiconductor laser		
Maximum power of the laser diode	5 mW	
Wavelength	770-795 nm	

### **All Areas**

### CAUTION

Use of controls, adjustments or performance of procedures other than those specified in this manual may result in hazardous radiation exposure.

Semiconductor laser		
Maximum power of the laser diode	5 mW	
Wavelength	770-795 nm	

### Denmark

### **ADVARSEL**

Usynlig Laserstråling ved åbning, når sikkerhedsafbrydere er ude af funktion. Undgå udsættelse for stråling. Klasse 1 laser produkt der opfylder IEC60825 sikkerheds kravene.

Halvlederlaser	
Laserdiodens højeste styrke	5 mW
Bølgelængden	770-795 nm

### Finland, Sweden

### VARO!

Avattaessa ja suojalukitus, ohitettaessa olet alttiina näkymättömälle lasersäteilylle. Älä katso säteeseen.

### LOUKAN 1 LASERLAITE KLASS 1 LASER APPARAT

### **VAROITUS!**

Laitteen Käyttäminen muulla kuin tässä käyttöohjeessa mainitulla tavalla saattaa altistaa käyttäjän turvallisuusluokan 1 ylittävälle näkymättömälle lasersäteilylle.

Puolijohdelase	er
Laserdiodin suurin teho	5 mW
Aallonpituus	770-795 nm

### VARNING!

Om apparaten används på annat sätt än i denna bruksanvisning specificerats, kan användaren utsättas för osynlig laserstrålning, som överskrider gränsen för laserklass 1.

Halvledarlaser	
Den maximala effekten för laserdioden	5 mW
Våglängden	770-795 nm

### VARNING!

Osynlig laserstrålning när denna del är öppnad och spärren är urkopplad. Betrakta ej strålen.

### Norway

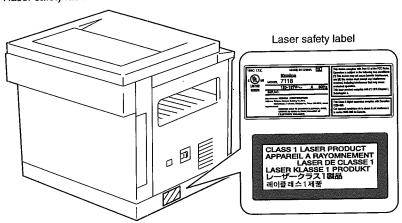
### ADVERSEL

Dersom apparatet brukes på annen måte enn spesifisert i denne bruksanvisning, kan brukeren utsettes for unsynlig laserstråling som overskrider grensen for laser klass 1.

Halvleder laser	
Maksimal effekt till laserdiode	5 mW
Bølgelengde	770- <b>7</b> 95 nm

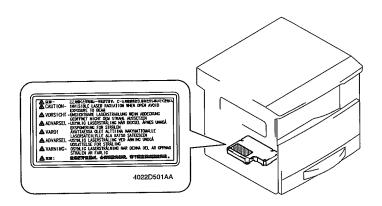
### 1-3. LASER SAFETY LABEL

A laser safety labels is attached to the outside of the machine as shown below.



### 1-4. LASER CAUTION LABEL

· A laser caution label is attached to the inside of the machine as shown below.

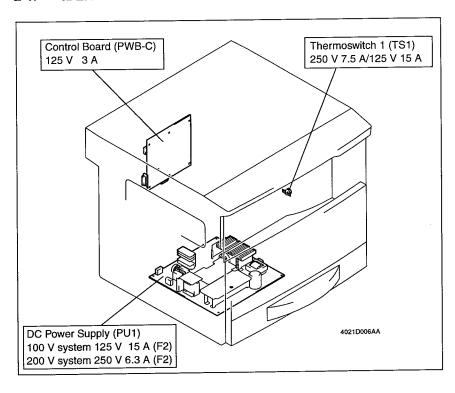


# 1-5. PRECAUTIONS FOR HANDLING THE LASER EQUIPMENT

- When laser protective goggles are to be used, select ones with a lens conforming to the above specifications.
- When a disassembly job needs to be performed in the laser beam path, such as when working around the printerhead and PC Drum, be sure first to turn the copier OFF.
- If the job requires that the copier be left ON, take off your watch and ring and wear laser protective goggles.
- A highly reflective tool can be dangerous if it is brought into the laser beam path. Use
  utmost care when handling tools on the user's premises.

# 2. SERVICE INSTRUCTIONS

## 2-1. IDENTIFICATION OF FUSES AND CIRCUIT BREAKERS



## 2-2. PARTS WHICH MUST NOT BE TOUCHED

#### (1) Red Painted Screws

Purpose of Application of Red Paint

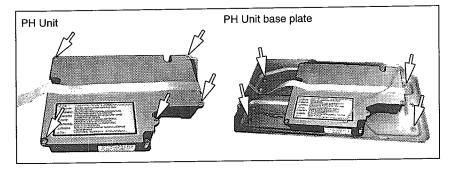
Red painted screws show that the assembly or unit secured can only be adjusted or set at the factory and shall not be readjusted, set, or removed in the field.

If it becomes unavoidably necessary to disassemble any of these assemblies and units, disassembly may be done provided that the conditions permitting reassembly are met. Note also that when two or more screws are used on the part in question, only one representative screw may be marked with red paint.

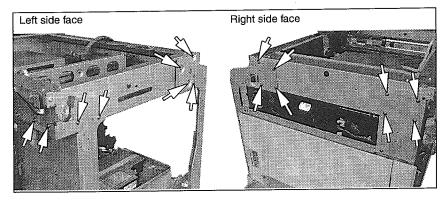
## (2) Variable Resistors on Board

Do not turn the variable resistors on boards for which no adjusting instructions are given in "ADJUSTMENT."

Other Screws not Marked with Red Paint <PH Unit>

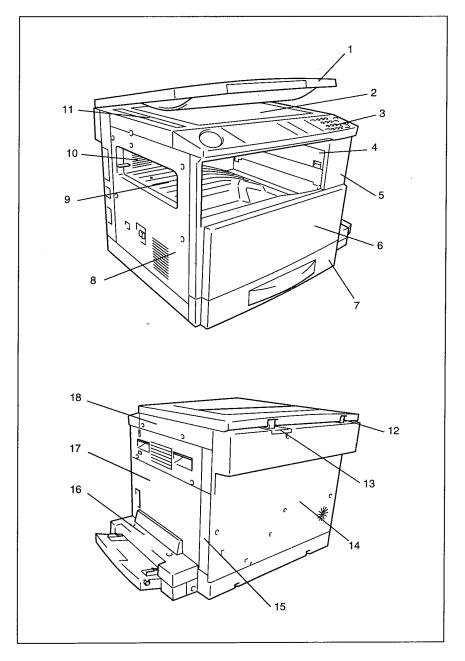


#### <IR Unit>



## 3. DISASSEMBLY/REASSEMBLY

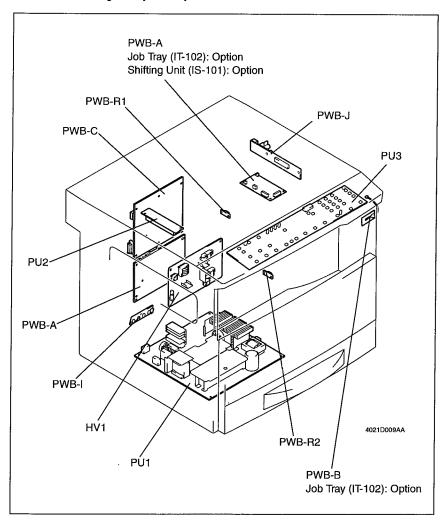
# 3-1. DOORS, COVERS, AND EXTERIOR PARTS: IDENTIFICATION AND REMOVAL PROCEDURES



No.	Part Name	Removal Procedure
1	Original Cover	Pull the Original Cover straight up.
2	Original Glass	Remove no. 18. → Remove two holding brackets or no. 11 and the Original Glass.
3	Control Panel	Remove two control panel mounting screws. → Remove two ground wire mounting screws. → Remove one flat cable and unplug one connector.
4	Right Inside Cover	Remove no. 5. → Remove one Right Inside Cover mounting screw.
5	Front Cover	Remove no. 3. $\rightarrow$ Open the Front Door and remove six Front Cover mounting screws.
6	Front Door	Open the Front Door and remove one band mounting screw. → Snap off one C-clip.
7	1st Tray	Slide out the 1st Tray. → Remove the fixing brackets on the right and left.
8	Left Cover	Remove no. 3. → Remove no. 5. → Remove no. 14. → Remove five Left Cover mounting screws.
9	Upper Cover	Remove no. 3. → Remove no. 5. → Remove no. 14. → Remove no. 8. → Remove two screws and two Upper Cover mounting screws.
10	Rear Inside Cover	Remove no. 3. $\rightarrow$ Remove no. 5. $\rightarrow$ Remove no. 14. $\rightarrow$ Remove no. 8. $\rightarrow$ Remove no. 9. $\rightarrow$ Remove no. 4. $\rightarrow$ Remove two Rear Inside Cover mounting screws.
11	ADF Glass	Remove two ADF Glass mounting screws.
-	Left Hinge	Remove no. 14. → Remove three Left Hinge mounting screws.
13	<u> </u>	Remove no. 14. → Remove three Right Hinge mounting screws.
14		Remove six Rear Cover mounting screws.
15		Remove no. 14. $\rightarrow$ Remove one Rear Right Cover mounting screw.
16	Multiple Bypass Cover (when the option is mounted)	Remove two Multiple Bypass Cover mounting screws.
17	7 Right Door	Remove no. 14. $\rightarrow$ Remove no. 15. $\rightarrow$ Remove three Right Doo mounting screws.
18	Right Cover	Remove no. 3. $\rightarrow$ Remove no. 5. $\rightarrow$ Remove no. 14. $\rightarrow$ Remove four Right Cover mounting screws.

# 3-2. REMOVAL OF CIRCUIT BOARDS AND OTHER ELECTRICAL COMPONENTS

- When removing a circuit board or other electrical component, refer to "PRECAUTIONS FOR HANDLING THE PWBs" and follow the corresponding removal procedures.
- The removal procedures given in the following omit the removal of connectors and screws securing the circuit board support or circuit board.
- Where it is absolutely necessary to touch the ICs and other electrical components on the board, be sure to ground your body.



		Removal Procedure
Symbol	Part Name	Removal Procedure
PWB-A	Master Board	rs D-10
PWB-C	Control Board	IS D-11
PWB-I	Paper Size Detecting Board	Remove the Rear Cover. → Remove the PWB Assy. → Remove two screws and the PWB-I Assy. → PWB-I
PWB-J	CCD Board	№ D-23  * Remove the CCD Unit as a unit.
PWB-R1	Fusing Board	Remove the Fusing Unit. → PWB-R1
PWB-R2	Pre-Image Transfer Board	Open the Right Door. → PWB-R2
PU1	DC Power Supply	■ D-13
PU2	Inverter Board	เ <del>ร</del> D-23
PU3	Control Panel	Remove two control panel mounting screws. → Remove two ground wire mounting screws. → Remove one flat cable and unplug one connector. → PU3
HV1	High Voltage Unit	s D-11 s − 11

## Job Tray (IT-102): Option

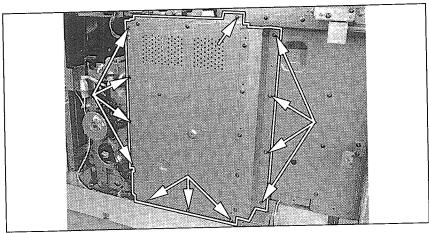
Job Iray (	[1-102]. Option	
Symbol	Part Name	Removal Procedure
PWB-A	Main Board	□SF D-46
PWB-B	Paper Detecting Board	☞ D-48

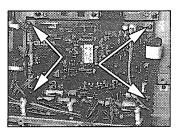
# Shifting Unit (IS-101): Option

Stitting O	III (10 101). Opasi.	
Symbol	Part Name	Removal Procedure
PWB-A	Main Board	is D-49

# (1) Removal of the Master Board

- 1. Remove the Rear Cover.
- 2. Remove 12 screws and the PWB Cover Assy.

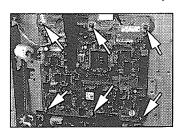




- Unplug all connectors (but PJ20) from the Master Board.
- 4. Remove four screws and the Master Board.

#### (2) Removal of the Control Board

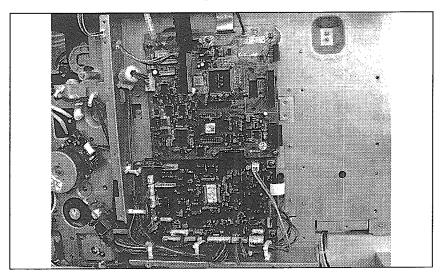
- 1. Remove the Rear Cover.
- 2. Remove the PWB Cover Assy.

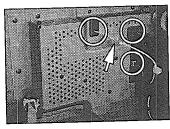


- 3. Unplug all connectors from the Control Board.
- 4. Remove six screws and the Control Board.

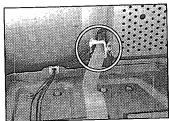
#### (3) Removal of the High Voltage Unit

- Remove the control panel, Front Cover, Rear Cover, Left Cover, Upper Cover, Right Inside Cover, and Rear Inside Cover.
- 2. Remove the PWB Cover Assy.
- 3. Unplug all connectors from the Master Board (except for PJ20) and from the Control Board.
- 4. Remove the harness from seven wiring saddles and two edge covers.



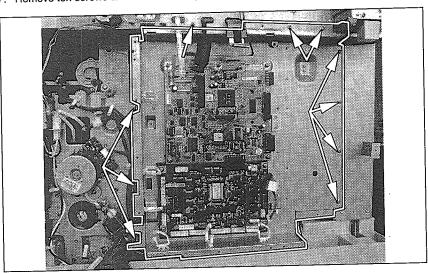


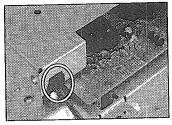
Unplug three connectors from the High Voltage Unit and remove the harness from one wiring saddle.



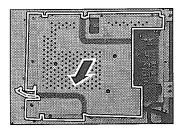
6. Remove the harness from one wiring saddle.

7. Remove ten screws and the PWB Assy.

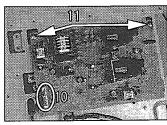




Remove the harness from one wiring saddle of the High Voltage Unit cover.



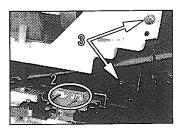
Remove nine screws and the High Voltage Unit cover.



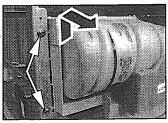
- Unplug two connectors from the High Voltage Unit.
- 11. Remove two screws and the High Voltage Unit.

## (4) Removal of the DC Power Supply

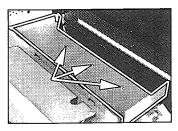
1. Remove the control panel, Front Cover, Rear Cover, Left Cover, and Upper Cover.



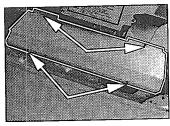
- 2. Unplug two connectors of the Hopper Assy.
- 3. Remove two Hopper mounting screws on the right.



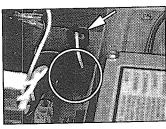
4. Remove two Hopper mounting screws on the left and the Hopper Assy.



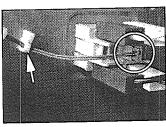
5. Remove three screws and the Power Supply Right Cover.



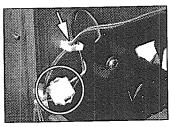
6. Remove four screws and the Power Supply Left Cover.



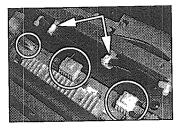
7. Unplug one connector and remove the harness from one edge cover.



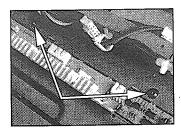
8. Unplug one connector and remove the harness from one wiring saddle.



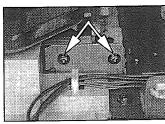
Unplug one connector and remove the harness from one wiring saddle.



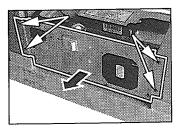
10. Unplug three connectors and remove the harness from two wiring saddles.



11. Remove two screws.



12. Remove two screws.



13. Remove four screws and the DC Power Supply.

# 3-3. MAINTENANCE SCHEDULE

Maintenance Cycle	~	e Cycle	t ad	È	Ref.	Counter (*3)	Associated Problems
PM Parts		Replace	Tall 190		Page	(c) paringo	
Paper Take-Up Roll (1st Tray)		150	27AE4301*	-	ræ D-18	1st Tray	Paper take-up failure, dou- ble feed
Paper Separator Roll Assy	<u> </u>	150	1117-501*	-	rar D-18		Double feed
Multi Bypass Paper Take-Up Roll (Multiple Bypass)		150	14AH4001*	-	⊯ D-42	Bynass Trav	Paper take-up failure, dou- ble feed
Multi Bypass Separator Roll Assy (Multiple Bypass)	When a malfunction	150	1117-501*	-	æ D-42	(	Double feed
	s in o o o	40	27AE2702*	-	æ D-19	IU Life	Failure to remove toner off completely, filming
Right Synchronizing Roller	•			ı	ræ D-19		Dirty image
Left Synchronizing Roller				ı	ræ D-19	-	Dirty image
Bypass Transport Roller		1	1	ı	rs D-20		Paper misfeed
	80			ı	ræ D-21		
Scanner rails/bushings	80			1	ræ D-22	Œ	
	80			Ι	rs D-21		Lings
	When a malfunction occurs	1	1		ыв D-29		Image noise (white lines)
	When a malfunction occurs	40		-	ıæ D-30		Image noise (white lines)
	ı	40	27AE2701*	-	ıı D-32	:	
PC Drum Paper Separator Finger	40		-	I	ræ D-32	IU Life	
PC Drum Charge Corona Assy	1	40	27AE-250*	-	ræ D-32		
Developer (starter)	-	40	_	1	ıя D-33		
	40		_		ıæ D-33		

	DM Dorts	Maintenance Cycle (K)	e Cycle	Part No.	ĝ	Ref.	Counter (*3)	Associated Problems
/		Clean	Replace			rage	_	
		T	1		T	00 0		
	Developer Scattering Prevention Plate	40	1		ı	Eg. U-33	1	
	Charge Neutralizing Sheet	1	40	27AE1066*	-	ıæ D-32	IU Life	
Imaging Unit (*2)	Pre-Image Transfer Upper Guide Plate	40			1	ræ D-34		
	Ozone Filter (Europe)		150	4540E10E2	-	EF D-31		
	(Areas other than Europe)	1	300	**************************************	-	ræ D-31	Ozone Filter	
	Image Transfer Roller Assy		150	27AE-451*	-	æ D-36	Image Trans- fer Roller/ Fusing Unit	
Image Transfer	Pre-Image Transfer Lower Guide Plate		1			ıs D-36		Dirty image
Section	Charge Neutralizing Plate	When a malfunction occurs		l	1	ıæ D-36	I	Misfeed due to paper not properly separated from PC Drum
	Fusing Unit (100-V system)	1	150	27AE-530*	-	ıs D-37	Image Trans-	
Fusing Section	(200-V system)		150	27AF-530*	-	ıя D-37	Fusing Unit	

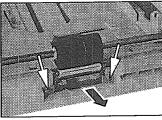
\*2: The life of the Imaging Unit (except for the Ozone Filter) is determined by the period of time through which the PC Drum has turned (as translated to an equivalent distance traveled). The maintenance cycle in the table represents the number of copies made in the standard \*1; Replace at 40K for recommended plain paper. Clean when the Cleaning Pad is full of paper dust for paper of other types. copy mode (A4C, 2PJ) which may differ depending on conditions in which the copiers are used among different users. \*3: For details, see SWITCHES ON PWBs, TECH. REP. SETTINGS.

# NOTE

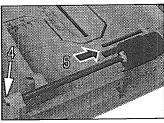
- k = 1,000 copies
- The contents of this maintenance schedule are subject to change without notice.
  - For part numbers, see Parts Manual and Parts Modification Notice.

## 3-4. PAPER TAKE-UP/TRANSPORT SECTION

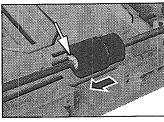
## (1) Removal of the Paper Separator Roll Assy and Paper Take-Up Roll



- 1. Slide out the 1st Tray.
- Remove two screws and the Paper Separator Roll Assy.

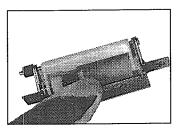


- 3. Press down the Paper Lifting Plate.
- Snap off one C-clip from the Paper Take-Up Roll Assy.
- Slide the Paper Take-Up Roll Assy to the rear so that it can be pulled off the bushing at the front.



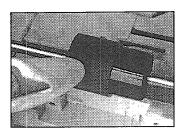
Snap off one C-clip and remove the Paper Take-Up Roll.

## (2) Cleaning of the Paper Separator Roll



- 1. Remove the Paper Separator Roll Assy.
- Using a soft cloth dampened with alcohol, wipe the Paper Separator Roll clean of dirt.

## (3) Cleaning of the Paper Take-Up Roll



- Slide out the 1st Tray.
- 2. Remove the Paper Separator Roll Assy.
- Using a soft cloth dampened with alcohol, wipe the Paper Take-Up Roll clean of dirt.

## (4) Cleaning of the Right and Left Synchronizing Rollers

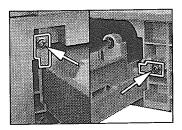
1. Remove the Imaging Unit.



Using a soft cloth dampened with alcohol, wipe the Right and Left Synchronizing Rollers clean of dirt.

## (5) Removal of the Cleaning Pad

Remove the Imaging Unit.

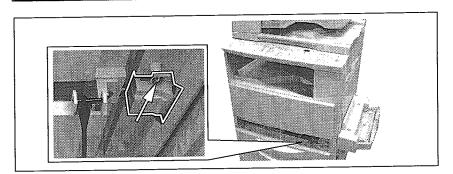


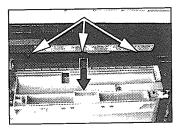
- 2. Remove two screws and the stopper.
- 3. Remove the 1st Tray.

4. Remove one screw and the Synchronizing Roller Sensor Assy.

#### NOTE

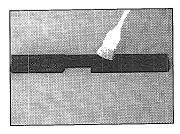
Do not unplug the sensor harness connector.





5. Remove three screws and the Cleaning Pad.

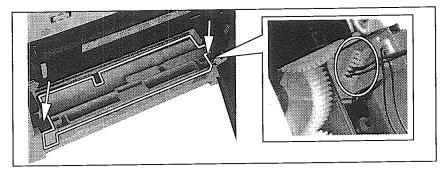
## (6) Cleaning of the Cleaning Pad

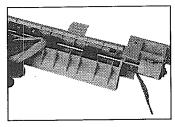


- 1. Remove the Cleaning Pad.
- 2. Using a brush, whisk dust and dirt off the Cleaning Pad.

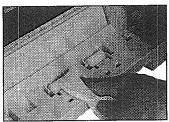
## (7) Cleaning of the Bypass Transport Roller

- 1. Remove the Imaging Unit.
- 2. Remove two screws, unplug one connector, and remove the Bypass Transport Roller Assy.





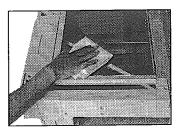
3. Using a soft cloth dampened with alcohol, wipe the Bypass Transport Roller clean of dirt.



4. Using a soft cloth dampened with alcohol, wipe the rolls clean of dirt.

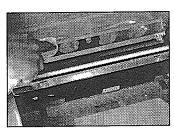
## 3-5. OPTICAL SECTION

## (1) Cleaning of the Original Glass and ADF Glass



1. Using a soft cloth dampened with alcohol, wipe the Original Glass and ADF Glass clean of dirt.

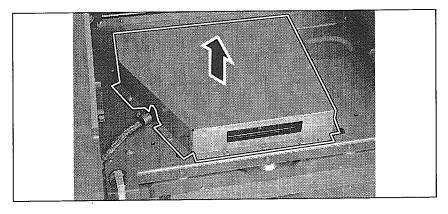
#### (2) Cleaning of Mirrors

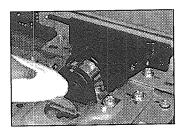


- 1. Remove the Original Glass.
- 2. Using a soft cloth dampened with alcohol, wipe the mirrors clean of dirt.

## (3) Cleaning of the Lens

- 1. Remove the Original Glass.
- 2. Remove 15 screws and the CCD Unit cover.

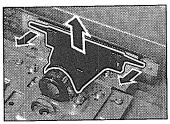




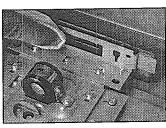
3. Using a soft cloth dampened with alcohol, wipe the Lens clean of dirt.

## (4) Cleaning of the CCD Sensor

- 1. Remove the Original Glass.
- 2. Remove 15 screws and the CCD Unit cover.

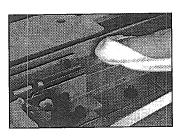


3. Remove the Lens cover.



4. Using a soft cloth dampened with alcohol, wipe the CCD Sensor clean of dirt.

## (5) Cleaning of the Scanner Rails/Bushings



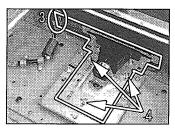
- 1. Remove the Original Glass.
- 2. Using a soft cloth dampened with alcohol, wipe the Scanner rails/bushings clean of dirt.

#### NOTE

 After the Scanner rails/bushings have been cleaned, apply oil (copier lubricant A or FLOIL 947P).

#### (6) Removal of the CCD Unit

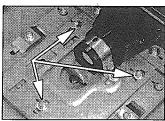
- 1. Remove the Original Glass.
- 2. Remove 15 screws and the CCD Unit cover.



- 3. Unplug one connector.
- 4. Remove three screws and the CCD Unit.

#### NOTE

 NEVER attempt to loosen or remove screws that are not specified when removing the CCD Unit.



<< Reinstallation of the CCD Unit>>

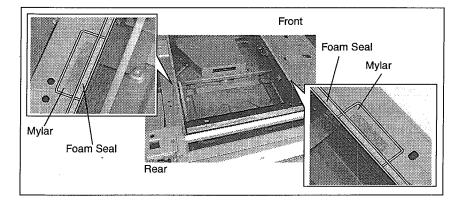
- Temporarily secure the CCD Unit with each of the screws at the center of each slot.
- After the CCD Unit has been installed, adjust the position of the CCD Unit.
- rs D-65

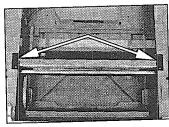
#### (7) Removal of the Scanner, Exposure Lamp, and Inverter Board

- 1. Remove the control panel, Front Cover, Rear Cover, and Original Glass.
- 2. Remove the foam seal and mylar, one each at the front and rear.

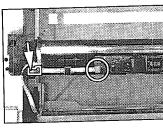
#### NOTE

• Ready a new foam seal and mylar and affix them after the procedure.

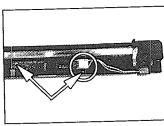




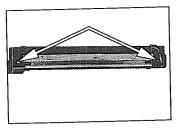
Remove two Scanner mounting screws (to which no red paint has been applied).



- 4. Remove one screw and the cable holder.
- 5. Remove the flat cable from the Inverter Board and then remove the Scanner.



- 6. Unplug one connector from the Inverter Board.
- 7. Remove two screws and the Inverter Board.



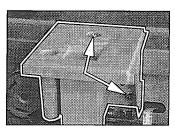
8. Remove two screws and the Exposure Lamp.

#### (8) Removal of the Scanner Drive Cables

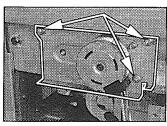
- Remove the control panel, Front Cover, Rear Cover, Left Cover, Right Cover, Original Glass, and ADF Glass.
- 2. Remove the Scanner.

#### NOTE

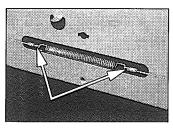
· Remove the two red painted screws to remove the Scanner in this step.



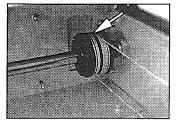
3. Remove two screws and the Exposure Lamp.



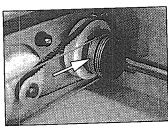
4. Loosen three screws to free the Scanner Motor Assy.



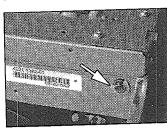
Unhook the spring from the cable hooks at the front and rear.



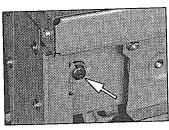
6. Remove the front cable from the cable pulley.



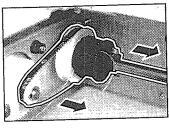
7. Remove the rear cable from the cable pulley.



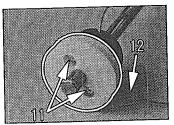
8. Snap off one C-ring from the front side of the pulley assy.



Snap off one C-ring from the rear side of the pulley assy.

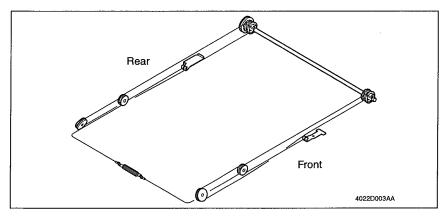


10. Remove the belt and the pulley assy.



- 11. Remove two screws and the pulley.
- 12. Remove the rear cable.

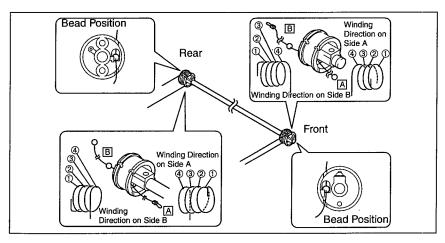
#### (9) Winding of the Scanner Drive Cables

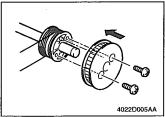


- Wind the cable around the rear cable pulley of the pulley assy from side B toward side A
  and then secure the cable with tape.
- Wind the cable around the front cable pulley of the pulley assy from side A toward side B and then secure the cable with tape.

#### NOTE

· Make sure that no part of the cable rides on the other.

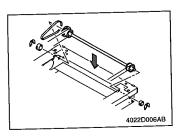




Secure the pulley to the rear cable pulley using two screws.

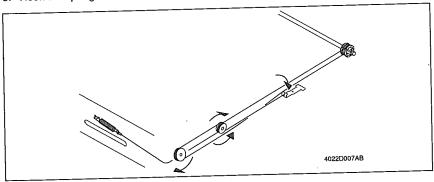
#### NOTE

 Make sure that the pulley is doweled to the cable pulley.

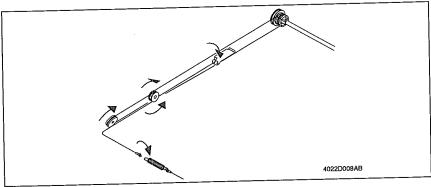


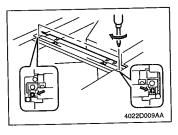
4. Mount the pulley assy using two C-rings.

- 5. Wind the cable at the front.
- 6. Hook the spring onto the cable hook and hook the spring onto the frame.



- 7. Wind the cable in the rear.
- 8. Secure the cables at the front and rear with a spring.



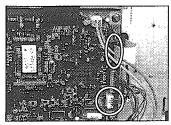


- 9. Temporarily secure the Scanner to the front and rear cables.
- 10. Perform the Focus-Positioning of the Scanner and 2nd/3rd Mirrors Carriage.
- rs D-64

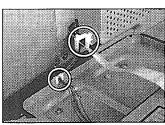
#### 3-6. PH

## (1) Removal of the PH Unit

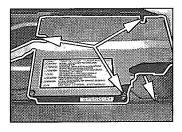
- 1. Remove the control panel, Front Cover, Rear Cover, Left Cover, and Upper Cover.
- 2. Remove the PWB Cover Assy.



Remove one flexible harness and unplug one connector from the Master Board.



 Remove the harness from one edge cover and one wiring saddle.



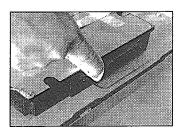
5. Remove one screw and the ground wire.

#### NOTE

- To remove the ground wire, remove the screw installed on the copier side.
- 6. Remove three screws and the PH Unit.

## (2) Cleaning of the PH Window

1. Remove the Front Cover, Rear Cover, Left Cover, and Upper Cover.



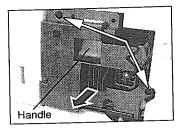
Wipe the PH window clean of dirt using a soft cloth.

#### Imaging Unit (IU) 3-7.

#### NOTE

 When loading developer as part of the IU replacement procedure or when changing the developer, remove the Toner Bottle and run "ATDC Sensor Automatic Adjustment" (F8) twice to allow toner in the Spent Toner Recycling Duct and Toner Conveying Duct into the Developer Mixing Chamber before removing the IU.

#### Removal of the IU (1)



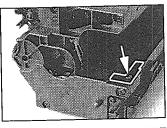
- Open the Right Door.
- 2. Open the Front Door.
- 3. Remove two screws and, holding onto the handle of the IU, take off the IU.

#### NOTE

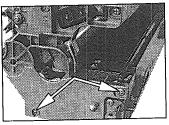
- Before installing the IU, be sure to fully open the Right Door.
  - If the IU is installed with the Right Door left ajar, the PC Drum protective shutter will not open, interfering with the Image Transfer Roller gear, thus producing noise.
- · When inserting the IU, do that slowly and, when you are sure that the drum gear contacts its mating part, push the IU all the way into position. If this step is done all at once, the drum gear could be damaged.

#### Disassembly of the IU (2)

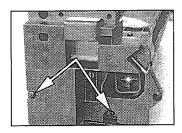
<Separating the Cleaning Assy from Developing Assy>



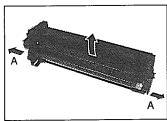
Remove one screw in the rear of the IU and remove the harness cover.



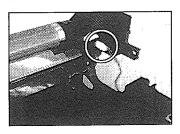
2. Remove two screws in the rear of the IU.



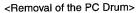
3. Remove two screws at the front of the IU.

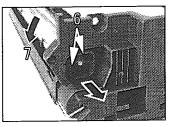


 Widen flaps on both ends (marked with A in the illustration on the left) of the Cleaning Assy in the direction of arrow and turn to take off the Cleaning Assy.



5. Unplug one connector of the Main Erase.



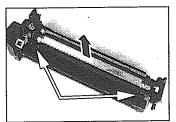


- 6. Remove two screws and the pivot shaft.
- 7. Remove the PC Drum.

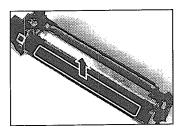
#### NOTE

- When the PC Drum has been replaced, apply a coat of toner to the surface of the PC Drum.
- rs D-34

<Removal of the Ozone Filter>

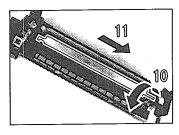


8. Remove two screws and the Main Erase.



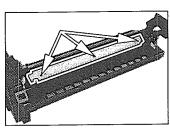
9. Remove the Ozone Filter.

#### <Removal of the PC Drum Charge Corona Assy>



- Turn the holder in the rear in the direction of the arrow to remove it from the side bracket.
- 11. Slide out the PC Drum Charge Corona in the direction of the arrow.

## < Removal of the Charge Neutralizing Sheet and Cleaning Blade>



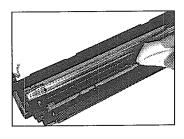
12. Remove three screws, the Charge Neutralizing Sheet, and Cleaning Blade.

#### NOTE

- When securing the Cleaning Blade and Charge Neutralizing Sheet, tighten screws in the order of one on one edge, one at the center, and one on the other edge.
- When the Cleaning Blade has been replaced, apply a coat of toner to the surface of the PC Drum.

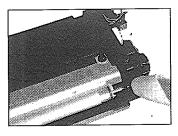
r D-34

## <Cleaning of the PC Drum Paper Separator Fingers>



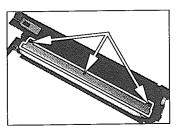
13. Using a soft cloth dampened with alcohol, wipe the Paper Separator Fingers clean of dirt.

#### <Cleaning of the Ds Collars>

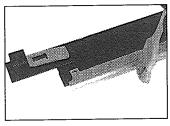


14. Using a soft cloth dampened with alcohol, wipe the Ds Collars clean of dirt.

<Cleaning of the Developer Scattering Prevention Plate>

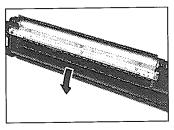


15. Remove three screws and the Developer Scattering Prevention Plate.

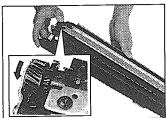


16. Using a brush, whisk dust and dirt off the surface of the Developer Scattering Prevention Plate.

<Replacement of the Developer>

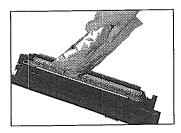


17. Dump the developer.



<<How to Dump Developer>>

- Dump developer on the Sleeve Roller by turning the gear in the direction of the arrow with the Developing Unit tilted as shown.
- Note at this time that turning the gear backward could damage the mylar for cleaning the ATDC Sensor.
- Dump developer until almost no developer sticks to the Sleeve Roller.



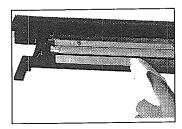
18. Pour one packet of developer.

#### NOTE

- Shake the packet of developer well before pouring.
- When the developer has been replaced, run "ATDC Sensor Automatic Adjustment."

ra D-61

<Cleaning of the Pre-Image Transfer Guide Plate>

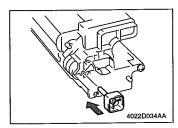


 Using a soft cloth dampened with alcohol, wipe the Pre-Image Transfer Guide Plate clean of dirt.

#### (3) Application of Toner

#### NOTE

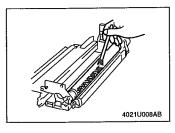
Perform these steps when the PC Drum and/or Cleaning Blade have been replaced.



 With the Cleaning Assy separated from the Developing Assy, install the PC Positioning Jig in the rear of the Developing Assy.

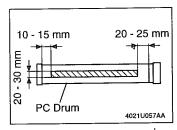
#### NOTE

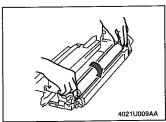
 Ready the PC Positioning Jig (Pivot Shaft) separately. (It can be ordered. For details, see the Parts Manual.)



2. Using a brush, apply a light coat of toner to the surface of the PC Drum.

<<Area to which toner is to be applied>>

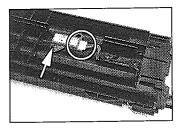




 Hold both ends of the PC Drum with your both hands and turn the PC Drum a half turn in the direction of the arrow.

## (4) Replacement of the ATDC Sensor

- 1. Divide the IU into the Cleaning Assy and Developing Assy.
- 2. Remove the Developer Scattering Prevention Plate and dump developer.



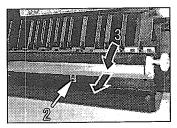
Unplug one connector, and remove one screw and the ATDC Sensor.

- 4. Install the ATDC Sensor.
- 5. Pour developer.
- 6. Reinstall the Developer Scattering Prevention Plate.
- 7. Mount the Cleaning Assy to the Developing Assy.
- 8. Install the IU in the copier and run F8 operation.
- 9. Enter the adjustment value on the Adjust Label.

## 3-8. IMAGE TRANSFER SECTION

## (1) Removal of the Image Transfer Roller Assy

1. Open the Right Door.



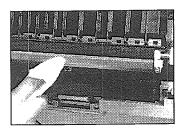
- 2. Loosen one fixing bracket mounting screw.
- Turn to remove the Pre-Image Transfer Upper Guide Plate.

#### NOTE

 When reinstalling the fixing bracket, make sure that the hook of the fixing bracket fits into the slot in the Pre-Image Transfer Upper Guide Plate.

#### (2) Cleaning of the Pre-Image Transfer Lower Guide Plate

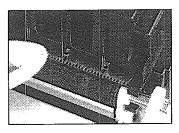
1. Open the Right Door.



Using a soft cloth dampened with alcohol, wipe the Pre-Image Transfer Lower Guide Plate clean of dirt.

#### (3) Cleaning of the Charge Neutralizing Plate

1. Open the Right Door.



Using a soft cloth dampened with alcohol, wipe the Charge Neutralizing Plate clean of dirt.

#### NOTE

- Use care not to allow the Image Transfer Roller to be touched with alcohol.
- Do not allow the soft cloth to be caught by the tip of the Charge Neutralizing Plate.

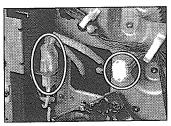
## 3-9. FUSING SECTION

## (1) Removal of the Fusing Unit

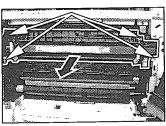
1. Remove the control panel.

#### NOTE

- In this step, free the control panel without removing one flat cable and two ground wires and unplugging one connector.
- 2. Remove the Front Cover, Rear Cover, and Rear Right Cover.



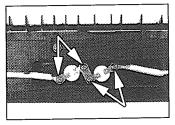
3. Unplug two connectors of the Fusing Unit.



- 4. Open the Right Door.
- 5. Remove four screws and the Fusing Unit.

## (2) Disassembly of the Fusing Unit

<Removal of the Thermoswitch>

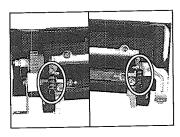


- For removal of per thermoswitch, remove two screws.
- \* Although there are two thermoswitches actually, the process of removal is same.

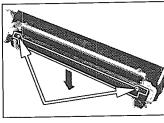


This is an Essential Safty Part. (P/N: SP00-0130)

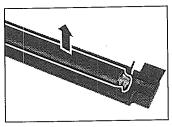
## <Rernoval of the Right Fusing Roller>



2. Unhook the pressure springs at the front and rear.

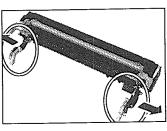


3. Remove two shoulder screws, two washers, and the Right Roller Assy.

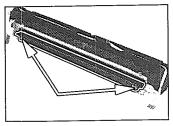


4. Remove the Right Roller.

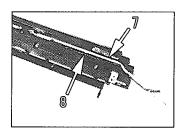




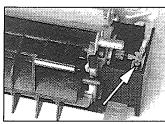
5. Remove the Pressure Lever Assemblies at the front and rear.



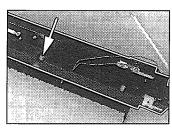
6. Remove two screws and the Fusing Entrance Guide Plate.



- 7. Remove the harness in the rear of the Heater Lamp from the cover.
- 8. Remove the thermistor harness from the cover.



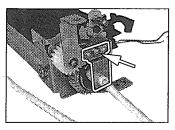
9. Remove one mounting screw from the front of the Heater Lamp.



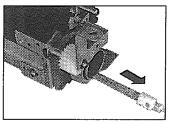
10. Remove one screw and the cover.

#### NOTE

• When reinstalling the cover, allow two tabs on the cover to be caught in the frame.

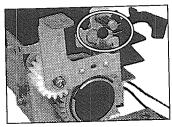


11. Remove one screw and the rear lamp holder.

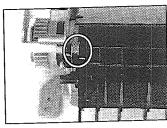


12. Remove the Fusing Heater Lamp.

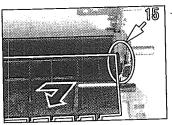
## <Left Fusing Roller>



13. Snap off one retaining ring.



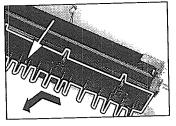
14. Unhook the spring in the rear of the Guide Assy.



15. Unhook the spring at the front of the Guide Assy.16. Remove the Guide Assy.

#### NOTE

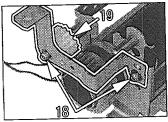
 When removing and reinstalling the Guide Assy, use care not to allow the sensor lever spring to be unhooked.



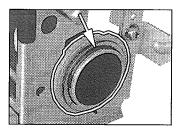
17. Remove one screw and the Paper Separator Finger Assy.

#### NOTE

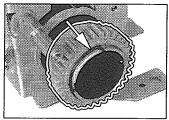
 When reinstalling the Paper Separator Finger Assy, allow six tabs to be caught in the frame.



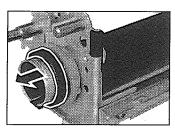
- 18. Remove two screws and the mounting bracket.
- 19. Remove the idle gear.



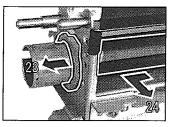
 Snap off the retaining ring at the front of the Left Fusing Roller and remove the washer and bushing.



21. Snap off the retaining ring in the rear of the Left Fusing Roller and remove the gear.

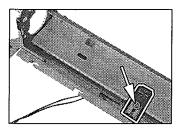


22. Remove the collar.



- 23. Remove the bushing.
- 24. Remove the Left Fusing Roller.

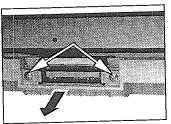




25. Remove one screw and the Thermistor.

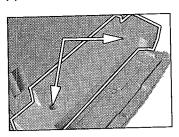
# 3-10. MULTIPLE BYPASS (MT-102): OPTION

# (1) Removal of the Separator Roll Assy



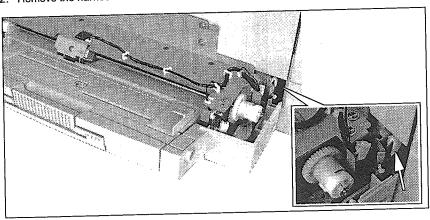
- Open the Right Door.
- 2. Remove two screws and the Separator Roll Assy.

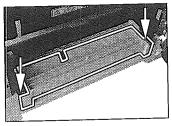
# (2) Removal of the Paper Take-Up Roll



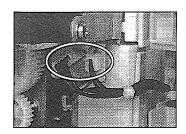
1. Remove two screws and the cover.

2. Remove the harness from one cord clamp.

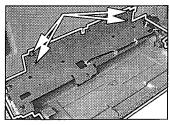




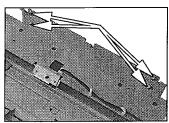
Remove two screws and the Bypass Transport Roller Assy.



4. Unplug two connectors.

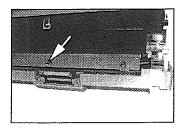


5. Remove four screws and the Multiple Bypass.



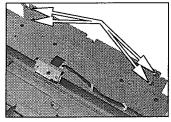
<< Multiple Bypass Installation Procedure>>

 Temporarily secure the Multiple Bypass using four screws.

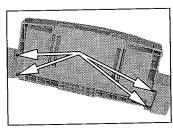


② Install the positioning pin at the location shown in the illustration.

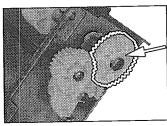
(Use the positioning pin furnished as an accessory with the Multiple Bypass.)



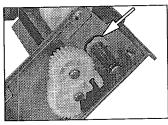
- ③ Close the Right Door and correctly position the Multiple Bypass using the positioning pin.
- Tighten the four Multiple Bypass mounting screws to specified torque.



6. Remove four screws and the Paper Take-Up Assy.



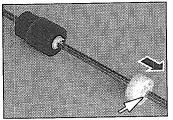
7. Snap off one C-ring and remove the gear.



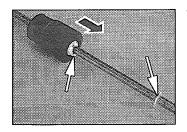
8. Snap off one C-ring.



9. Snap off one C-ring and remove the Paper Take-Up Roll Assy.

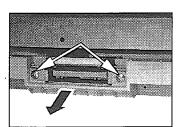


10. Snap off one C-ring and remove the roll.

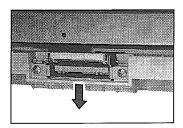


11. Snap off one C-ring and one C-clip and remove the paper Take-Up Roll.

## (3) Cleaning of the Separator Roll/Paper Take-Up Roll

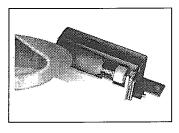


- 1. Open the Right Door.
- 2. Remove two screws and the Separator Roll Assy.



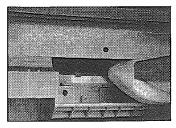
#### NOTE

 When attempting to reinstall the Separator Roll Assy, try to move the assy in the direction of the arrow.



3. Using a soft cloth dampened with alcohol, wipe the Separator Roll clean of dirt.

# (4) Cleaning of the Paper Take-Up Roll

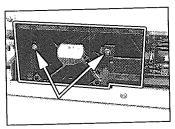


- 1. Open the Right Door.
- 2. Remove the Separator Roll Assy.
- Using a soft cloth dampened with alcohol, wipe the Paper Take-Up Roll clean of dirt.

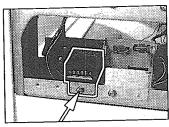
# 3-11. JOB TRAY (IT-102): OPTION

# (1) Removal of the Main Board

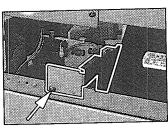
 Remove the control panel, Front Cover, Rear Cover, Right Cover, and Right Inside Cover.



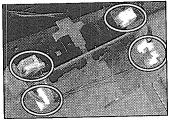
2. Remove two screws and the fan cover.



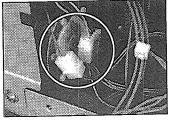
3. Remove one screw and the Total Counter (if the copier is so equipped).



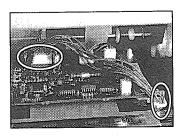
4. Remove one Sensor Assy mounting screw.



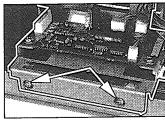
- 5. Unplug two connectors.
- Remove the harness from two edge covers and remove the Sensor Assy.



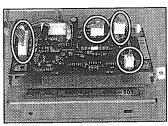
Unplug two connectors.



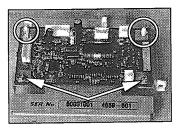
8. Unplug one connector and remove the harness from one edge cover.



9. Remove two screws and the PWB Assy.



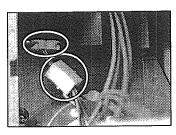
10. Unplug four connectors.



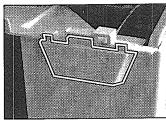
11. Remove two screws, two PWB Supports, and the Main Board.

# (2) Paper Detecting Board

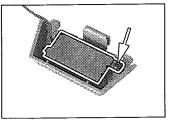
1. Remove the control panel, Rear Cover, and Right Cover.



2. Unplug one harness connector and remove the harness from one edge cover.



3. Press the tabs to remove the Paper Detecting Board Assy from the Front Cover.

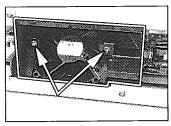


4. Remove one screw and the Paper Detecting Board.

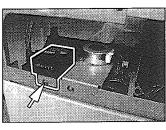
# 3-12. SHIFTING UNIT (IS-101): OPTION

## (1) Removal of the Main Board

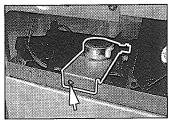
 Remove the control panel, Front Cover, Rear Cover, Right Cover, and Right Inside Cover.



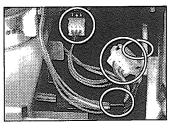
2. Remove two screws and the fan cover.



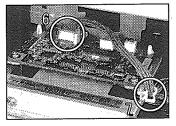
Remove one screw and the Total Counter (if the copier is so equipped).



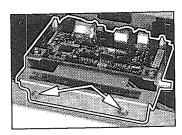
4. Remove one screw and the Motor Assy.



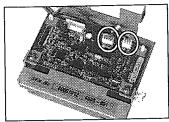
5. Unplug two connectors and remove the harness from the guide.



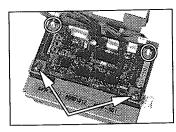
- 6. Unplug one connector from the Main Board.
- 7. Remove the harness from one edge cover.



8. Remove two screws and the Main Board Assy.



9. Unplug two connectors.

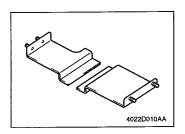


10. Remove two screws, two PWB Supports, and the Main Board.

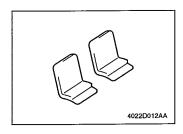
# 4. ADJUSTMENT

## 4-1. ADJUSTMENT JIGS AND TOOLS USED

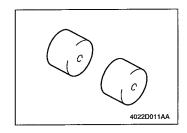
<Scanner/Mirrors Carriage Positioning Jigs>



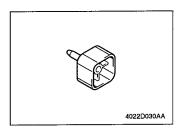
<Db Gap Adjusting Jigs>



<Ds Collar Positioning Jigs>

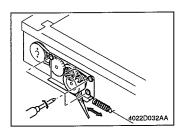


<PC Positioning Jig>



# 4-2. TIMING BELT TENSION ADJUSTMENT

<Scanner Motor Timing Belt Adjustment>



 Loosen three screws and move the Scanner Motor Assy to the right or left to give tension to the spring.

#### NOTE

- Give tension to the spring with the pulley in correct mesh with the timing belt.
- Using a torque driver, tighten the screws to a torque of 2 kg·cm.

# 4-3. ACCESSING THE FUNCTION, TECH. REP. CHOICE, AND ADJUST MODE

## (1) Function Mode

- 1. Press the COUNTER.
- 2. Press the following keys in this order: STOP  $\rightarrow$  0  $\rightarrow$  0  $\rightarrow$  STOP  $\rightarrow$  0  $\rightarrow$  1.
- 3. Enter the code number "1" from the KEYPAD.
- 4. Press the START.

#### (2) Tech. Rep. Choice Mode

- 1. Press the COUNTER.
- 2. Press the following keys in this order: STOP  $\rightarrow$  0  $\rightarrow$  0  $\rightarrow$  STOP  $\rightarrow$  0  $\rightarrow$  1.
- 3. Enter the code number "2" from the KEYPAD.
- 4. Press the START.

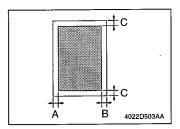
# (3) Adjust Mode

- 1. Press the COUNTER.
- 2. Press the following keys in this order: STOP  $\rightarrow$  0  $\rightarrow$  0  $\rightarrow$  STOP  $\rightarrow$  0  $\rightarrow$  1.
- 3. Press the STOP and then the START.

## 4-4. ELECTRICAL/IMAGE ADJUSTMENT

# (1) Edge Erase Adjustment (Leading, Trailing, and Top/Bottom Edges)

## Requirement



- Adjust the erase width on the leading edge (width A), trailing edge (width B), and the top/bottom edge (width C).
- \* Default Setting: 4 mm

Mode	Code No.	Setting Range
	5 (leading edge)	
Tech. Rep. Choice	6 (trailing edge)	0 to 5, 1 step: 1 mm
	7 (top/bottom)	

#### NOTE

This adjustment is made when a request is made from the user to reduce the corresponding erase width.

## <Adjustment Procedure>

- 1. Enter the Tech. Rep. Choice mode.
- 2. With "c--" shown on the Display, enter the code number "5" from the KEYPAD and press the START to enter the "Leading Edge Erase Adjustment" mode.
- 3. Press the CLEAR to clear the current setting value.
- 4. Enter the setting value from the KEYPAD and press the START to validate the entry.

#### Adjustment Instructions

To make the edge erase width smaller, decrease the setting value.

To make the edge erase width greater, increase the setting value.

Following the same procedure, set the erase width on the trailing edge and top/bottom edge.

#### Loop Length Adjustment (1st and 2nd Trays, Bypass Tray) (2)

#### Requirement

 Adjust so that a loop of an adequate length is formed in the paper before the Synchronizing Roller as the paper is being fed through the copier.

Mode	Code No.	Setting Range
	8 (1st Tray)	0 to 14,
Tech. Rep. Choice	9 (2nd - 5th Tray)	1 step: Approx. 0.5 mm
	10 (Bypass Tray)	

#### NOTE

 This adjustment is made when the amount of leading edge void varies, or when paper skews, is folded, or is misfed.

# <Adjustment Procedure>

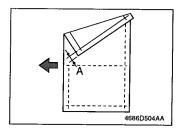
- 1. Enter the Tech. Rep. Choice mode.
- 2. With "c--" shown on the Display, enter the code number "8" from the KEYPAD and press the START to enter the "Loop Length Adjustment (1st Tray)" mode.
- 3. Press the CLEAR to clear the current setting value.
- 4. Enter the setting value from the KEYPAD and press the START to validate the entry.

# Adjustment Instructions

- Adjust by changing the setting value until the problems of variations in the amount of leading edge void, paper skew, folded paper, and paper misfeed are eliminated.
- 5. Following the same procedure, adjust the loop length for the 2nd Tray and Bypass Tray.

## (3) Printer CD Registration Adjustment

### Requirement



 Adjust so that width A on the test print produced falls within the specified range.

Specifications	Mode	Code No.	Setting Range
A4: 20 ± 2.0 mm; 8-1/2 × 11: 11.2 ± 2.0 mm	Adjust	1	60 to 140, 1 step: 0.1 mm

#### NOTES

- This adjustment is made when the PH Unit has been replaced.
- Load the 1st Tray with A4 or 8-1/2 x 11 paper.

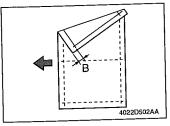
#### <Adjustment Procedure>

- Enter the Adjust mode.
- With "AJ-" shown on the Display, enter the code number "12" from the KEYPAD.
- 3. Press the PAPER SIZE to select the 1st Tray.
- Press the START.
- \* Then, a test print will be produced.
- Check to see if width A on the test print falls within the specified range.If width A falls outside the specified range, perform the following steps to make an adjustment.
- 6. With "AJ-" shown on the Display, enter the code number "1" from the KEYPAD and press the START to enter the "Printer CD Registration Adjustment" mode.
- 7. Press the CLEAR to clear the current setting value.
- 8. Enter the new setting value from the KEYPAD and press the START to validate the entry.

#### Adjustment Instructions

If width A on the test print is longer than the specifications, increase the setting value. If width A on the test print is shorter than the specifications, decrease the setting value. If a single adjustment procedure does not successfully bring width A into the specified range, repeat steps 5 though 7.

### Requirement



Adjust so that width B on the test print produced falls within the specified range.

Specifications	Mode	Code No.	Setting Range
10 ± 1.5 mm	Adjust	2	67 to 133, 1 step: Approx. 0.19 mm

#### NOTES

- This adjustment is made when the PH Unit has been replaced.
- Load the 1st Tray with A4 or 8-1/2 × 11 paper.

# <Adjustment Procedure>

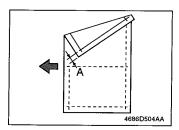
- Enter the Adjust mode.
- 2. With "AJ-" shown on the Display, enter the code number "12" from the Key Pad.
- 3. Press the PAPER SIZE to select the 1st Tray.
- 4. Press the START.
- \* Then, a test print will be produced.
- 5. Check to see if width B on the test print falls within the specified range. If width B falls outside the specified range, perform the following steps to make an adjustment.
- 6. With "AJ-" shown on the Display, enter the code number "2" from the KEYPAD and press the START to enter the "Printer FD Registration Adjustment" mode.
- 7. Press the CLEAR to clear the current setting value.
- 8. Enter the new setting value from the KEYPAD and press the START to validate the entry.

# Adjustment Instructions

If width B on the test print is longer than the specifications, decrease the setting value. If width B on the test print is shorter than the specifications, increase the setting value. If a single adjustment procedure does not successfully bring width B into the specified range, repeat steps 5 though 7.

#### (5) Scanner CD Registration Adjustment

#### Requirement



 Adjust so that the deviation between width A on the test print and that on the copy falls within the specified range.

Specifications	Mode	Code No.	Setting Range
0 ± 2.0 mm	Adjust	5	20 to 180, 1 step: 0.1 mm

#### **NOTES**

- This adjustment is made when the PH Unit has been replaced and after "Printer Registration Adjustments (CD and FD)" and "Scanner Zoom Adjustment (CD)."
- This adjustment is made when the CCD Unit has been replaced and after "CCD Unit Position Adjustment."
- Load the 1st Tray with A4 or 8-1/2 × 11 paper.

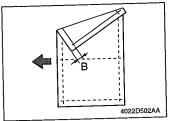
#### <Adjustment Procedure>

- Enter the Adjust mode.
- 2. With "AJ-" shown on the Display, enter the code number "12" from the KEYPAD.
- Press the PAPER SIZE to select the 1st Tray.
- 4. Press the START.
- \* Then, a test print will be produced.
- 5. Place the test print produced on the Original Glass and make a copy of it.
- Align the test print (original) with the copy and check for deviation.If the deviation between width A on the test print and that on the copy falls outside the specified range, perform the following steps to make an adjustment.
- With "AJ-" shown on the Display, enter the code number "5" from the KEYPAD and press the START to enter the "Scanner CD Registration Adjustment" mode.
- Press the CLEAR to clear the current setting value.
- Enter the new setting value from the KEYPAD and press the START.

#### Adjustment Instructions

If with A of the copy is longer than that on the test print, decrease the setting value. If with A of the copy is shorter than that on the test print, increase the setting value. If a single adjustment procedure does not successfully bring the deviation into the specified range, repeat steps 6 though 8.

## Requirement



Adjust so that the deviation between width B on the test print and that on the copy falls within the specified range.

Mode	Code No.	Setting Range	
Adjust	6	60 to 140, 1 step: 0.1 mm	
		Mode	

#### NOTES

- This adjustment is made when the PH Unit has been replaced and after "Printer Registration Adjustments (CD and FD)" and "Scanner Zoom Adjustment (CD)."
- This adjustment is made when the CCD Unit has been replaced and after "CCD Unit Position Adjustment."
- Load the 1st Tray with A4 or 8-1/2 × 11 paper.

# <Adjustment Procedure>

- Enter the Adjust mode.
- 2. With "AJ-" shown on the Display, enter the code number "12" from the KEYPAD.
- Press the PAPER SIZE to select the 1st Tray.
- Press the START.
- \* Then, a test print will be produced.
- 5. Place the test print produced on the Original Glass and make a copy of it.
- 6. Align the test print (original) with the copy and check for deviation. If the deviation between width B on the test print and that on the copy falls outside the specified range, perform the following steps to make an adjustment.
- 7. With "AJ-" shown on the Display, enter the code number "5" from the KEYPAD and press the START to enter the 2Scanner CD Registration Adjustment" mode.
- 8. Press the CLEAR to clear the current setting value.
- 9. Enter the new setting value from the KEYPAD and press the START.

# Adjustment Instructions

If with B of the copy is longer than that on the test print, increase the setting value. If with B of the copy is shorter than that on the test print, decrease the setting value. If a single adjustment procedure does not successfully bring the deviation into the specified range, repeat steps 6 though 8.

## (7) Scanner CD Zoom Adjustment

#### Requirement

- Adjust so that the amount of error falls within ±1.0 % of the length to be measured.
- Adjust so that the following specifications are met when the length of the scale is 200
  mm.

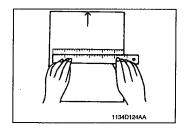
Zoom Ratio	Specifications	Mode	Code No.	Setting Range
Full size (×1.00)	200 ± 2.0 mm	Adjust	3	97 to 103, 1 step: 0.4 %

#### NOTE

 This adjustment is made when the CCD Unit has been replaced and for fine-adjustment after "CCD Unit Position Adjustment."

#### <Adjustment Procedure>

 Place a scale on the Original Glass in parallel with the Original Width Scale and make a copy.



Measure the length of the scale on the copy. If the amount of error falls outside the specified range, perform the following steps to make an adjustment.

- 3. Enter the Adjust mode.
- 4. With "AJ-" shown on the Display, enter the code number "3" from the KEYPAD and press the START to enter the "Scanner CD Zoom Adjustment" mode.
- 5. Press the CLEAR to clear the current setting value.
- Enter the new setting value from the KEYPAD and press the START to validate the entry.

#### Adjustment Instructions

If the length on the copy is longer than the actual one, decrease the setting value. If the length on the copy is shorter than the actual one, increase the setting value. If a single adjustment procedure does not successfully bring the amount of error into the specified range, repeat steps 3 though 6.

#### Requirement

- Adjust so that the amount of error falls within ±1.0 % of the length to be measured.
- Adjust so that the following specifications are met when the length of the scale is 300 mm.

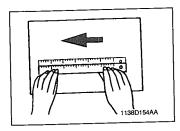
97 to 103,	Zoom Ratio	Specifications	Mode	Code No.	Setting Range
	Full size (×1.00)	300 ± 3.0 mm	Adjust	4	

#### NOTE

This adjustment is made when the Scanner Drive Cables have been replaced.

# <Adjustment Procedure>

1. Place a scale on the Original Glass in parallel with the Original Length Scale and make а сору.



2. Measure the length of the scale on the copy. If the amount of error falls outside the specified range, perform the following steps to make an adjustment.

- 3. Enter the Adjust mode.
- 4. With "AJ-" shown on the Display, enter the code number "4" from the KEYPAD and press the START to enter the "Scanner FD Zoom Adjustment" mode.
- 5. Press the CLEAR to clear the current setting value.
- 6. Enter the new setting value from the KEYPAD and press the START to validate the entry.

## Adjustment Instructions

If the length on the copy is longer than the actual one, decrease the setting value. If the length on the copy is shorter than the actual one, increase the setting value. If a single adjustment procedure does not successfully bring the amount of error into the specified range; repeat steps 3 though 6.

#### (9) ATDC Sensor Automatic Adjustment (F8)

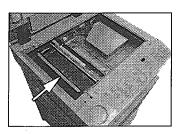
#### NOTES

- · This adjustment is made when the developer has been replaced.
- · Make this adjustment with the Toner Bottle removed from the copier.

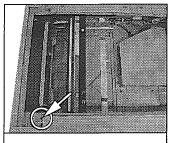
#### <Adjustment Procedure>

- Enter the Function mode.
- With "F-" shown on the Display, enter the code number "8" from the KEYPAD to set the copier into the "ATDC Sensor Automatic Adjustment" mode.
- 3. Press the START.
- \* This automatically runs the "ATDC Sensor Automatic Adjustment" sequence for about three minutes.
- After the F8 operation has been completed, check the adjustment value and enter it on the Adjust Label.

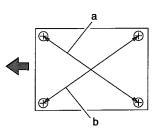
## (10) 2nd Mirrors Carriage Distortion Adjustment



- 1. Remove the ADF Glass.
- 2. Remove the Original Glass.
- Move the 2nd Mirrors Carriage toward the adjustment point as shown on the left.



 Set precision (jeweller's) screwdriver into the adjusting hole and adjust the 2nd Mirrors Carriage Distortion Adjusting Screw.

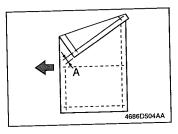


<Adjustment Instructions>

\* a<b: Turn the screw clockwise to raise the height.

- \* a>b: Turn the screw counterclockwise to lower the height.
- Install the Original Glass and make a copy to check for images.
- 6. If there is a problem, repeat step 4.
- Settle the 2nd Mirrors Carriage Height Adjusting Screw with the paintlock.

### Requirement



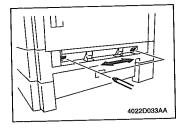
- Adjust so that the deviation between width A on the test print and that on the copy falls within the specified range.
- \* Specifications: 0 ± 2.0 mm

#### NOTES

- This adjustment is made when the PH Unit has been replaced and after "Printer Registration Adjustments (CD and FD)" and "Scanner Zoom Adjustment (CD)."
- This adjustment is made when the CCD Unit has been replaced and after "CCD Unit Position Adjustment."
- Load the 1st Tray with A4 paper.

# <Adjustment Procedure>

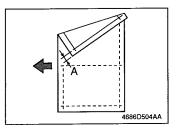
- Enter the Adjust mode.
- 2. With "AJ-" shown on the Display, enter the code number "12" from the KEYPAD.
- 3. Press the PAPER SIZE to select the 1st Tray.
- 4. Press the START.
- \* Then, a test print will be produced.
- 5. Place the test print produced on the Original Glass and make a copy using the Manual Bypass Tray.
- 6. Align the test print (original) with the copy and check for deviation. If the deviation between width A on the test print and that on the copy falls outside the specified range, adjust the position of the Guide Plate Unit.



# Adjustment Instructions

If with A of the copy is longer than that on the test print, move the Guide Plate Unit to the rear. If with A of the copy is shorter than that on the test print, move the Guide Plate Unit to the front.

#### Requirement



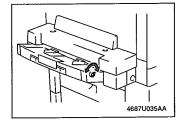
- Adjust so that the deviation between width A on the test print and that on the copy falls within the specified range.
- \* Specifications: 0 ± 2.0 mm

#### **NOTES**

- This adjustment is made when the Multiple Bypass has been removed.
- This adjustment is made when the PH Unit has been replaced and after "Printer Registration Adjustments (CD and FD)" and "Scanner Zoom Adjustment (CD)."
- This adjustment is made when the CCD Unit has been replaced and after "CCD Unit Position Adjustment."
- · Load the 1st Tray with A4 paper.

#### <Adjustment Procedure>

- 1. Enter the Adjust mode.
- With "AJ-" shown on the Display, enter the code number "12" from the KEYPAD.
- 3. Press the PAPER SIZE to select the 1st Tray.
- 4. Press the START.
- \* Then, a test print will be produced.
- Place the test print produced on the Original Glass and make a copy using the Multiple Bypass Tray.
- Align the test print (original) with the copy and check for deviation.If the deviation between width A on the test print and that on the copy falls outside the specified range, adjust the position of the Guide Plate Unit.

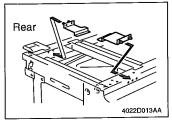


#### Adjustment Instructions

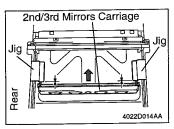
If with A of the copy is longer than that on the test print, turn the adjusting screw counterclockwise. If with A of the copy is shorter than that on the test print, turn the adjusting screw clockwise.

## 4-5. OTHER ADJUSTMENTS

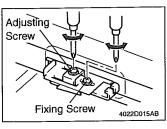
# (1) Adjustment of the Position of the Scanner and 2nd/3rd Mirrors Carriage



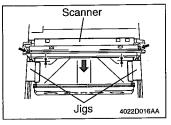
 Fit the Scanner/Mirrors Carriage Positioning Jigs in the space between the Scanner and the 2nd/ 3rd Mirrors Carriage.



Press the 2nd/3rd Mirrors Carriage tightly up against the jigs.



 Loosen the set screw of the cable holding plate and turn the adjusting screw as necessary to eliminate clearance between the 2nd/3rd Mirrors Carriage and the Scanner/Mirrors Carriage Positioning Jigs.



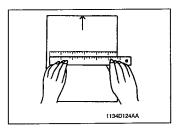
 Press the Scanner tightly up against the jigs and tighten the set screw of the cable holding plate to the specified torque.

#### NOTE

This adjustment is made when the CCD Unit has been replaced.

#### <Adjustment Procedure>

 Place a scale on the Original Glass in parallel with the Original Width Scale and make a copy.

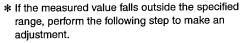


2. Measure the length of the scale on the copy.

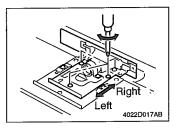
#### Requirement

In compliance with "Scanner CD Zoom Adjustment."

r D-59 ₪



Loosen three CCD Unit mounting screws, slide the CCD Unit to the right or left, and secure it in position.



#### Adjustment Instructions

If the length on the copy is longer than the actual one, move the CCD Unit to the right.

If the length on the copy is shorter than the actual one, move the CCD Unit to the left.

If a single adjustment procedure does not successfully bring the amount of error into the specified range, repeat the steps.

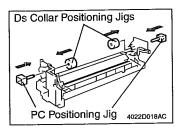
# (3) Adjustment of the Gap between the Doctor Blade and Sleeve Roller (Db Adjustment)

Requirement

• The gap between the Doctor Blade and the Sleeve Roller should be  $0.39 \pm 0.04$  mm (as set using the jigs).

## <Adjustment Procedure>

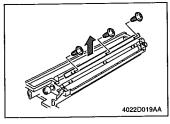
- 1. Remove the IU.
- 2. Separate the Cleaning Assy from the Developing Assy.
- 3. Remove the PC Drum, Main Erase, PC Drum Charge Corona Assy, and Ozone Filter.



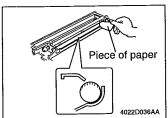
4. Install the Ds Collar Positioning Jigs.

#### NOTE

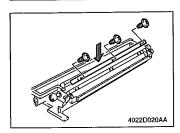
- Ready a PC Positioning Jig (Pivot Shaft) separately. (It can be ordered. For details, see the Parts Manual.)
- Remove three screws and the Developer Scattering Prevention Plate.



6. Remove three screws and the Doctor Blade.



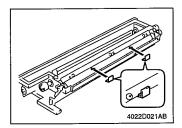
- Using a small piece of paper, remove developer from the shaded area on the surface of the Sleeve Roller and put it in the Developer Mixing Chamber.
- 8. Vacuum the developer left on the Sleeve Roller.



Temporarily secure the Doctor Blade using three new screws.

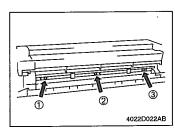
#### NOTE

 Whenever a Db adjustment is made, use new screws (to which lock paint has been applied).



 Install the Db Gap Adjusting Jigs in a space between the Sleeve Roller and Doctor Blade.

11. Put the Developing Assy and Cleaning Assy together.



12. Press the Doctor Blade tightly up against the Db Gap Adjusting Jigs and, keeping that position, tighten the screws in the order of ① at the front, ② at the center, and ③ in the rear.

#### NOTE

 The Doctor Blade mounting screws have been coated with lock paint and the job must be completed within 30 min. It the job extends more than that time, change the screws for new ones.

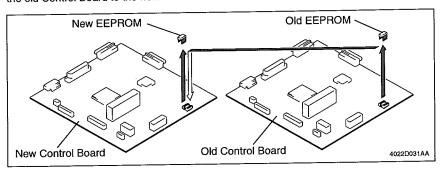
# 4-6. MISCELLANEOUS

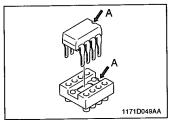
# (1) Remounting the EEPROM (U29)

#### NOTE

 When the Control Board (PWB-C) is replaced with a new one, EEPROM (U29) must be demounted from the old PWB-C and remounted on the new PWB-C.

Remove the EEPROM (U29) from the new Control Board and mount the EEPROM (U29) of the old Control Board to the new Control Board.

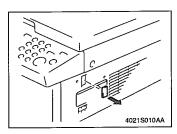




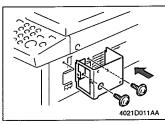
#### NOTE

 Note the alignment notch marked with A on the EEPROM (U29) when mounting the IC.

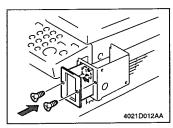
# (2) Installation of the Plug-In Counter Socket (Option)



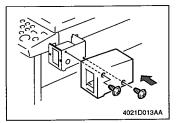
1. Cut out the knockout from the Right Cover.



Using two screws, secure the counter mounting bracket.



- 3. Connect the Plug-In Counter Socket connector.
- 4. Using two screws, secure the counter socket.



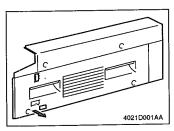
Using two screws, secure the Plug-In Counter cover.

#### NOTE

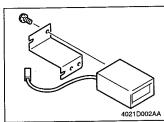
 When the Plug-In Counter Socket is mounted, set "Plug-In Counter" of the Security mode to "1." (For details, see SWITCHES ON PWBs/TECH. REP. SETTINGS.)

# (3) Installation of the Total Counter (Option)

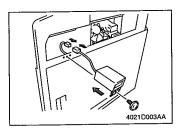
1. Remove the control panel, Front Cover, Rear Cover, and Right Cover.



2. Cut out the knockout from the Right Cover.



3. Using one screw, secure the Total Counter to its mounting bracket.

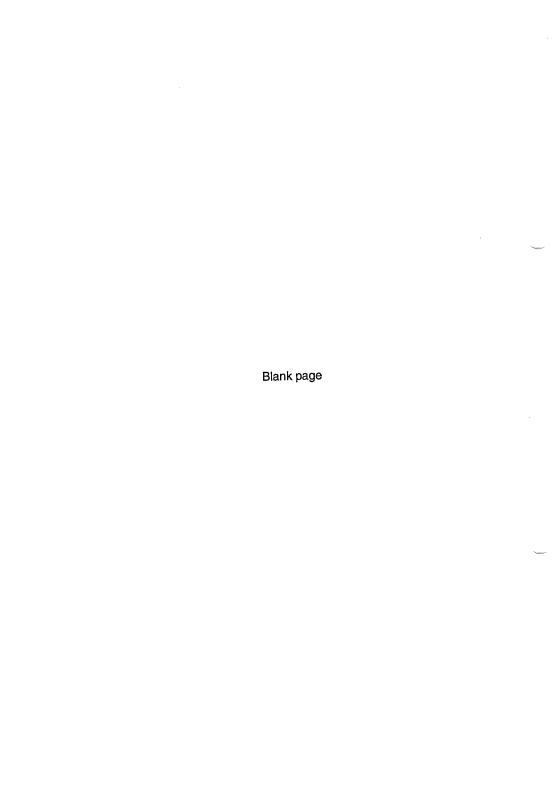


- 4. Connect the Total Counter connector.
- 5. Using one screw, secure the Counter Assy.

#### NOTE

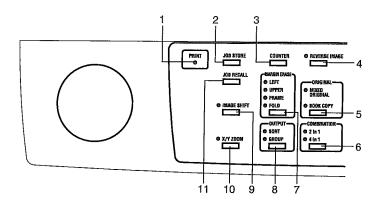
When the Total Counter is mounted, set "Mechanical Total Counter" of the Security mode to "1." (For details, see SWITCHES ON PWBs/TECH. REP. SETTINGS.)

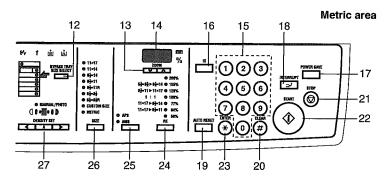
# SWITCHES ON PWBs, TECH. REP. SETTINGS



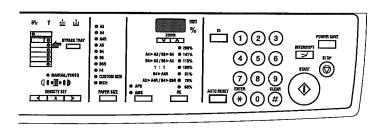
# 1. CONTROL PANEL KEYS AND TOUCH PANEL

# 1-1. Control Panel Keys





Inch area



No.	Name	Description
1	PRINT	Lit while data received from personal computer is being printed
2	JOB STORE	Press to select the Job Input mode. Two different jobs can be programmed.
3	COUNTER	Press to display the Total Counter or Size Counter value.
4	REVERSE IMAGE	Press to copy an original with the original total arrangements reversed.
5	ORIGINAL	Press to select the Mixed Orig. or Book Separation function.
6	COMBINATION	Press to select the 2in1 or 4in1 function.
<del>-</del> -7	MARGINE ERASE	Press to select the erase position.
- <u>-</u> -	OUTPUT	Press to select the finishing function.
9	IMAGE SHIFT	Press to select the Image Shift mode.
10	X/Y ZOOM	Press to make a copy with different zoom ratios set for X (horizontal) and Y (vertical) directions.
11	JOB RECALL	Press to recall either one of the two jobs previously stored in memory.
12	BYPASS TRAY SIZE SELECT	Press to select the size of the paper loaded in the Bypass Tray.
13	ZOOM	<ul> <li>Press to change the zoom ratio in the range between 50 % and 200 % in 1 % increments.</li> <li>What is shown on the Display changes from the number of copies to be made to the zoom ratio.</li> </ul>
14	DISPLAY	Shows the number of copies to be made, the zoom ratio, and other setting data.
15	KEYPAD	Use to type in the number of copies to be made and any other numeric data.
16	ID	<ul> <li>Press when entering an account number.</li> <li>Becomes valid only when Copy Track has been set.</li> </ul>
17	POWER SAVE	Press to set the copies into the Energy Saver mode.
18		Press to interrupt a copy job.
19	- <del></del>	<ul> <li>Press to reset all copy functions and settings to their defaults.</li> <li>Holding down the key for 3 seconds or more will set the copies into the Utility mode.</li> </ul>
20	CLEAR	Press to reset the number of copies to "1".
21		<ul><li>Press to stop a print cycle.</li><li>Press to stop a scanning sequence.</li></ul>
22	START	<ul> <li>Press to start a scanning sequence.</li> <li>Press to start a print cycle.</li> <li>Press to validate the setting just made.</li> <li>The key lights up green when the copier is ready to make copies, orange when it is not ready to make copies.</li> </ul>

No.	Name	Description
23	ENTER	Press to validate the setting just made.
24	RE	Press to select a zoom ratio from among those fixed ratio available as standard.
25	APS/AMS	Press to select either Auto Paper or Auto Size.
26	SIZE	Press to select the paper size.
27	DENSITY SET	Press to adjust the image density of the copy.

#### **UTILITY MODE** 2.

Utility Mode is used to make various settings according to the user's need.

#### Settings in the Utility Mode 2-1.

Code No.	Description	
U-1	User's Choice Mode	
U-2	Drum Dehumidify Mode	
U-3	Toner Replenisher Mode	
U-4	Custom Size Input Mode	
U-5	Administrator Mode	

#### **Utility Mode Setting Procedure** 2-2.

<Procedure>

- Hold down the AUTO RESET for 3 seconds.
- 2. Using the KEYPAD, enter the code corresponding to the desired subfunction. Code No.: 1 to 5
- 3. Press the START.

<Exiting the Mode>

Press the AUTO RESET.

# (1) User's Choice Mode (Display: U-1)

User's Choice is used to make various settings according to the user's need.

# 1. Settings in the User's Choice Mode

Code No.	Function
C-1	Mixed Orig.
C-2	Paper Priority
C-3	Copy Priority
C-4	Density Priority
C-5	Density Level (Auto)
C-6	Density Level (Manual)
C-7	Output Priority
C-8	Crisscross Mode
C-9	4in1 Copy Order
C10	Book Binding Position
C11	Margin Setting
C12	Erase Setting (Left)
C13	Erase Setting (Upper)
C14	Erase Setting (Frame)
C15	Auto Panel Reset
C16	Energy Saver
C17	Auto Shut OFF

Code No.	Function
C18	Density (ADF)
C19	Print Density
C20	Paper Auto Detection (1st Tray)
C21	Paper Auto Detection (2nd Tray)
C22	Paper Auto Detection (3rd Tray)
C23	Paper Auto Detection (4th Tray)
C24	Paper Auto Detection (5th Tray)
C25	Paper Size Detection (1st Tray)
C26	Paper Type (1st Tray)
C27	Paper Type (Bypass Tray)
C28	Special Paper Setting (1st Tray)
C29	Special Paper Setting (2nd Tray)
C30	Special Paper Setting (3rd Tray)
C31	Special Paper Setting (4th Tray)
C32	Special Paper Setting (5th Tray)
C33	Special Paper Setting (Multiple Bypass Tray)

## 2. User's Choice Mode Setting Procedure

## <Procedure>

- 1. Hold down the AUTO RESET for 3 seconds.
- 2. Enter "1" from the KEYPAD. (Display: U-1)
- 3. Press the START.
- 4. Enter the corresponding code number from the KEYPAD.
- 5. Press the START. Then, the Display will show the current setting value.
- 6. Press the CLEAR to reset the current setting value.
- 7. Enter the new setting value from the KEYPAD.
- 8. Press the START. This will validate the new setting value just entered.

  If any value outside the available setting range is entered, the Display shows "Err" rejecting the entry. (The old setting value will reappear on the Display 1 sec. later.)

### <Exiting the Mode>

Press the AUTO RESET until the initial screen reappears.

## 3. Setting in the User's Choice Mode

Code No.	T	Setting (The default is Highlighted ).					
C-1	<mixed orig.=""> Select the priority Mixed Original Detection mode that is au selected when the Power Switch is turned ON or AUTO RE pressed.</mixed>					hat is automatically AUTO RESET	
			Setting 0 escription Mixed Orig. ena		abled Mixed		Orig. disabled
	S	elect the pelected wh	oriorit	ty paper size or p	er Priority paper sounto the A	ırce that	is automatically or Manual mode.
		Setting		Description	Settin	g	Description
C-2	:	0 1 2 3	A3 (F B4 (F A4 (F B5 (F A5 (F	a) a) a)	12 13 14 15	8-1/2: 5-1/2: 11×8-	×14 (R) ×11 (R) ×8-1/2 (R) -1/2 ×5-1/2
		5 <b>6</b> 7	F4 (F A4 B5 A5	•	20 21 22 23	1st Tr 2nd T 3rd Tr 4th Tr	ray ray
		10 11	11×1 11×1	7 (R) 4 (R)	24 25	5th Tr Multipl	•
	In	Initial setting: Metric area "6"/Inch area "15"					
	S w	elect the phen the P	priori ower	<cop ty Auto mode (Au Switch is turned</cop 	y Priority uto Pape I ON or A	r or Auto	Size) selected SET pressed.
C-3		Setting	9	0			2
		Descript	ion	Auto paper	Auto	Size	Manual

Code No.	Setting (The default is Highlighted ).					
	Select the prio turned ON or A	<density priority=""> Select the priority exposure mode selected when the Power Switch is turned ON or AUTO RESET pressed.</density>				
C-4	Setting	0 1		1		2
ļ	Description	Auto	)	Manual	Photo	Manual
	<density (auto)="" level=""> Select the priority exposure level in the Auto Exposure mode.</density>					
C-5	Setting	0				2
İ	Description	Light	er	Normal	D	arker
C-6	Select the price Setting Description	1 Step 1	ensity Level ire level in 2 Step 2	el (Manual)> the Manual Step 3	Exposure  4  Step 4	5 Step 5
		Lighter	4			Darker
	Select the price	ority finishin	<output lig="" td="" type.<=""><td></td><td></td><td></td></output>			
C-7	Setting	0		1		2
	Description	Non-Sort So		Sort	ort Group	
	Select whether	er to enable	<crisscros< td=""><td>ss Mode&gt; crisscross</td><td>sorting au</td><td>tomatically</td></crisscros<>	ss Mode> crisscross	sorting au	tomatically
C-8	Setting	0			1	
	Description	E	Enabled		Disabled	
	Specify the de	efault copyi	<4in1 Cop	oy Order> or the 4in1 m		
	Setting		0		1	
C-9	Description	ıl 📙	1 2 3 4	]	1 2	3 4
C10	Select whethe bound) or the an open book	er to the co right-hand	pier scan t	ng Position> he left-hand (Right-bou	l-side page	e (Left- nen it scans
	Description	ı Le	eft-bound		Right-bo	und

Code No.		Setti	ng (Th	e default is Highlighted )		
				<margin setting=""></margin>		
C11	Adjust the margin width for the File Margin copy.					
CII	Setting					
	Description (	mm)	0 -		→ 20	
		•		rase Setting (Left)>		
C12	Adjust the erase width for the Left Erase copy.					
012	Setting		5 20 5			
	Description (		5 -		20	
	Adjust the eras	e wic		ase Setting (Upper)> the Upper Erase copy.		
C13	Setting		5		20	
	Description (	mm)	5 -		<u>→</u> 20	
	Adjust the eras	e wic		ase Setting (Frame)> the Frame Erase copy.		
C14	Setting		5	<u> </u>	:	
	Description (	mm)	5 -	4	20	
C15	<auto panel="" reset=""> Select the time it takes the Auto Panel Reset function, which resets the panel settings when the set period of time elapses after a copy cycle has been completed or the last key operated, to be activated.</auto>					
	Setting		0	1 min. to 5 min.	6 Disable	
	Description	30	sec.	T MIR. 10 5 Mir.	Disable	
C16	<energy saver=""> Select the time it takes the copier to enter the Energy Saver mode after a copy cycle has been completed or the last key operated.</energy>					
010	Setting	1			240	
	Description	1 mi	n. <del>⊲</del>		➤ 240 min.	
	<a href="#"><auto off="" shut=""></auto></a> Select the time it takes the Auto Shut Off function, which shuts down the copier when the set period of time elapses after a copy cycle has been completed or the last key operated, to be activated.					
C17	Note: • The option of "0" can be set if "Yes" is selected for "Disable Auto Shut OFF" of the "Administrator Mode" function.				Disable Auto	
	Setting		0	130	<del></del>	
	Description	Disa	abled	1 min. ◀	→ 240 min.	

Code No.	Setting (The default is Highlighted ).						
	<density adf=""></density>						
	Adjust the copy image density level when the ADF is being used.						
018	Setting Description						
C18	When the standard original (text, etc.) is used.						
	To give better reproduction of faint original.						
	<priority density=""></priority>						
	Set the image density level for printing						
C19	Setting 0 1 2 3 4	$\perp$					
	Description Lighter.	er					
•	<paper auto="" detection=""></paper>						
	Select the system of measurement of the paper for automatic pa	per					
	size detection.	_					
C20 to 24	Setting 0 1						
020 10 24	Description Inch Metric						
	Initial setting: Metric area "1"/Inch area "0"						
	C20: 1st Tray C21: 2nd Tray C22: 3rd Tray C23: 4th Tray C25: 5th Tray						
	<paper detection="" size=""></paper>						
	Select the paper size detection method for the 1st Tray. If paper of a						
	nonstandard size is to be used, select "1." Size input is made using						
C25	"U-4."	$\neg$					
	Setting						
	Description						
	<paper (1st="" tray)="" type=""> Select the type of paper loaded in the 1st Tray.</paper>						
C26	Setting 0 1 2						
	Description Plain Paper Cards OHP						
	<paper (bypass="" tray)="" type=""></paper>						
	Select the type of paper loaded in the Bypass Tray.						
C27	Setting 0 1 2	$\perp$					
	Description Plain Paper Cards OHP						
	Description   Plain Paper   Cards   Crit	ᆜ					

Code No.	Setting (The default is Highlighted ).		
	<special paper="" setting=""> Allow Paper of same type to be fed from another tray when paper from one source is empty.</special>		
	Setting Description		
C28 to 33	Enables Auto Paper (selection). Enables Auto Tray Switching.		
	Disables Auto Paper. Enables Auto Tray Switching.		
	2 Disables Auto Paper. Disables Auto Tray Switching.		
,	C20: 1st Tray C21: 2nd Tray C22: 3rd Tray C23: 4th Tray C25: 5th Tray C23: Multiple Bypass Tray		

## (2) Drum Dehumidify Mode (Display: U-2)

Removes dewdrops that have formed on the surface of the PC Drum.

#### <Procedure>

- 1. Hold down the AUTO RESET for 3 seconds.
- 2. Enter "2" from the KEYPAD. (Display: U-2)
- 3. Press the START. The Drum Dry sequence will be stopped after a given period of time.

## (3) Toner Replenisher Mode (Display: U-3)

 Supply of toner is replenished. The replenishing sequence is stopped after a given period of time or when a required level of toner-to-carrier ratio is recovered.

#### <Procedure>

- 1. Hold down the AUTO RESET for 3 seconds.
- 2. Enter "3" from the KEYPAD. (Display: U-3)
- 3 Press the START.

## (4) Custom Size Input Mode (Display: U-4)

 Input the size of the paper loaded in the 1st Tray. (This is necessary when paper of a nonstandard size is to be used.)

#### <Procedure>

- 1. Hold down the AUTO RESET for 3 seconds.
- 2. Enter "4" from the KEYPAD. (Display: U-4)
- 3. Press the START. Then, the Display will show the currently set value (in the FD direction).
- 4. Press the CLEAR to reset the currently set value.
- 5. Enter the new value from the KEYPAD.
- 6. Press the START. Then, the Display will show the currently set value (in the CD direction).
- 7. Press the CLEAR to reset the currently set value.
- 8. Enter the new value from the KEYPAD.
- 9. Press the START to validate the values entered.
- \* If a value entered falls outside the specified range (paper size), that entry is rejected and the old value is restored.

#### <Exiting the Mode>

· Press the AUTO RESET.

# (5) Administrator Mode (Display: U-5)

 The entry on the "Administrator No. Input" set using the Tech. Rep. Mode permits the settings of the following functions.

# 1. Administrator Mode Function Setting Procedure

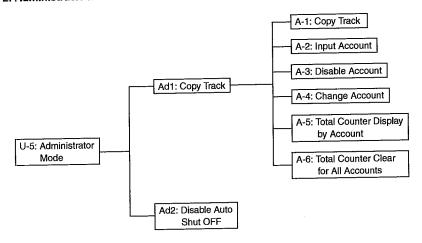
#### <Procedure>

- 1. Hold down the AUTO RESET for 3 seconds.
- 2. Enter "5" from the KEYPAD. (Display: U-5)
- 3. Press the START.
- 4. Enter the Administrator number from the KEYPAD.
- 5. Press the START. (Display: Ad )
- \* If a mismatch is detected of the administrator number, the Display shows "---."
- 6. Enter the code assigned to the desired subfunction from the KEYPAD. (1 or 2)
- 7. Press the START.

### <Exiting the Mode>

Press the AUTO RESET until the initial screen reappears.

## 2. Administrator Mode Function Tree



# 3. Setting in the Administrator Mode

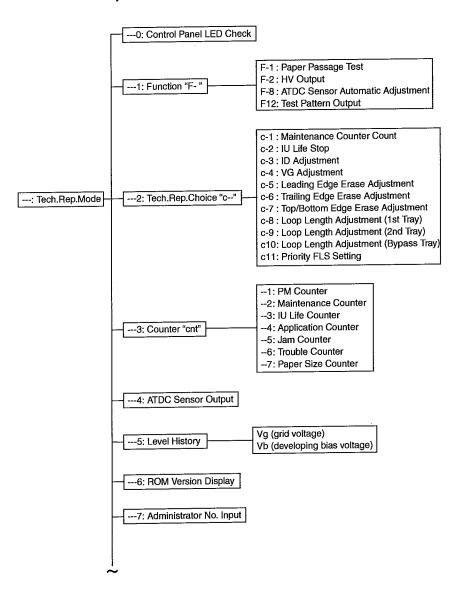
Code No.	Setting (The default is Highlighted ).				
U-5	<administrator mode=""> Allows for setting two functions, "Copy Track" and "Disable Auto Shut OFF."</administrator>				
Ad1	Allows for maki	<copy track=""> ng the six different subfund</copy>			
	<disable auto="" off="" shut=""> Select whether to allow the option "0" to be select in User's choice function no.17.</disable>				
	Setting	0 Authorized	Not authorized		
Ad2	<ul> <li><procedure></procedure></li> <li>1. Enter "2" from the KEYPAD.</li> <li>2. Press the START to show the current setting value.</li> <li>3. Press the CLEAR to reset the current setting value.</li> <li>4. Enter the new setting value from the KEYPAD.</li> <li>5. Press the START to validate the new setting value just entertions.</li> </ul>				
	<copy track=""> Select whether to enable or disable Copy Track. (Up to 20 different accounts can be controlled under Copy Track.)</copy>				
	Setting Description	0 Copy Track enabled	Copy Track disabled		
A-1	<procedure> <ol> <li>Enter "1" from the KEYPAD. (Display: A-1)</li> <li>Press the START to show the current setting value.</li> <li>Press the CLEAR to reset the current setting value.</li> <li>Enter the new setting value from the KEYPAD.</li> <li>Press the START to validate the new setting value just entered.</li> </ol></procedure>				
A-2	<ul> <li><input account=""/></li> <li>Using the KEYPAD, enter a 3-digit access number that can range from 001 to 999. The access number corresponds to the account number.</li> <li><procedure></procedure></li> <li>1. Enter "2" from the KEYPAD. (Display: A-2)</li> <li>2. Press the START. This will blank out the Display.</li> <li>* If 20 accounts have already been programmed, the contents of the Display alternate between "A-2" and "blank."</li> <li>3. Enter the access number from the KEYPAD.</li> <li>4. Press the START to validate the access number just entered.</li> <li>* If the access number just entered already exists, "Err" appears on the Display and then the Display blanks out.</li> <li>In this case, perform steps 3 and 4 again.</li> </ul>				

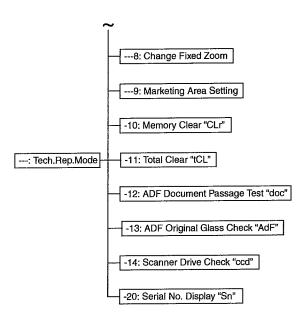
Code No.	Setting (The default is Highlighted ).
A-3	<delete account=""> Delete an account (access number) which has previously been stored. <procedure> <ol> <li>Enter "3" from the KEYPAD. (Display: A-3)</li> <li>Press the START. This will blank out the Display.</li> <li>If no accounts are yet to be programmed, the contents of the Display alternate between "A-3" and "blank."</li> </ol></procedure></delete>
	Press the RE to display the account to be deleted.     Press the START to delete the account.  Change Accounts
A-4	Change Account> Change an access number which has previously been programmed. <procedure> <ol> <li>Enter "4" from the KEYPAD. (Display: A-4)</li> <li>Press the START. This will blank out the Display.</li> <li>If no accounts are yet to be programmed, the contents of the Display alternate between "A-4" and "blank."</li> <li>Press the RE to display the access number to be changed.</li> <li>Press the START to validate the access number displayed.</li> <li>Enter a new access number from the KEYPAD.</li> <li>Press the START to validate the new access number just entered.</li> <li>If the new access number just entered already exists, "Err" appears on the Display and then the Display blanks out.</li> <li>In this case, perform steps 5 and 6 again.</li> </ol></procedure>
A-5	<ul> <li><total account="" by="" counter="" display=""></total></li> <li>Display the count of the Total Counter for each account.</li> <li><procedure></procedure></li> <li>1. Enter "5" from the KEYPAD. (Display: A-5)</li> <li>2. Press the START. This will blank out the Display.</li> <li>* If no accounts are yet to be programmed, the contents of the Display alternate between "A-5" and "blank."</li> <li>3. Press the RE to display the access number.</li> <li>4. Press the START to validate the access number displayed.</li> <li>5. Press the START. This will allow the Total Counter value to be displayed.</li> <li>E.g.: "123" and "456" alternate if the count is 123,456.</li> <li>6. Press the CLEAR to clear the count.</li> <li>If the count is mistakenly cleared, press the INTERRUPT, which will restore the count just cleared.</li> </ul>
<b>A</b> -6	<total accounts="" all="" clear="" counter="" for=""> Clear the Total Counter counts for all accounts. <procedure> <ol> <li>Enter "6" from the KEYPAD. (Display: A-6)</li> <li>Press the START. Then, "CLr" appears on the Display.</li> <li>Press the START again to clear all counts.</li> </ol></procedure></total>

# 3. TECH.REP.MODE

This mode allows the Tech. Rep. to set adjust, and/program various service functions.

# 3-1. Tech.Rep.Mode Menu Function Tree





# 3-2. Tech.Rep.Mode Function Setting Procedure

#### <Procedure>

- 1. Press the COUNTER.
- 2. Press the following keys in this order: STOP  $\rightarrow$  0  $\rightarrow$  0  $\rightarrow$  STOP  $\rightarrow$  0  $\rightarrow$  1
- Enter the code number corresponding to the function to be used from the KEYPAD. Code No.: 0 to 14,20
- 4. Press the START.

#### <Exiting the Mode>

## 3-3. Setting in the Tech.Rep.Mode

#### (1) Control Panel LED Check (Display: -- 0)

 The LEDs on the control panel are made to blink to check for any LED that has burned out.

Any LED that is not blinking is considered to be out.

### (2) Function (Display: - - 1)

- This function allows the Tech. Rep. to make the various function tests and adjustments. <Procedure>
- 1. Enter the code number corresponding to the function to be used from the KEYPAD.
- 2. Press the START.

### <Exiting the Mode>

Code No.	Operation
	<paper passage="" test=""></paper>
	Correct paper passage (paper transport path) is checked without involving any printing action.
F-1	This test is used to check for a paper misfeed and transport path. <pre><pre></pre></pre> <pre></pre> <pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><pre></pre><pre><pre></pre><pre><pre></pre><pre></pre><pre></pre><pre><pre></pre><pre><pre></pre><pre><pre></pre><pre><pre></pre><pre><pre></pre><pre><pre><pre><pre><pre><pre><pre>&lt;</pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre>
	Select the paper source.
	2. Press the START to start the paper passage cycle.
	3. Press the STOP to stop the paper passage cycle.
F-2	<hv output=""></hv>
Γ-2 .	This test is for factory adjustment only and should NOT be used.
	<atdc adjustment="" automatic="" sensor=""></atdc>
	Adjusts the output level of the ATDC Sensor.
F-8	This test is used when the copier is set up, developer is changed, and the IU is replaced.
	* For details, see DIS/REASSEMBLY, ADJUSTMENT.
	<test output="" pattern=""></test>
*	Outputs a test pattern. (Halftone)
F12	This test is used to determine whether the engine is responsible for
	an image problem which has occurred or the IR is responsible for it.
	<procedure></procedure>
	Select the paper source.
	Press the START to start the output sequence.

# (3) Tech.Rep.Choice (Display: - - 2)

- This function allows the Tech. Rep. to make various settings and adjustments.
- 1. Enter the code number corresponding to the function to be used from the KEYPAD.
- 2. Press the START to display the current setting value.
- 3. Press the CLEAR to clear the current setting value.
- 4. Enter the new setting value from the KEYPAD.
- Press the START to validate the new setting value just entered.
   If any value outside the available setting range is entered, the Display shows "Err" rejecting the entry. (The old setting value will reappear on the Display 1 sec. later.)

# <Exiting the Mode>

Code No.		Setting (The default is Highlighted ).							
		<maintenance count="" counter=""></maintenance>							
	Select the counting method of the maintenance counter.								
	It is used as g	It is used as guidelines for the number of copies to be made before							
	the next maintenance time.  Description								
	Setting		scription						
C-1	<b>(0</b> )	Not Count							
	1	Counted (Maintenance	Indicator lights	wnen a sei-					
		ting value is reached.)		aitioted and					
		Counted (No new copy the Tech. Rep. Call LE	Cycle can be ii	setting value					
	2	is reached.)	D lights whom a	coung tana					
		<iu life="" st<="" td=""><td>op&gt;</td><td>. O</td></iu>	op>	. O					
	Select whether	er to prohibit copying or r	not when the IU	Counter					
0.0	reaches a life	value.							
C-2	Setting	0		1					
	Description	Copying allowed	Copying	prohibited					
		<id adjustr<="" td=""><td>ment&gt;</td><td></td></id>	ment>						
	Cot the contri	al value of image density							
	This function	is used when image der	sity is not satis	factory.					
C-3			3 4	5 6					
	Setting	0 1 2	<u>8</u> +						
	Description	Lighter -		—► Darker					
		<vg adjust<="" td=""><td>ment&gt;</td><td></td></vg>	ment>						
C-4	Vary the Va v	oltage to adjust image o	lensity.						
	The function	is used when a fog or a	void occurs.						
	Increase the	setting value to eliminate	e void.						
	Decrease the	e setting value to elimina	te tog.						
	Setting	0 1	2	3 4					
	Descriptio	n Lighter		> Darker					

Code No.	Se	etting (The default is Highlighted ).				
		<leading adjustment="" edge="" erase=""></leading>				
C-5		enable or disable the leading edge erase.				
0-3	Setting	0 1 2 3 4 5				
Ì	Description (mm	n) 0				
	<trailing adjustment="" edge="" erase=""> Select whether to enable or disable the trailing edge erase.</trailing>					
C-6	Setting	0 1 2 3 4 5				
	Description (mm	0				
		op/Bottom Edge Erase Adjustment> f erase on the top and bottom edges.				
C-7	Setting	0 1 2 3 4 5				
	Description (mm	0) 0				
C-8	Adjust the length o	oop Length Adjustment (1st Tray)> of the loop formed before the Synchronizing Roller isfeed occurs. (1st Tray)				
0-8	Setting	014				
	Description (mm)	) -3.9				
	<loop (2nd="" adjustment="" length="" tray)=""> Adjust the length of the loop formed before the Synchronizing Roller when a skew or misfeed occurs. (2nd Tray)</loop>					
C-9	Setting	0				
	Description (mm)	) -3.9 ← +3.9				
C10	<loop (bypass="" adjustment="" length="" tray)=""> Adjust the length of the loop formed before the Synchronizing Roller when a skew or misfeed occurs. (Bypass Tray)</loop>					
3.0	Setting	014				
	Description (mm)	) -3.9				
<prid< td=""><td><priority fls="" setting=""></priority></td></prid<>		<priority fls="" setting=""></priority>				
	Setting	Description				
C11	0	330×203				
OH		330×210				
	2	330×216				
	3 4	330×220				
	4	337×206				

# (4) Counter Mode (Display: -- 3)

Shows the number of copies made on each paper size or type.

#### <Procedure>

- Enter the code number corresponding to the function to be used from the KEYPAD.
- 2. Press the START to show the count.
  - If the count consists of 4 or more digits, it is displayed in two groups alternately as fol-
  - E.g.: "123" and "456" alternate if the count is 123,456.
- Press the PAPER SIZE to select the display of another counter.
- 4. Call the counter count to be cleared on the Display.
- Press the CLEAR.
  - Press INTERRUPT to undo the clearing operation, restoring the original setting.
- 6. Press the START.

## <Exiting the Mode>

Code No.	Setting			
	<pm counter=""> Counts the frequency of use of each of the different parts of the copier. The count should be cleared when the corresponding PM part is replaced.</pm>			
1	DisplayDescriptionDisplayDescription1Bypass Tray65th Tray21st Tray7ADF32nd Tray8IR43rd Tray9Ozone Filter54th Tray10Image Transfer Roller/Fusing Unit			
2	<maintenance counter=""> Enter a value for the maintenance counter (for any given part). The count is based on a countdown system and when the set value counted down to "0," the Maintenance Indicator lights. If counting continues after "0," a minus sign (-) is appended to the value shown on the Display. NOTE • The above counting method varies depending on the setting made for "c-1" of Tech. Rep. Choice.</maintenance>			
	<ul> <li>The Display shows "nc1" if copying is prohibited.</li> <li><procedure></procedure></li> <li>1. Press the START to display the current count.</li> <li>2. Press the CLEAR to clear the current count.  If the current count is mistakenly cleared, press the INTERRUPT to restore the count just cleared.</li> <li>3. Enter the new value from the KEYPAD (that can range from 0 to 999999).</li> <li>4. Press the START to validate the new setting just made.</li> </ul>			

Code No.	Setting			
3	<ul> <li><a href="#"><a "copying="" "nc2"="" after="" and="" been="" c-2"="" choice="" copying="" determines="" displayed="" has="" href="&lt;/td&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td&gt;&lt;/td&gt;&lt;td&gt;NOTES  • There are some discrepancies between the count and the actual number of copies made.  • The setting made in " if="" indicator="" is="" life="" lights="" maintenance="" of="" operation="" prohibited"="" reached.="" rep.="" selected,="" steadily.<="" td="" tech.="" the="" value=""></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></li></ul>			
	<application counter=""> The count is made according to the application</application>			
4	Display Description  1 No. of copies made. 2 No. of printed pages produced through PC			
5	<jam counter=""> Counts the number of misfeeds that have occurred at different locations in the copier.   Display Description   1 Bypass Tray   2 1st Tray   3 2nd Tray   4 3rd Tray   5 4th Tray   6 5th Tray   7 Paper take-up and vertical transport   8 Separator   9 Fusing Unit   10 ADF take-up   11 ADF transport   12 ADF exit</jam>			

Code No.  Setting <trouble counter=""> Counts the number of malfunctions that have occurred at parts of the copier.  If all malfunction counters are "0," "ALL" and "0" alternate.  Display  Description  Main Motor malfunction  Fusing Cooling Fan Motor malfunction  Power Supply Cooling Fan Motor malfunction  Faulty image transfer voltage  Warm-up failure  Abnormally low fusing temperature  Abnormally high fusing temperature  Scanner Home Sensor malfunction  Tray Selecting Motor malfunction  Tray Selecting Motor malfunction  Tray Selecting Motor malfunction  ATDC Sensor malfunction  ATDC adjustment failure  ASIC/memory malfunction  HSYNC detection failure  EEPROM malfunction</trouble>				
Counts the number of malfunctions that have occurred at parts of the copier.  If all malfunction counters are "0," "ALL" and "0" alternate.    Display   Description				
Display  Description  Main Motor malfunction  Fusing Cooling Fan Motor malfunction  Power Supply Cooling Fan Motor malfunction  Toner Replenishing Motor malfunction  Faulty image transfer voltage  Warm-up failure  Abnormally low fusing temperature  Abnormally high fusing temperature  Scanner Home Sensor malfunction  Tray Selecting Motor malfunction  Tray Selecting Motor malfunction  The ATDC Sensor malfunction  ATDC adjustment failure  ASIC/memory malfunction  Polygon Motor malfunction  HSYNC detection failure				
1 Main Motor malfunction 2 Fusing Cooling Fan Motor malfunction 3 Power Supply Cooling Fan Motor malfunction 4 Toner Replenishing Motor malfunction 5 Faulty image transfer voltage 6 Warm-up failure 7 Abnormally low fusing temperature 8 Abnormally high fusing temperature 9 Scanner Home Sensor malfunction 10 Tray Selecting Motor malfunction 11 Shift Motor malfunction 12 ATDC Sensor malfunction 13 ATDC adjustment failure 14 ASIC/memory malfunction 15 Polygon Motor malfunction 16 HSYNC detection failure				
Fusing Cooling Fan Motor malfunction Power Supply Cooling Fan Motor malfunction Toner Replenishing Motor malfunction Faulty image transfer voltage Warm-up failure Abnormally low fusing temperature Abnormally high fusing temperature Scanner Home Sensor malfunction Tray Selecting Motor malfunction Shift Motor malfunction ATDC Sensor malfunction ATDC adjustment failure ASIC/memory malfunction Polygon Motor malfunction HSYNC detection failure				
Power Supply Cooling Fan Motor malfunction Toner Replenishing Motor malfunction Faulty image transfer voltage Warm-up failure Abnormally low fusing temperature Abnormally high fusing temperature Scanner Home Sensor malfunction Tray Selecting Motor malfunction Shift Motor malfunction ATDC Sensor malfunction ATDC adjustment failure ASIC/memory malfunction Polygon Motor malfunction HSYNC detection failure				
Toner Replenishing Motor malfunction Faulty image transfer voltage Warm-up failure Abnormally low fusing temperature Abnormally high fusing temperature Scanner Home Sensor malfunction Tray Selecting Motor malfunction Shift Motor malfunction ATDC Sensor malfunction ATDC adjustment failure ASIC/memory malfunction Polygon Motor malfunction HSYNC detection failure				
Faulty image transfer voltage  Warm-up failure  Abnormally low fusing temperature  Abnormally high fusing temperature  Scanner Home Sensor malfunction  Tray Selecting Motor malfunction  Shift Motor malfunction  ATDC Sensor malfunction  ATDC adjustment failure  ASIC/memory malfunction  Polygon Motor malfunction  HSYNC detection failure				
6 Warm-up failure 7 Abnormally low fusing temperature 8 Abnormally high fusing temperature 9 Scanner Home Sensor malfunction 10 Tray Selecting Motor malfunction 11 Shift Motor malfunction 12 ATDC Sensor malfunction 13 ATDC adjustment failure 14 ASIC/memory malfunction 15 Polygon Motor malfunction 16 HSYNC detection failure				
Abnormally high fusing temperature Scanner Home Sensor malfunction Tray Selecting Motor malfunction Shift Motor malfunction ATDC Sensor malfunction ATDC adjustment failure ASIC/memory malfunction Polygon Motor malfunction HSYNC detection failure				
9 Scanner Home Sensor malfunction 10 Tray Selecting Motor malfunction 11 Shift Motor malfunction 12 ATDC Sensor malfunction 13 ATDC adjustment failure 14 ASIC/memory malfunction 15 Polygon Motor malfunction 16 HSYNC detection failure				
10 Tray Selecting Motor malfunction 11 Shift Motor malfunction 12 ATDC Sensor malfunction 13 ATDC adjustment failure 14 ASIC/memory malfunction 15 Polygon Motor malfunction 16 HSYNC detection failure				
11 Shift Motor malfunction 12 ATDC Sensor malfunction 13 ATDC adjustment failure 14 ASIC/memory malfunction 15 Polygon Motor malfunction 16 HSYNC detection failure				
12 ATDC Sensor malfunction 13 ATDC adjustment failure 14 ASIC/memory malfunction 15 Polygon Motor malfunction 16 HSYNC detection failure	:			
13 ATDC adjustment failure 14 ASIC/memory malfunction 15 Polygon Motor malfunction 16 HSYNC detection failure	i i			
14 ASIC/memory malfunction 15 Polygon Motor malfunction 16 HSYNC detection failure				
15 Polygon Motor malfunction 16 HSYNC detection failure	ASIC/memory malfunction			
16 HSYNC detection failure				
1 " "				
18 Exposure Lamp malfunction				
<paper counter="" size=""> Counts the number of sheets of paper used according to type.</paper>	the size and			
Display Description Display Description	n			
1 A3 (R) 13 8-1/2×11 (R)				
2 B4 (R) 14 11×8-1/2				
3 A4 (R) 15 5-1/2×8-1/2 (R)				
4 A4 16 8-1/2×5-1/2 7 P5 P5 (R) 17 Other size				
5 B5 (ii)	Paper/			
11 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	ritching			
7 A5 (R) enabling auto tray sw 8 A5 19 Paper disabling Auto	Paper/			
9 F4 (B) enabling auto tray sw	/itching			
10 11x17 (B) 20 Paper disabling Auto	Paper/			
11 11×14 (R) disabling auto tray sv	vitching			
12 8-1/2×14 (R) 21 OHP				
22 Thick paper				

#### (5) ATDC Sensor Output (Display: -- 4)

- This function displays a T/C ratio representing the current ATDC Sensor output value.
- · It is used for checking the T/C when image density is not good.
- \* It is not possible to change or reset the sensor output data.

#### <Exiting the Mode>

· Press the AUTO RESET until the initial screen reappears.

## (6) Level History (Display: -- 5)

- This function displays the grid voltage and developing bias voltage.
- \* It is not possible to change or reset the voltage data.

#### <Procedure>

- 1. Press the START to display the current grid voltage (Vg).
- Press the Zoom "down" key to display the current developing bias voltage (Vb). Press the Zoom "up" key to return to the display of the current grid voltage (Vg).

#### <Exiting the Mode>

· Press the AUTO RESET until the initial screen reappears.

### (7) ROM Version (Display: - - 6)

- · This function displays the ROM version.
- It is used when upgrading the F/W or the PWB is replaced with a new one.
- The version is displayed in the order of the copier controller and engine.
- The version consists of 12 digits, each being displayed sequentially as the image density key (darker) (the digits flow in the left direction).

#### <Procedure>

- 1. Press the START to display the first 3 digits of the total 12.
- Press the image density key (darker). Then, the leftmost digit will disappear and, instead, a new fourth digit will appear.
  - Press the image density key (darker) a number of times to view the entire digits of the version
- \* Pressing the image density key (lighter) will reverse the display of digits.
- Press the Zoom "down" key to display the version of the engine ROM. Follow the same steps as those given above.
- \* Pressing the Zoom "up" or "down" key selects the display of the ROM version of the copier controller or engine.

#### <Exiting the Mode>

# (8) Administrator No. Input (Display: - - 7)

 Set an ID number for opening the "Administrator Mode" screen of Utility Mode from the KEYPAD.

#### <Procedure>

- Press the START to alternately display the current administrator number.
- 2. Press the CLEAR to clear the current administrator number.
- Enter the new administrator number from the KEYPAD. The number should consist of 6 digits, ranging from 000000 to 999999.
- 4. Press the START to validate the new administrator number just entered.

# (9) Change Fixed Zoom (Display: - - 8)

- Change a fixed zoom ratio to a desired value.
- \* The ratios of 50 %, 100 %, and 200 % cannot be changed.

#### <Procedure>

- Press the START to display the fixed zoom ratio.
- Press the RE to select the specific zoom ratio to be changed.
- Press the CLEAR to clear the zoom ratio selected.
- 4. Enter the new zoom ratio from the KEYPAD.
- Press the START to validate the new zoom ratio just entered.If any value outside the allowable setting range is entered, the Display shows "Err" rejecting the entry. (The old zoom ratio will reappear on the Display 1 sec. later.)

# (10) Marketing Area Setting (Display: -- 9)

· Set the marketing area.

#### <Procedure>

1. Press the START to display the current marketing area setting.

Setting	Description
0	JAPAN
1	USA
2	EUROPE
3	China
4	Other areas

- Press the CLEAR to clear the current marketing area setting value.
- 3. Enter the new setting value from the KEYPAD.
- 4. Press the START to validate the setting value just entered. If any value outside the available setting range is entered, the Display shows "Err" rejecting the entry. (The old setting value will reappear on the Display 1 sec. later.)

# (11) Memory Clear (Display: - 10)

- This function is used to clear all data except that of the various electronic counters.
   Procedure>
- 1. Press the START to display "CLr" on the Display.
- 2. Press the START to blank out the Display. Then, "CLr" will reappear.
- 3. Turn OFF and ON the Power Switch.

## (12) Total Clear (Display: - 11)

- This function is used to clear all data of the various electronic counters. <Procedure>
- 1. Press the START to display "tCL" on the Display.
- 2. Press the START to blank out the Display. Then, "tCL" will reappear.
- 3. Turn OFF and ON the Power Switch.

<List of Types of Data to be Cleared>

<list be="" cleared?<="" data="" of="" th="" to="" types=""></list>					
Clearing Data Cleared	Door Open/Close	Memory Clear	Total Clear		
Jam display	0	0			
Trouble display		0			
Erratic operation/display	T -	0			
Utility (*1)		0			
Tech.Rep.Mode (*2)		0	_		
Security	_	0			
Adjust		0	_		
Job programs	_	0	_		
Electronic counters	†   –		0		
LIBOROTTO COLITION			<u> </u>		

O: Cleared -: Not cleared

# (13) ADF Document Passage Test (Display: - 12)

This function is used to check for correct document passage through the ADF when a
document misfeed occurs.

#### <Procedure>

- 1. Load a paper stack in the Document Feeding Tray.
- 2. Press the START to let the ADF start feeding the paper.
- 3. Press the STOP to stop the sequence.
- st For details, see the relevant option service manual.

<sup>\*1:</sup> Except Copy Track, Input Account, and Total Counter Display by Account.

<sup>\*2:</sup> Except Marketing Area Setting and Serial No. Display.

## (14) ADF Original Glass Check (Display: - 13)

- The original scanning area of the ADF is scanned to check for possible dirt or scratches on the glass. The scanned area is produced as a copy.
- <Procedure>
- · Press the START to start the sequence.
- \* For details, see the relevant option service manual.

## (15) Scanner Move Check (Display: - 14)

- This function is used to check the drive for the Scanner.
- It is also used when securing the Scanner in position with the fixing pin (for transportation
  of the machine).
- <Procedure>
- · Press the START. This will move the Scanner to the left and stop.

## (16) Serial No. Display (Display: - 20)

- This function is used to display the serial number (consisting of 8 digits).
- <Procedure>
- · Press the START to display the serial number.
  - E.g.: The Display shows "Sn"  $\rightarrow$  "12"  $\rightarrow$  "345"  $\rightarrow$  "678" in that order if the serial number is 12345678.

# 4. SECURITY MODE

Allows the Tech. Rep. to set the various counters.

# 4-1. Settings in the Security Mode

Code No.	Description	
1	Total Counter Count Mode	
2	Size Counter Count Mode	
3	Key Counter	
4	Total Counter	

# 4-2. Security Mode Setting Procedure

#### <Procedure>

- 1. Set the machine into the Tech. Rep. Mode.
- 2. Press the following keys in this order:

STOP  $\rightarrow$  9 (Display: SCU).

- Enter the code number corresponding to the subfunction to be used.
   Code No.: 1 to 4
- 4. Press the START to display the current setting value.
- 5. Press the CLEAR to clear the current setting value.
- 6. Enter the new setting value from the KEYPAD.
- Press the START to validate the new setting value just entered.
   If any value outside the available setting range is entered, the Display shows "Err" rejecting the entry. (The old setting value will reappear on the Display 1 sec. later.)

#### <Exiting the Mode>

# 4-3. Setting in the Security Mode

Code No.	Setting (The default is Highlighted ).			
		<total count="" counter="" mode=""></total>		
	Select the co	ndition by which the Counter count is increased.		
	Setting	Description		
1	<b>O</b>	1 Copy per 1 copy cycle.		
	1	Multiple count-up according to the paper size and		
	2	copying mode.		
	L			
		<size count="" counter="" mode=""></size>		
	Select the size	te of the paper to be counted by the Size Counter.		
	Setting	Description		
2	0	Not Count		
_	[1]	A3/Ledger		
	2	A3/B4/8-1/2×14/11×17		
	3	A3/B4/8-1/2×14/11×17/11×14/F4		
	<del></del>	<key counter=""></key>		
	Set to "1" if a	Key Counter is plugged in.		
	Setting	Description		
	0	Plug-In Counter not plugged in		
3	1	Plug-In Counter plugged in		
	t			
	NOTE			
	• If "0" is set	, copies can be made without having to plug the Key		
		to the socket.		
	<total counter=""></total>			
	Set to "1" if a	Total Counter is plugged in.		
4	Setting	Description		
	0	Mechanical Total Counter not installed		
	1	Mechanical Total Counter installed		

# <Count-up Table>

Size Counter Count Mode	Size other than those set		han those set Se			et size	
Total Counter Count Mode	0	1	2	0	1	2	
Total Counter	1		1	2	2		
Size Counter	Not Count		1	1	2		

<sup>1: 1</sup> count 2: 2counts

# 5. ADJUST MODE

· Used at the factory for making adjustments.

## 5-1. Settings in the Adjust Mode

Code No.	Description		
1	Printer CD Registration adjustment		
2	Printer FD Registration adjustment		
3	Scanner CD Zoom adjustment		
4	Scanner FD Zoom adjustment		
5	Scanner CD Registration adjustment		
6	Scanner FD Registration adjustment		
7	ADF FD Zoom adjustment		
8	ADF CD Registration adjustment		
9	ADF FD Registration adjustment		
-10	ATDC Sensor Gain Manual adjustment		
-11			
-12	Test Print		
-20 This test is for factory adjustment only and NOT be used.			

# 5-2. Adjust Mode Setting Procedure

#### <Procedure>

- 1. Set the machine into the Tech. Rep. Mode.
- Press the following keys in this order: STOP → START.
- Enter the code number corresponding to the subfunction to be used. Code No.: 1 to 12 and 20
- 4. Press the START to display the current setting value.
- 5. Press the CLEAR to clear the current setting value.
- Enter the new setting value from the KEYPAD.
   If any value outside the available setting range is entered, the Display shows "Err" rejecting the entry. (The old setting value will reappear on the Display 1 sec. later.)
- 7. Press the START to validate the new setting value just entered.

#### <Exiting the Mode>

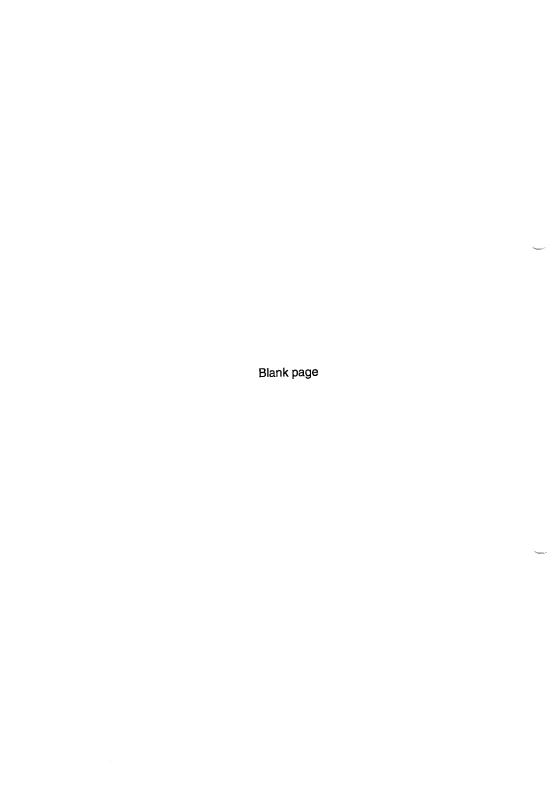
# 5-3. Setting in the Adjust Mode

Code No.	Setting (The default is Highlighted ).			
	<printer adjustment="" cd="" registration=""> Adjust registration in the CD direction on the printer (engine) side. It is used when the PH Unit has been replaced.</printer>			
1	Setting         60         100         140           Description (mm)         -4         -4         +4			
0	<printer adjustment="" fd="" registration=""> Adjust registration in the FD direction on the printer (engine) side. It is used when the PH Unit has been replaced.</printer>			
2	Setting         67         100         133           Description (mm)         -6.14         0         +6.14			
	<scanner adjustment="" cd="" zoom=""> Adjust the zoom ratio in the CD direction on the Scanner (IR) side. It is used when the PH Unit or CCD Unit has been replaced.</scanner>			
3	Setting         97			
4	<scanner adjustment="" fd="" zoom=""> Adjust the zoom ratio in the FD direction on the Scanner (IR) side. It is used when the PH Unit or the Scanner Drive Cables have been replaced, or when the Scanner has been removed.</scanner>			
	Setting         97			
_	<scanner adjustment="" cd="" registration=""> Adjust registration in the CD direction on the Scanner (IR) side. It is used when the PH Unit or CCD Unit has been replaced.</scanner>			
5	Setting         20         180           Description (mm)         -8         -8			
6	<scanner adjustment="" fd="" registration=""> Adjust registration in the FD direction on the Scanner (IR) side. It is used when the PH Unit or the Scanner Drive Cables have been replaced, or when the Scanner has been removed.</scanner>			
·	Setting         60			

Code No.	Setting (The default is Highlighted ).
7	<adf adjustment="" fd="" zoom=""> Adjust the zoom ratio in the FD direction on the ADF side. It is used when the machine is set up, the PH Unit or Scanner Drive Cables have been replaced, or the Scanner has been removed.</adf>
	Setting 87113
	Description (%) 9.48
8	<adf adjustment="" cd="" registration=""> Adjust registration in the CD direction on the ADF side. It is used when the machine is set up, or the PH Unit or CCD Unit has been replaced.</adf>
	Setting 20 180
	Description (mm) -8.0 0
9	<adf adjustment="" fd="" registration=""> Adjust registration in the FD direction on the ADF side. It is used when the PH Unit or Scanner Drive Cables have been replaced, or the Scanner has been removed.</adf>
	Setting 50 150
	Description (mm) -5 +5
	<atdc adjustment="" gain="" manual="" sensor=""> Adjust the ATDC Sensor voltage. It is used when an IU of another machine is to be used or the T/C control voltage is to be changed.</atdc>
-10	Setting 123186
	Description (V) 5.39
	* The value, to which F-8 (ATDC Sensor Automatic Adjustment) has been adjusted, is to be the setting value.
-11	Be sure to set to "1" whenever Memory Clear has been effected on the 18-cpm machine.
• •	Setting 1
-12	<test print=""> This function is used to produce a test print, when a check is made after a setting value of an Adjust function has been changed and on image. <procedure> <ol> <li>Select the paper source (Bypass Tray cannot be selected).</li> <li>Press the START to let the machine produce a test print.</li> </ol></procedure></test>
-20	* This test is for factory adjustment only and should NOT be used.

Blank page

# TROUBLESHOOTING



## 1. INTRODUCTION

# 1-1. Reading the Text

- The paper transport failure troubleshooting procedures are given according to the symptom. First identify the location where the paper is present and start the procedure for that particular location. For malfunction troubleshooting, start with step 1 and onward.
- 2. Make checks in the numerical order of steps and, if an item is checked okay, go to the next step.

<E.g.: Pattern 1>

Step	Check	Result	Action
1	<del>-</del>	ΝÓ	_
2			
			Go to the next step if you answered

<E.g.: Pattern 2>

Step	Check	Result	Action
1		YES	_
'	_	NO	
2			
			Go to the next step if it checks okay.

#### PAPER TRANSPORT FAILURE 2.

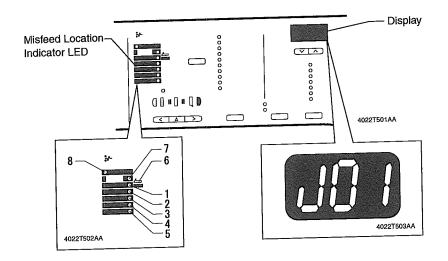
#### **Paper Misfeed Detection** 2-1.

#### (1) Outline

- A paper misfeed is detected by detecting different states of signals (H, L) of several sensors located near the paper take-up section and the Exit Paper Sensor.
- The timings of the rising and falling edges of the paper take-up-related sensors and the Exit Paper Sensor are monitored to detect a misfeed of paper being fed through the copier.
- The states (H, L) of the paper take-up-related sensors and the Exit Paper Sensor are monitored to detect a sheet of paper left in the copier.
- · All drives are brought to an immediate stop when a sheet of paper misfeed or left in the copier is detected.

#### **Paper Misfeed** 2-2.

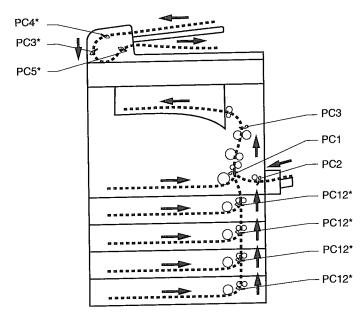
When a paper misfeed occurs, the control panel shows the misfeed location and paper location.



Code	Misfeed/Paper Location	Action Ref. Page
	<u> </u>	© T-7
		≖ T-11
		is T-11
		is T-11
		rs T-11
		rs T-7
	J01 J02 J03 J04 J05 J06	J01 Misfeed at the 1st Tray J02 Misfeed at the 2nd Tray J03 Misfeed at the 3rd Tray J04 Misfeed at the 4th Tray J05 Misfeed at the 5th Tray

LED No.	Code	Misfeed/Paper Location	Action Ref. Page
2/3	J1	Misfeed on paper transport path between PC1 and PC12 (3rd Tray)	∞ T-11
3/4		Misfeed on paper transport path between PC12 (3rd Tray) and PC12 (4th Tray)	
4/5		Misfeed on paper transport path between PC12 (4th Tray) and PC12 (5th Tray)	व्ह T-11
7	J2	Misfeed at the PC Drum	r T-13
7	J3	Misfeed at the Fusing Unit	¤₹ T-16
8	J80	Original misfeed: ADF Separator	See option
	J81	Original misfeed: ADF registration	service manual.
	J83	Original misfeed: ADF exit	
1/7	J	Paper left: PC1	r≊ T-7
7		Paper left: PC3	<b>☞</b> T-16
2		Paper left: 2nd Tray Paper Take-Up Sensor	rs T-11
3		Paper left: 3rd Tray Paper Take-Up Sensor	ு T-11
4		Paper left: 4th Tray Paper Take-Up Sensor	is T-11
5		Paper left: 5th Tray Paper Take-Up Sensor	¤3° T-11
8		Paper left: ADF	See option service manual.
6	byp	Paper left: Manual Bypass Tray	rs T-7

# 2-3. Misfeed Detection Sensor Layout



----- Paper Path

4022T504AA

# Copier

Oopio.		
Symbol	Name	
PC1	Synchronizing Roller Sensor	
PC2	Manual Feed Paper Sensor	_
PC3	Exit Paper Sensor	

# Paper Feed Cabinet (option)

Symbol	Name	
PC12*	2nd Tray Paper Take-Up Sensor	
PC12*	3rd Tray Paper Take-Up Sensor	
PC12*	4th Tray Paper Take-Up Sensor	
PC12*	5th Tray Paper Take-Up Sensor	

# ADF (option)

(D) (SP.11-17)			
Symbol		Name	
PC3*	Registration Sensor		
PC4*	Separator Sensor		
PC5*	Paper Exit Sensor		

# <Resetting the Misfeed Display>

	Misfeed Location	Resetting Procedure
Misfeed in the copier	Misfeed at 1st Tray J01, misfeed at Multiple Bypass Tray J06, misfeed at Manual Bypass Tray J06, misfeed at PC Drum J2, misfeed at Fusing Unit J3, paper left J	Open the Right Door or slide out the 1st Tray, remove all sheets of paper misfeed and left inside, and close the Right Door.
	Paper wedged at Manual Bypass Tray byp	Pull the paper wedged out of the tray. (Removing the paper will reset the misfeed display.)
Misfeed in J02, J03, J	the option: 04, J05, J1, J80, J81, and J83	Remove all sheets of paper mis- feed and left inside and then raise and lower or disconnect and reconnect the option.

## **Types of Misfeed Detection and Detection Timings** 2-4.

- The following list the types of misfeed detection and detection timings for different misfeed locations.
- The symbol "L" (for the leading edge) and "T" (for the trailing edge) given in ( ) indicate the particular edge of the paper detected by the sensor.

#### NOTE

 For the types of misfeed detection and detection timings of options, see the relevant option service manual.

# <Misfeed at the Paper Take-Up Section>

Type	Detection Start	Paper Detection
Misfeed at 1st Tray J01	Paper Take-Up Solenoid (SL1) energized	Synchronizing Roller Sensor (PC1) (L)
Misfeed at Manual Bypass Tray J06	Manual Bypass Solenoid (SL2) energized	Synchronizing Roller Sensor (PC1) (L)
Misfeed at Multiple Bypass Tray J06	Multiple Bypass Solenoid (SL21) energized	Synchronizing Roller Sensor (PC1) (L)

## <Misfeed at the PC Drum>

Type	Detection Start	Paper Detection
Misfeed at PC Drum	Synchronizing Roller Sensor (PC1)	Exit Paper Sensor (PC3) (L)
1.12	(L)	
	Synchronizing Roller Sensor (PC1)	Synchronizing Roller Sensor
	(L)	(PC1) (T)

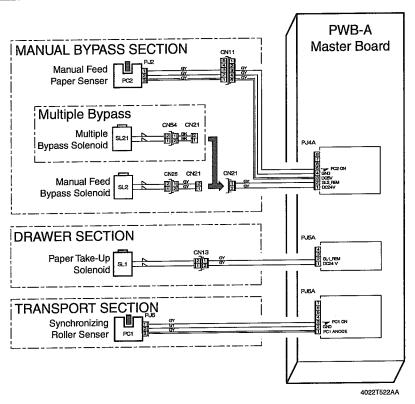
# <Misfeed at the Fusing Unit>

Type	Detection Start	Paper Detection
туре		E '' Derey Consor (DC2) (T)
Misfeed at Fusing	Synchronizing Roller Sensor (PC1)	Exit Paper Sensor (PCS) (1)
	l/m)	i
Unit J3	(1)	

# 3. MISFEED TROUBLESHOOTING PROCEDURES

# 3-1. Misfeed at Copier Paper Take-Up J01 and Misfeed at Bypass Tray J06

Relevar	nt Electrical Parts
Synchronizing Roller Sensor (PC1)	Manual Bypass Solenoid (SL2)
Manual Feed Paper Sensor (PC2)	Multiple Bypass Solenoid (SL21)
Paper Take-Up Solenoid (SL1)	Master Board (PWB-A)



Misfeed at 1st Tray J01 Troubleshooting Procedures

Step	Check	Result	Action
1	Paper meets product specifications.	NO	Change paper.
2	Paper is curled, wavy, or damp.	YES	<ul> <li>Change paper.</li> <li>Instruct user to load paper that meets product specifications.</li> </ul>
3	Edge Guide and Trailing Edge Stop are at correct position to accommodate paper.	NO	Adjust as necessary.

Step	Check	Result	Action
4	Paper Take-Up Roll (1st Tray) is dirty, scratchy, deformed, or worn.	YES	Clean or change.
5	Paper Separator Roll (1st Tray) is dirty, scratchy, deformed, or worn.	YES	Clean or change.
6	Paper Take-Up Roll drive shaft turns when the Start key is pressed.	NO	<ul> <li>Reinstall the Paper Take-Up Roll drive shaft.</li> <li>Reinstall the Paper Take-Up Roll drive gear and spring.</li> </ul>
7	Paper Take-Up Solenoid (SL1) is operational when the Start key is pressed. <check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND.  • Voltage across PJ5A-2 and GND In standby: DC24 V When pressed: DC0 V</check>	NO	Change Paper Take-Up Solenoid (SL1).
8	Synchronizing Roller Sensor (PC1) is operational. <check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND when the sensor is blocked.  • Voltage across PJ6A-3 and GND When blocked: DC5 V When unblocked: DC0 V</check>	YES	<ul> <li>Change Synchronizing Roller Sensor (PC1).</li> <li>Change Master Board (copier: PWB-A).</li> </ul>

# Misfeed at Manual Bypass Tray J06 Troubleshooting Procedures

Step	Check	Result	Action
1	Paper meets product specifications.	NO	Change paper.
2	Paper is curled, wavy, or damp.	YES	<ul> <li>Change paper.</li> <li>Instruct user to load paper that meets product specifications.</li> </ul>
3	Paper Guides are at correct position to accommodate paper.	NO	Adjust as necessary.
4	Transport Roller (Manual Bypass Tray) is dirty, scratchy, deformed, or worn.	YES	Clean or change.

Step	Check	Result	Action
5	Manual Bypass Solenoid (SL2) is operational when the Start key is pressed. <check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND.  • Voltage across PJ4A-2 and GND In standby: DC24 V When pressed: DC0 V</check>	NO	Change Manual Bypass Solenoid (SL2).
6	Manual Feed Paper Sensor (PC2) is operational. <check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND when the sensor is blocked.  Voltage across PJ4A-5 and GND When unblocked: DC5 V When blocked: DC0 V</check>	NO	Change Manual Feed Paper Sensor (PC2).
7	Synchronizing Roller Sensor (PC1) is operational.	NO	Change Synchronizing Roller Sensor (PC1).
	<check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND when the sensor is blocked. <ul> <li>Voltage across PJ6A-3 and GND When blocked: DC5 V</li> <li>When unblocked: DC0 V</li> </ul></check>	YES	Change Master Board (copier: PWB-A).

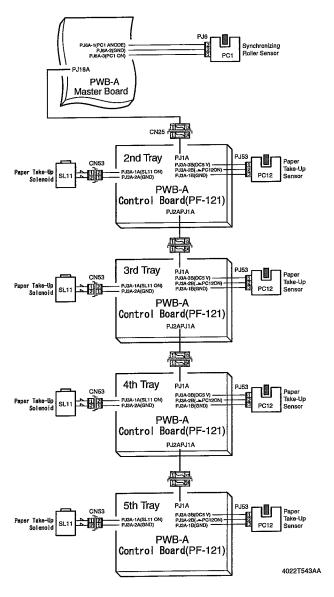
## Misfeed at Multiple Bypass Tray J06 Troubleshooting Procedures

Step	Check	Result	Action
1	Paper meets product specifications.	NO	Change paper.
2	Paper is curled, wavy, or damp.	YES	<ul> <li>Change paper.</li> <li>Instruct user to load paper that meets product specifications.</li> </ul>
3	Paper Guides are at correct position to accommodate paper.	NO	Adjust as necessary.
4	Paper Take-Up Roll drive shaft (Multiple Bypass Tray) turns when the Start key is pressed.	NO	Reinstall.

Step	Check	Result	Action
5	Multiple Bypass Solenoid (SL21) is operational when the Start key is pressed. <check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND.  • Voltage across PJ4A-2 and GND in standby: DC24 V When pressed: DC0 V</check>	NO	Change Multiple Bypass Solenoid (SL21).
6	Paper Take-Up Roll (Multiple Bypass Tray) is dirty, scratchy, deformed, or worn.	YES	Clean or change.
7	Separator Roll (Multiple Bypass Tray) is dirty, scratchy, deformed, or worn.	YES	Clean or change.
8	Synchronizing Roller Sensor (PC1) is operational.	NO	<ul> <li>Change Synchronizing Roller Sensor (PC1).</li> </ul>
	<check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND when the sensor is blocked. <ul> <li>Voltage across PJ6A-3 and GND</li> <li>When unblocked: DC5 V</li> <li>When blocked: DC0 V</li> </ul></check>	YES	Change Master Board (copier: PWB-A).

# 3-2. Misfeed at Paper Feed Cabinet Paper Take-Up and Transport Section J02, J03, J04, J05, J1 (PF-121)

Relevant Electrical Parts			
Paper Take-Up Solenoid (SL11) Synchronizing Roller Sensor (PC1) Paper Take-Up Sensor (PC12)	Master Board (PWB-A) Control Board (PWB-A): PF-121		



Misfeed at Paper Feed Cabinet Paper Take-Up and Transport Section J02, J03, J04, J05, J1 (PF-121) Troubleshooting Procedures

#### · Paper is not taken up at all.

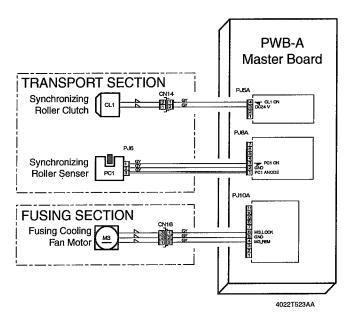
Step	Check	Result		Action
1	Paper meets product specifications.	NO	۰	Change paper.
2	Paper is curled, wavy, or damp.	YES		Change paper. Instruct user to load paper that meets product specifications.
3	Edge Guides and Trailing Edge Stop are at correct position to accommodate paper.	NO	•	Adjust position as necessary.
4	Paper Take-Up Roll is dirty, scratchy, deformed, or worn.	YES	•	Clean or change.
5	Mylar is dirty, scratchy, or deformed.	YES	•	Clean or change.
6	Separator Fingers are dirty or deformed.	YES	•	Clean or change.
7	Paper guide plate is dirty or deformed.	YES	•	Clean or change.
8	Paper Take-Up Solenoid (SL11) operation check:	YES	۰	Change Paper Take-Up Solenoid (SL11).
	The voltage across PJ3A-1A on Control Board (PF-121: PWB-A) and GND changes from DC0 V to DC24 V when the Start key is pressed.	NO	•	Change Control Board (PF-121: PWB-A).
9	Paper Take-Up Sensor (PC12) operation check: The voltage across PJ3A-2 on Con-	YES	•	Change Control Board (PF-121: PWB-A) and/or Master Board (copier: PWB-A).
	trol Board (PF-121: PWB-A) and GND is DC 5 V when the sensor is unblocked and DC 0 V when the sensor is blocked.	NO	۰	Correct actuator and/or change Paper Take-Up Sensor (PC12).

## • Paper is at a stop near the vertical transport section or Synchronizing Roller.

Step	Check	Result	Action
1	Vertical Transport Roller/Rolls are dirty, deformed, or worn.	YES	Clean or change.
2	Paper is curled, wavy, or damp.	YES	<ul> <li>Change paper.</li> <li>Instruct user to load paper that meets product specifications.</li> </ul>
3	Synchronizing Roller Sensor (PC1) operation check:	YES	<ul> <li>Change Master Board (copier: PWB-A).</li> </ul>
5	The voltage across PJ6A-3 on Master Board (copier: PWB-A) and GND is DC5 V when the sensor is blocked and DC0 V when the sensor is unblocked.	NO	<ul> <li>Correct actuator and/or change Synchronizing Roller Sensor (PC1).</li> </ul>

#### 3-3. Misfeed at PC Drum J2

Relevant Electrical Parts		
Synchronizing Roller Sensor (PC1)	Synchronizing Roller Clutch (CL1)	
Fusing Cooling Fan Motor (M3)	Master Board (PWB-A)	



#### Misfeed at PC Drum J2 Troubleshooting Procedures

• Paper is at a stop at the Synchronizing Roller.

Step	Check	Result	Action
1	Synchronizing Rollers are dirty, scratchy, deformed, or worn.	YES	<ul> <li>Clean or change the Synchronizing Rollers.</li> <li>Clean or change the Paper Dust Remover.</li> </ul>
2	Loop length is set to an appropriate value.	NO	<ul> <li>Adjust loop length using Tech. Rep. Choice.</li> <li>For details, see DIS/REASSEM- BLY, ADJUSTMENT.</li> </ul>

Step	Check	Result		Action
3	Synchronizing Roller Sensor (PC1) is operational. <check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND when the sensor is blocked.  Voltage across PJ6A-3 and GND When blocked: DC5 V When unblocked: DC0 V</check>	NO	0	sor (PC1).
4	The following voltage is supplied to the Synchronizing Roller Clutch	YES	۰	Change Synchronizing Roller Clutch (CL1).
	(CL1). <check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND when the Start key is pressed.  • Voltage across PJ5A-4 and GND In standby: DC24 V When pressed: DC0 V</check>	NO	•	Change Master Board (copier: PWB-A).

## • Paper is at a stop at the PC Drum.

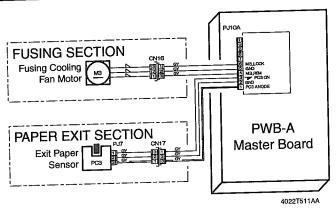
Step	Check	Result	Action
1	lmage Transfer Roller is dirty.	YES	Clean or change.
2	PC Drum Paper Separator Fingers are dirty, scratchy, deformed, worn, or damaged.	YES	Clean or change.
3	Charge Neutralizing Plate is dirty, scratched, broken, or bent.	YES	Clean, correct, or change.

• Paper is at a stop at the transport section.

Step	Check	Result	Action
1	Transport guide plate is dirty, scratchy, deformed, worn, or damaged.	YES	Clean or change.
2	The following voltage is supplied to the Fusing Cooling Fan Motor (M3).	YES	<ul> <li>Change Fusing Cooling Fan Motor (M3).</li> </ul>
	<check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND when the Start key is pressed. <ul> <li>Voltage across PJ10A-4 and GND During decelerated rotation: DC8 V During full speed rotation: DC24 V</li> </ul></check>	NO	Change Master Board (copier: PWB-A).

## 3-4. Misfeed at Fusing Unit J3

P	televant Electrical Parts
Exit Paper Sensor (PC3) Fusing Cooling Fan Motor (M3)	Master Board (PWB-A)



## Misfeed at Fusing Unit J3 Troubleshooting Procedures

Paper is at a stop at the Fusing Unit.

Step	Check	Result	Action
1	Fusing guide plate is dirty, scratchy, deformed, worn, or damaged.	YES	Clean or change.
2	Fusing Paper Separator Fingers are dirty, scratchy, deformed, or worn.	YES	<ul> <li>Clean or change the Fusing Paper Separator Fingers, or change spring.</li> </ul>
3	Fusing Rollers are dirty, scratchy, deformed, or worn.	YES	Clean or change.

Paper is at a stop at the paper exit section.

Step	Check	Result	Action
1	Exit guide plate is dirty, scratchy, deformed, worn, or damaged.	YES	Clean or change.
	Transport Roller is dirty, scratchy, deformed, or worn.	YES	Clean or change.
3	Exit Roller/Rolls are dirty, scratchy, deformed, or worn.	YES	Clean or change.

Step	Check	Result	Action
4	Exit Paper Sensor (PC3) is opera-	NO	<ul> <li>Change Exit Paper Sensor (PC3).</li> </ul>
***	tional. <check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND when the sensor is blocked. • Voltage across PJ10A-3 and GND When blocked: DC5 V When unblocked: DC0 V</check>	YES	Change Master Board (copier: PWB-A).

## 4. MALFUNCTION

The copier's CPU is equipped with a self-diagnostics function that, on detecting a malfunction, gives the corresponding malfunction code on the Display.

## 4-1. Detection Timing by Malfunction Code

Code	Description	Detection Timing
- 1	Main Motor malfunc- tion	<ul> <li>The Main Motor (M1) Lock signal remains HIGH for a continuous 1-sec. period at any time 1 sec. after the Main Motor has started turning.</li> </ul>
C0045	Fusing Cooling Fan Motor malfunction	<ul> <li>The Fusing Cooling Fan Motor (M3) Lock signal remains HIGH for a continuous 1-sec. period while the Fusing Cooling Fan Motor is turning at full speed or decelerated speed.</li> </ul>
C004E	Power Supply Cooling Fan Motor malfunction	<ul> <li>The Power Supply Cooling Fan Motor (M4) Lock signal remains HIGH for a continuous 1-sec. period while the Power Supply Cooling Fan Motor Remote signal remains ON (for full-speed rotation) or OFF (for decelerated-speed rotation).</li> </ul>
C0070	Toner Replenishing Motor malfunction	<ul> <li>The Toner Bottle Home Position Sensor (PC7) outputs a HIGH signal for a continuous 3.5-sec. period while the Toner Bottle is turning.</li> <li>The Toner Bottle Home Position Sensor (PC7) outputs a LOW signal for a continuous 2-sec. period while the Toner Bottle is turning.</li> </ul>
C0210	Abnormal image transfer voltage	The image transfer voltage remains more than 100 V for a continuous given period of time while the PC Drum remains stationary.
C03FF	Improperly set Adjust Mode 11	An incorrect setting is made of Adjust 11.
C0500	Warm-up failure	<ul> <li>It takes the surface temperature of the Left Fusing Roller more than 35 sec. to reach 100 °C since the start of a warm-up cycle.</li> <li>It takes the surface temperature of the Left Fusing Roller more than 25 sec. to reach 140 °C after it has reached 100 °C.</li> <li>It takes more than 20 sec. for the warm-up cycle to be completed after the surface temperature of the Left Fusing Roller has reached 140 °C.</li> </ul>
C0510	Abnormally low fus- ing temperature	<ul> <li>The surface temperature of the Left Fusing Roller remains lower than 120 °C for a given period of time while the copier is in a standby state.</li> <li>The surface temperature of the Left Fusing Roller remains lower than 120 °C for a given period of time during a print cycle.</li> </ul>
C0520	Abnormally high fus- ing temperature	The surface temperature of the Left Fusing Roller remains higher than 240 °C for a given period of time.

Code	Description	Detection Timing
C0650	Faulty Scanner Home Position Sensor	<ul> <li>The Scanner Home Position Sensor (PC6) does not go from HIGH to LOW when the Scanner Motor (M5) is energized for a given number of steps after the sequence to bring the Scanner back to its home position has been started at the end of a scan motion and during re-shading.</li> <li>The Scanner Home Position Sensor (PC6) does not go from LOW to HIGH when the Scanner Motor (M5) is energized for a given number of steps after a scan motion has been started at the end of a Scanner Home Position Sensor home check scan motion and during re-shading.</li> </ul>
C0B60		If the Upper Home Position Sensor is LOW during an initial operation:  The Lower Home Position Sensor (PC33) is LOW when the Bin Switching Motor (M1) starts turning forward.  If the Lower Home Position Sensor (PC33) does not go LOW at a time 2.5 sec. after the Bin Switching Motor (M1) has started turning forward, the Bin Switching Motor is kept deenergized for a given period of time and then energized again to turn backward. The Upper Home Position Sensor (PC32) does not go LOW after the motor has started turning backward.  The Upper Home Position Sensor (PC32) does not go HIGH at a time 1 sec. after the Bin Switching Motor (M1) has started turning forward.  When the Lower Home Position Sensor (PC33) goes LOW, the Bin Switching Motor (M1) starts turning backward. The Upper Home Position Sensor (PC32) does not go LOW at a time 2.5 sec. after the motor has started turning backward.  When the Lower Home Position Sensor (PC33) goes LOW, the Bin Switching Motor (M1) starts turning backward. The Lower Home Position Sensor (PC33) does not go HIGH at a time 1 sec. after the motor has started turning backward.  If the Lower Home Position Sensor is LOW during an initial operation:  The Upper Home Position Sensor (PC32) does not go LOW at a time 2.5 sec. after the Bin Switching Motor (M1) has started turning backward.  The Lower Home Position Sensor (PC33) does not go LOW at a time 2.5 sec. after the Bin Switching Motor (M1) has started turning backward.

Code	Description	Detection Timing
	Bin Switching Motor malfunction	<ul> <li>If both the Upper Home Position Sensor and the Lower Home Position Sensor are HIGH during an initial operation:</li> <li>If the Lower Home Position Sensor (PC33) does not go LOW at a time 2.5 sec. after the Bin Switching Motor (M1) has started turning forward, the Bin Switching Motor is kept deenergized for a given period of time and then energized again to turn backward. The Upper Home Position Sensor (PC32) does not go LOW after the motor has started turning backward.</li> <li>When the Lower Home Position Sensor (PC33) goes LOW, the Bin Switching Motor (M1) starts turning backward. The Upper Home Position Sensor (PC32) does not go LOW at a time 2.5 sec. after the motor has started turning backward.</li> <li>When the Lower Home Position Sensor (PC33) goes LOW, the Bin Switching Motor (M1) starts turning backward. The Lower Home Position Sensor (PC33) does not go HIGH at a time 1 sec. after the motor has started turning backward.</li> </ul>
C0B80	Shift Motor malfunction	<ul> <li>The Home Sensor (S31) is LOW at a timing immediately before the Shift Motor (M1) starts turning backward.</li> <li>The Home Sensor (S31) is LOW after the lapse of a given period of time after the Shift Motor (M1) has started turning backward.</li> </ul>
C0F32	Faulty ATDC Sensor	<ul> <li>The measurement taken by the ATDC Sensor (UN1) at a time 2.5 sec. after the Main Motor (M1) has started turning is less than 3 % (greater than 4.98 V).</li> <li>The measurement taken by the ATDC Sensor (UN1) at a time 2.5 sec. after the Main Motor (M1) has started turning is 19 % or more (1.41 V or less).</li> </ul>
C0F33	Improperly adjusted ATDC Sensor	<ul> <li>The adjustment of the ATDC control voltage is not completed within 1 sec. after sampling has started of the ATDC Sensor (UN1) as part of an operation of ATDC Sensor Automatic Adjustment.</li> <li>The ATDC Sensor control voltage falls outside the range of 5.39 V to 8.15 V during an operation of ATDC Sensor Automatic Adjustment.</li> </ul>
C1038	Engine connection failure	<ul> <li>Master Board (PWB-A) to Control Board (PWB-C) connection failure</li> <li>There is no acknowledge signal transmitted from the Master Board (PWB-A) to Control Board (PWB-C) for 1.5 sec. or more.</li> <li>An error command signal is transmitted from the Control Board (PWB-C) to Master Board (PWB-A).</li> <li>An error status signal is transmitted from the Master Board (PWB-A) to Control Board (PWB-C).</li> </ul>

Code	Description	Detection Timing
C1200	Faulty ASIC/memory	ASIC/memory (for image and control) fault  • A write or read error occurs with SRAM on the Control Board (PWB-C).
C1300	Polygon Motor mal- function	Startup failure  • A LOW Polygon Motor (M2) Lock signal is not detected within a given period of time that begins 1 sec. after the Polygon Motor has started turning.
		Lock signal fault: Unstable after the first Lock signal has been detected  • For a period of 1 sec. after the first LOW Polygon Motor (M2) Lock signal (first Lock) has been detected, the next LOW Polygon Motor Lock signal is not detected.
		Lock signal fault: Lock signal out-of-timing     A LOW Polygon Motor (M2) Lock signal is not detected for a continuous given period of time while the rotation of the Polygon Motor remains stabilized.
		Faulty Lock signal     A LOW Polygon Motor (M2) Lock signal is detected for a given period of time or more when the Polygon Motor remains deenergized.
C13F0	Faulty HSYNC	Laser scanning system malfunction The SOS Sensor does not detect a rising edge of SOS within a given period of time after the Polygon Motor (M2) has started turning and a laser output has been started. The SOS Sensor detects no rising edges of SOS while VIA (image area control) is ON.
C1468	Faulty EEPROM	EEPROM fault     Data cannot be written in EEPROM.     Data stored in EEPROM is wrong.
C14A3	IR fluorescent lamp fault	The Exposure Lamp (LA2) of the Scanner fails to turn ON. The intensity of the Exposure Lamp is a predetermined value or less during shading and re-shading.

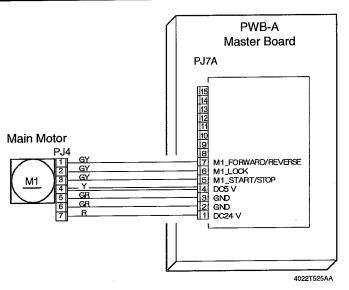
## 4-2. Resetting Procedure by Malfunction Code

Code	Description	Resetting Procedure
C0000	Main Motor malfunction	<ul> <li>Turn OFF and ON the Power Switch.</li> </ul>
C0045	Fusing Cooling Fan Motor mal- function	•
C004E	Power Supply Cooling Fan Motor malfunction	
C0070	Toner Replenishing Motor mal- function	
C0210	Abnormal image transfer voltage	the seal Alban
C03FF	Improperly set Adjust Mode 11	<ul> <li>Set Adjust Mode 11 correctly and then turn OFF and ON the Power Switch.</li> <li>For details, see SWITCHES ON PWBs/ TECH. REP. SETTINGS.</li> </ul>
C0500	Warm-up failure	Turn ON the Power Switch with the Stop
C0510	Abnormally low fusing temperature	key held down.
C0520	Abnormally high fusing tempera- ture	
C0650	Faulty Scanner Home Position Sensor	Turn OFF and ON the Power Switch.
C0B60	Bin Switching Motor malfunction	
C0F32	Faulty ATDC Sensor	<u>.</u>
C0F33	Improperly adjusted ATDC Sensor	
C1038	Engine connection failure	
C1200	Faulty ASIC/memory	
C1300	Polygon Motor malfunction	
C13F0	Faulty HSYNC	_
C1468	Faulty EEPROM	
C14A3	IR fluorescent lamp fault	

## 4-3. Troubleshooting Procedures by Malfunction Code

## (1) C0000: Main Motor malfunction

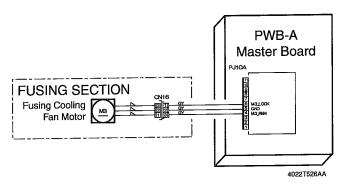
Relevant Electrical Parts		
Main Motor (M1)	Master Board (copier: PWB-A)	



Step	Check	Result	Action
1	Main Motor (M1) turns when the Start key is pressed.	NO	Check for overload.
2	The following voltage is supplied to	NO	Change Main Motor (M1).
	the Main Motor (M1) when the Start key is pressed. Check voltage across a Master Board (copier: PWB-A) pin and GND when the Start key is pressed. Voltage across PJ7A-6 and GND DC5 V when Main Motor (M1) is in standby state DC0 V when Main Motor (M1) is energized Voltage across PJ7A-5 and GND DC5 V when Main Motor (M1) is in standby state DC0 V when Main Motor (M1) is in standby state DC0 V when Main Motor (M1) is energized	YES	Change Master Board (copier: PWB-A).

## (2) C0045: Fusing Cooling Fan Motor malfunction

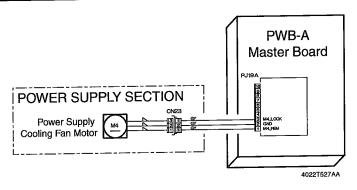
Relevant Electrical Parts		
Fusing Cooling Fan Motor (M3)	Master Board (copier: PWB-A)	



Step	Check	Result	Action
1	Fusing Cooling Fan Motor (M3) turns when the Power Switch is turned ON.	NO	Check for overload.
2	The following voltage is supplied to the Fusing Cooling Fan Motor (M3). <check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND when the Power Switch is turned ON.  • Voltage across PJ10A-4 and GND DC8 V during rotation at decelerated speed DC24 V during rotation at full speed</check>	YES	Change Fusing Cooling Fan Motor (M3).
3	The following voltage is supplied to the Fusing Cooling Fan Motor (M3).	NO	<ul> <li>Change Fusing Cooling Fan Motor (M3).</li> </ul>
	<check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND when the Power Switch is turned ON. <ul> <li>Voltage across PJ10A-6 and GND DC0 V when energized</li> </ul></check>	YES	Change Master Board (copier: PWB-A).

## (3) C004E: Power Supply Cooling Fan Motor malfunction

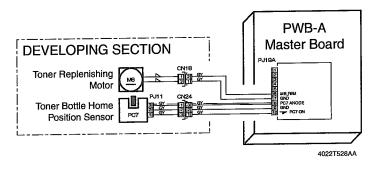
Relevant Electrical Parts		
Power Supply Cooling Fan Motor (M4)	Master Board (copier: PWB-A)	



Step	Check	Result	Action
1	Power Supply Cooling Fan Motor (M4) turns when the Power Switch is turned ON.	NO	Check for overload.
2	The following voltage is supplied to the Power Supply Cooling Fan Motor (M4). <check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND when the Power Switch is turned ON.  • Voltage across PJ19A-1 and GND DC8 V during rotation at decelerated speed DC24 V during rotation at full speed</check>	YES	Change Power Supply Cooling Fan Motor (M4).
3	The following voltage is supplied to the Power Supply Cooling Fan Motor	NO	Change Power Supply Cooling Fan Motor (M4).
	(M4). <check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND when the Power Switch is turned ON.  Voltage across PJ19A-3 and GND DC0 V when energized</check>	YES	Change Master Board (copier: PWB-A).

## (4) C0070: Toner Replenishing Motor malfunction

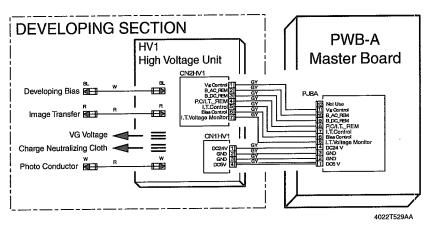
Relevant Electrical Parts		
Toner Replenishing Motor (M6) Toner Bottle Home Position Sensor (PC7)	Master Board (copier: PWB-A)	



Step	Check	Result	Action
1	The coupling of the Toner Hopper turns as the Toner Replenishing Motor (M6) turns. <check procedure=""> • Disengage the Toner Bottle Release Lever. • Turn the Toner Bottle a half turn by hand. • Turn ON the Power Switch.</check>	NO	Check for overload.
2	The Toner Bottle Home Position Sensor (PC7) is operational. <check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND when the Toner Replenishing Motor (M6) turns.  Voltage across PJ19A-10 and GND DC0 V when unblocked DC5 V when blocked</check>	NO	Change Toner Bottle Home Position Sensor (PC7).
3	The following voltage is supplied to the Toner Replenishing Motor (M6).	YES	Change Toner Replenishing Motor (M6).
	<check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND when the Toner Replenishing Motor (M6) turns. <ul> <li>Voltage across PJ19A-6 and GND</li> <li>DC0 V when deenergized</li> <li>DC24 V when energized</li> </ul></check>	NO	Change Master Board (copier: PWB-A).

#### (5) C0210: Abnormal image transfer voltage

Relevant Electrical Parts		
High Voltage Unit (HV1)	Master Board (copier: PWB-A)	

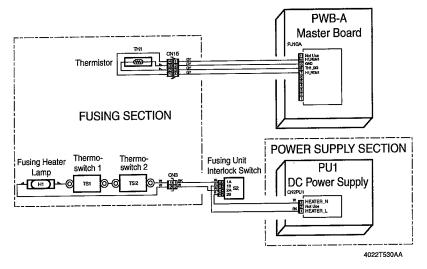


Step	Check	Result	Action
1	C0210 reappears when the Power Switch is turned OFF and ON.	YES	<ul><li>Change High Voltage Unit (HV1).</li><li>Change Master Board (PWB-A).</li></ul>

#### (6) C0500: Warm-up failure

C0510: Abnormally low fusing temperature C0520: Abnormally high fusing temperature

Relevant Electrical Parts		
Fusing Heater Lamp (H1) Thermistor (TH1) Thermoswitch 1 (TS1) Thermoswitch 1 (TS2)	Fusing Unit Interlock Switch (S2) DC Power Supply (PU1) Master Board (copier: PWB-A)	



C0500: Warm-up failure; C0510: Abnormally low fusing temperature

Step	Check	Result	Action
1	Fusing Heater Lamp (H1) turns	YES	Go to step 3.
	ON.	NO	Go to step 2.
2	Fusing Heater Lamp (H1) is open-circuited. <check procedure=""> Check the resistance across both ends of the Fusing Heater Lamp (H1). The Fusing Heater Lamp is open-circuited if the resistance is infinity.</check>	YES	Change Fusing Heater Lamp (H1).
3	Thermoswitch 1/2 (TS1/TS2) is operational. <check procedure=""> Check the resistance across both ends of the Thermoswitch 1/2 (TS1/TS2). The Thermoswitch 1 is open-circuited if the resistance is infinity.</check>	NO	<ul> <li>Change Thermoswitch 1 (TS1).</li> <li>Change Thermoswitch 2 (TS2).</li> </ul>

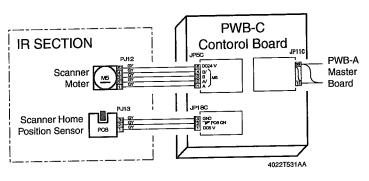
Step	Check	Result	Action
4	Fusing Unit Interlock Switch (S2) is operational.	NO	<ul> <li>Change Fusing Unit Interlock Switch (S2).</li> </ul>
	<check procedure=""> Check continuity across terminals when the Fusing Unit Interlock Switch (S2) is turned ON. <ul> <li>Across S2-1A and S2-1B</li> <li>Across S2-2A and S2-2B</li> </ul></check>	YES	Change DC Power Supply (PU1).
5	Thermistor (TH1) is open-circuited. <check procedure=""> Check the resistance across CN15-2 and CN15-3 on the Fusing Unit side with CN15 disconnected. The Thermistor is open-circuited if the resistance is infinity.</check>	YES	Change Thermistor (TH1).
6	The following voltages are supplied from the Master Board (copier: PWB-A). <check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND when the Power Switch is turned ON.  • Voltage across PJ10A-7 and GND DC24 V when Fusing Heater Lamp (H1) is OFF DC0 V when Fusing Heater Lamp (H1) is ON  • Voltage across PJ10A-10 and GND DC24 V when Fusing Heater Lamp (H1) is OFF DC0 V when Fusing Heater Lamp (H1) is OFF DC0 V when Fusing Heater Lamp (H1) is OFF DC0 V when Fusing Heater Lamp (H1) is ON</check>	NO	Change Master Board (copier: PWB-A).

## C0520: Abnormally high fusing temperature

Step	Check	Result	Action
1	Thermistor (TH1) is dirty.	YES	Clean Thermistor (TH1).
2	Thermistor (TH1) is open-circuited.	YES	Change Thermistor (TH1).
	<check procedure=""> Check the resistance across CN15-2 and CN15-3 on the Fusing Unit side with CN15 disconnected. The Thermistor is open-circuited if the resistance is infinity.</check>	NO	Change Master Board (copier: PWB-A).

## (7) C0650: Faulty Scanner Home Position Sensor

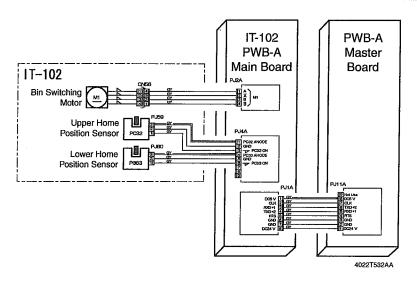
Relevant Electrical Parts		
Scanner Motor (M5) Scanner Home Position Sensor (PC6)	Control Board (copier: PWB-C)	



Step	Check	Result	Action
1	Scanner Motor (M5) turns when the Power Switch is turned ON.	NO	Change Scanner Motor (M5).
2	Scanner moves smoothly. <check procedure=""> Gently move the Scanner by hand to check for smooth operation.</check>	NO	<ul> <li>Remove foreign matter and other obstacle.</li> <li>Clean the Scanner rails.</li> <li>Clean or change the Scanner bushings.</li> <li>Reinstall Scanner.</li> </ul>
3	Scanner Home Position Sensor (PC6) is operational.	NO	Change Scanner Home Position Sensor (PC6).
	<check procedure=""> Check voltage across a Control Board (copier: PWB-C) pin and GND when the sensor is blocked. <ul> <li>Voltage across PJ18C-2 and GND</li> <li>DC5 V when unblocked</li> <li>DC0 V when blocked</li> </ul></check>	YES	Change Control Board (PWB-C).

#### (8) C0B60: Bin Switching Motor malfunction

Relevant Electrical Parts	
Bin Switching Motor (IT-102: M1) Upper Home Position Sensor (IT-102: PC32) Lower Home Position Sensor (IT-102: PC33)	Main Board (IT-102: PWB-A) Master Board (copier: PWB-A)

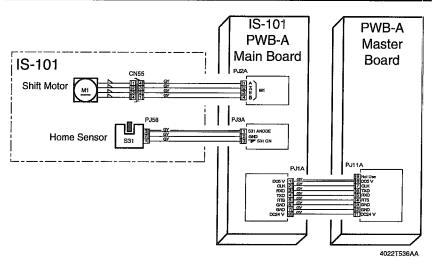


Step	Check	Result	Action
1	Bin Switching Motor (IT-102: M1) turns when the Power Switch is turned ON.	NO	Change Bin Switching Motor (IT- 102: M1).
2	Tray is moved as the Bin Switching Motor (IT-102: M1) operates.	NO	Reinstall motor unit.
3	Upper Home Position Sensor (IT-102: PC32) is operational. <check procedure=""> Check voltage across a Main Board (IT-102: PWB-A) pin and GND when the sensor is blocked.  • Voltage across PJ4A-3 and GND DC0 V when unblocked DC5 V when blocked</check>	NO	Change Upper Home Position Sensor (PC32).

Step	Check	Result	Action
4	Lower Home Position Sensor (IT-102: PC33) is operational.	NO	<ul> <li>Change Lower Home Position Sensor (PC33).</li> </ul>
	<check procedure=""> Check voltage across a Main Board (IT-102: PWB-A) pin and GND when the sensor is blocked. <ul> <li>Voltage across PJ4A-6 and GND</li> <li>DC0 V when unblocked</li> <li>DC5 V when blocked</li> </ul></check>	YES	Change Master Board (copier: PWB-A).

#### (9) C0B80 Shift Motor malfunction

Relevant Electrical Parts		
Shift Motor (IS-101: M1) Main Board (IS-101: PWB-A)		
Home Sensor (IS-101: S31)	Master Board (copier: PWB-A)	

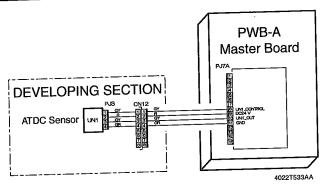


Step	Check	Result	Action
1	Shift Motor (IS-101: M1) turns when the Power Switch is turned ON.	NO	Change Shift Motor (IS-101: M1).
2	Exit Roller operates as the Shift Motor (IS-101: M1) is energized.	NO	Reinstall motor unit.
3	3 Home Sensor (IS-101: S31) is operational.	NO	Change Home Sensor (IS-101: S31).
	<check procedure=""> Check voltage across a Main Board (IS-101: PWB-A) pin and GND when the sensor is blocked. <ul> <li>Voltage across PJ3A-3 and GND DC5 V when blocked</li> <li>DC0 V when unblocked</li> </ul></check>	YES	Change Master Board (copier: PWB-A).

## (10) C0F32: Faulty ATDC Sensor

C0F33: Improperly adjusted ATDC Sensor

Relevant Ele	ctrical Parts
	Master Board (copier: PWB-A)



Step	Check	Result	Action
1	Developer is not even in the Developer Mixing Chamber.	YES	<ul> <li>Gently swing the IU in the horizon- tal direction to even out developer in the Developer Mixing Chamber.</li> </ul>
2.	ATDC Sensor (UN1) is dirty with for- eign matter (such as paper dust) other than developer.	YES	Clean ATDC Sensor (UN1).
3	Foreign matter (such as paper dust) is trapped in the Developer Mixing Chamber.	YES	Remove foreign matter from the Developer Mixing Chamber.
4	The following voltages are supplied from the Master Board (copier: PWB-	YES	Change ATDC Sensor (UN1) and developer.
	A). <check procedure=""> Check voltage across a Master Board pin and GND when the Power Switch is turned ON.  DC5.39 V to 8.15 V across PJ7A-8 and GND  DC1.41 V to 4.98 V across PJ7A-10 and GND</check>	NO	Change Master Board (copier: PWB-A).

## (11) C1038: Engine connection failure

Relevant Electrical Parts		
Master Board (copier: PWB-A)	Control Board (copier: PWB-C)	

Step	Check	Result	Action
1	C1038 reappears when the copier is turned OFF and ON again. <check procedure=""> Turn OFF and ON the Power Switch to check to see if C1038 reappears.</check>	YES	Go to step 2.
2	The connection between Master Board (copier: PWB-A) and Control Board (copier: PWB-C) is loose.	YES	<ul> <li>Make good connection between Master Board (copier: PWB-A) and Control Board (copier: PWB-C).</li> </ul>
		NO	<ul> <li>Change Control Board (copier: PWB-C).</li> <li>Change Master Board (copier: PWB-A).</li> </ul>

## (12) C1200: Faulty ASIC/memory

	Relevant Ele	ectrical Parts
Control Board (copier: PWB-C)		

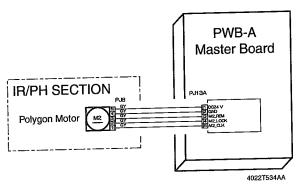
Step	Check	Result	Action
	C1200 reappears when the copier is turned OFF and ON again. <check procedure=""> Turn OFF and ON the Power Switch to check to see if C1200 reappears.</check>	YES	Go to step 2.
2	Memory (U8) on Control Board	YES	Reinstall memory (U8).
	(copier: PWB-C) is loose.	NO	<ul> <li>Change Control Board (copier: PWB-C).</li> </ul>

## (13) C1300: Polygon Motor malfunction (startup failure, Lock signal failure, faulty

Lock signal)

C13F0: Faulty HSYNC

Relevant Electrical Parts		
Polygon Motor (M2)	Master Board (copier: PWB-A)	
Polygori Motor (M2)		



Step	Check	Result	Action
1	C1300/C13F0 reappears when the copier is turned OFF and ON again. <check procedure=""> Turn OFF and ON the Power Switch to check to see if C1300/C13F0 reappears.</check>	YES	Go to step 2.
2	Polygon Motor (M2) connector PJ13A is loose.	YES	Reconnect connector PJ13A.
3	The following voltage is supplied to	YES	Change PH Unit.
	the Polygon Motor (M2). <check procedure=""> Check voltage across a Master Board (copier: PWB-A) and GND when the Start key is pressed.  • Voltage across PJ13A-3 and GND DC5 V while Polygon Motor (M2) is in standby state DC0 V when Polygon Motor (M2) is energized</check>		Change Master Board (copier: PWB-A).

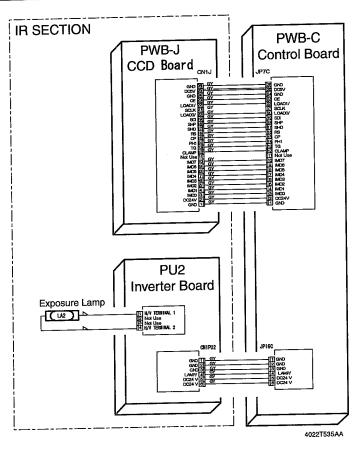
## (14) C1468: Faulty EEPROM

Relevant Electrical Parts					
Control Board (copier: PWB-C)					

Step	Check	Result	Action
1	C1468 reappears when the copier is turned OFF and ON again. <check procedure=""> Turn OFF and ON the Power Switch to check to see if C1468 reappears.</check>	YES	Go to step 2.
2	Memory (U29) on Control Board (copier: PWB-C) is loose.		Reinstall memory (U29).
	(copier: PVVD-C) is loose.	NO	<ul> <li>Change Control Board (copier: PWB-C).</li> </ul>

## (15) C14A3: IR fluorescent lamp fault

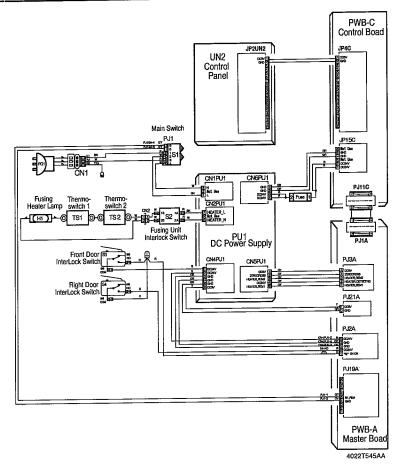
Relevant Electrical Parts				
Exposure Lamp (LA2) Inverter Board (copier: PU2)	Control Board (copier: PWB-C)			



Step	Check	Result	Action
1	Exposure Lamp turns ON when the Power Switch is turned ON.	NO	Go to step 3.
2	Exposure Lamp is abnormally lit (flickers or abnormally dark) when the Power Switch is turned ON.	NO	Go to step 4.
3	Inverter Board (copier: PU2) connec-	YES	Reconnect.
İ	tor is loose.	NO	Change Exposure Lamp (LA2).
4	CCD Board (copier: PWB-J) connector is loose.	YES	Reconnect.
5	The following voltage is supplied from	YES	Change Inverter Board (PU2).
	the Control Board (copier: PWB-C). <check procedure=""> Check voltage across a Control Board (copier: PWB-C) pin and GND when the Power Switch is turned ON. • Voltage across JP16C-4 and GND DC24 V when Exposure Lamp (LA2) is OFF DC0 V when Exposure Lamp (LA2) is ON</check>	NO	Change Control Board (copier: PWB-C).

## (16) The copier does not turn ON.

Relevant Electrical Parts					
Power Switch (S1) DC Power Supply (PU1) Control Panel (UN2)	Fuse (F3) Control Board (copier: PWB-C) Master Board (copier: PWB-A)				



Step	Check	Result	Action
	A malfunction code appears when	YES	Go to step 2.
	the Power Switch is turned ON.		Go to step 3.
	The malfunction is temporarily reset when the Power Switch is turned OFF and ON with the Stop key held down.	YES	<ul> <li>Perform the troubleshooting procedure according to the malfunction code.</li> </ul>
3	Check fuse for short.	YES	Change Fuse (F3).

Step	Check	Result	Action
4	Power supply voltage check <check procedure=""> Check voltage across pins of DC Power Supply (PU1) when the Power Switch is turned ON.  Voltage across CN1PU1-1 and CN1PU1-3 AC0 V when the Power Switch is OFF Rated AC voltage when the Power Switch is turned ON</check>	NO	<ul> <li>Check wall outlet for voltage.</li> <li>Check power cord for continuity.</li> <li>Check Power Switch.</li> </ul>
5	Check of output of DC24 V to Control Board (copier: PWB-C) <check procedure=""> Check voltage across a Control Board (copier: PWB-C) pin and GND when the Power Switch is turned ON.  • Voltage across JP15C-1 and GND  • Voltage across JP15C-2 and GND  DC0 V when the Power Switch is OFF  DC24 V when the Power Switch is turned ON</check>	NO	<ul> <li>Check Front Door Interlock Switch (S3).</li> <li>Check Right Door Interlock Switch (S4).</li> <li>Change DC power Supply (PU1).</li> </ul>
6	Check of output of DC24 V to Master Board (copier: PWB-A) <check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND when the Power Switch is turned ON.  • Voltage across PJ2A-2 and GND DC0 V when the Power Switch is OFF DC24 V when the Power Switch is turned ON</check>	NO	<ul> <li>Check Front Door Interlock Switch (S3).</li> <li>Check Right Door Interlock Switch (S4).</li> <li>Change DC power Supply (PU1).</li> </ul>
7	Check of output of DC 5 V to Master Board (copier: PWB-A) <check procedure=""> Check voltage across a Master Board (copier: PWB-A) pin and GND when the Power Switch is turned ON.  • Voltage across PJ21A-1 and GND DC0 V when the Power Switch is OFF DC24 V when the Power Switch is turned ON</check>	NO	Change DC power Supply (PU1).
8	Check of output of DC5 V to control panel (UN2) <check procedure=""> Check Procedure&gt; Check voltage across a Control Board (copier: PWB-C) pin and GND when the Power Switch is turned ON.  Voltage across JP4C-1 and GND DC0 V when the Power Switch is OFF</check>	NO	<ul> <li>Check Control Board (copier: PWB-C).</li> <li>Change Master Board (copier: PWB-A).</li> <li>Change DC power Supply (PU1).</li> <li>Change control panel (UN2).</li> </ul>

#### 5. IMAGE FAILURE

## 5-1. Image Failure Troubleshooting

- In this chapter, troubleshooting is divided into "initial checks" and "troubleshooting procedures classified by image failures."
- If any image failure has occurred, first make the initial checks, then proceed to the corresponding image failure troubleshooting procedure.

#### 5-2. Initial Checks

• Determine if the failure is attributable to a basic cause or causes.

Section	Step	Check	Result	Action
Installation site	1	The installation site complies with the requirements specified in "PRECAUTIONS FOR INSTALLATION" contained in GENERAL.	NO	Change the installation site.
Paper	2	Paper meets product specifications.	NO	<ul> <li>Change paper for one that meets specifications.</li> <li>Instruct user to use paper that meets specifications and is recommended.</li> </ul>
	3	Paper is damp.	YES	<ul> <li>Change paper for one that is dry.</li> <li>Then, instruct user to use paper that meets specifica- tions and in how to store paper.</li> </ul>
Original	4	Original is placed correctly.	NO	<ul> <li>Reposition original.</li> <li>Instruct user in how to place original correctly.</li> </ul>
	5	Original is written in light pen- cil.	YES	<ul> <li>Change original.</li> <li>Instruct user to use original with appropriate image density.</li> </ul>
	6	Original is transparent (OHP transparencies, etc.).	YES	<ul> <li>Change original.</li> <li>Instruct user to use originals that meet specifications.</li> </ul>
	7	Original Glass is dirty.	YES	<ul> <li>Clean Original Glass.</li> </ul>
	8	Original Glass is scratchy.	YES	Change Original Glass.
PM parts	9	The PM parts relating to image formation have reached the end of cleaning/replacement cycles.	YES	<ul><li>Clean PM parts.</li><li>Change PM parts.</li></ul>

• Determine if the failure is attributable to an input system (IR) or output system (engine).

Check	Result	Action
Copy made at a reduced ratio.  Original	Full-size copy Reduced of	Input system
1177T03YA	Full-size copy  Reduced of the control of the contr	Output system

## 5-3. Image Failure Samples

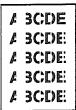
1. Blank copy



4. Foggy background or rough image



7. Blank streaks or bands



10. Uneven image density



2. Black copy



5. Black streaks or bands



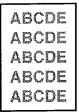
8. Void areas



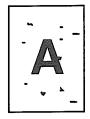
11. Gradation reproduction failure



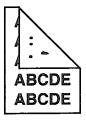
3. Low image density



6. Black spots



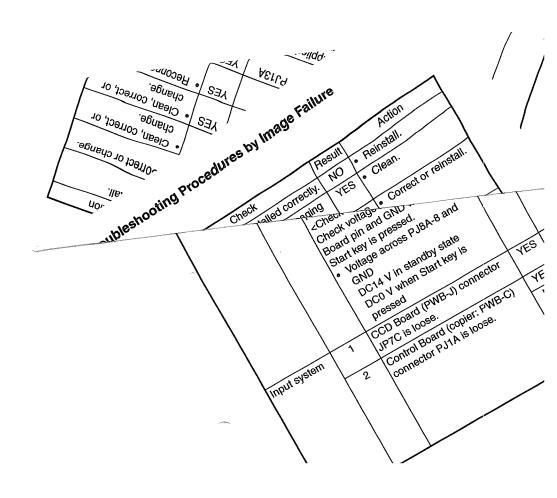
9. Smear on back



Periodically uneven image



4022T542



# (2) Black copy

Section	Step	Check	Result	Action
Output system	1	PC Drum Charge Corona grid mesh and Comb Electrode are loose.	YES	Reinstall.
	2	PC Drum Charge Corona contact is dirty, scratchy, folded, bent, or damaged.	YES	Correct or change.
	3	Grid bias contact is dirty, folded, or bent.	YES	<ul> <li>Clean, correct, or change.</li> </ul>
	4	PC Drum ground contact is dirty, scratchy, bent, or damaged.	YES	<ul> <li>Clean, correct, or change.</li> </ul>
:	5	High Voltage Unit (HV1) connectors CN1HV1 and CN2HV1 are loose.	YES	Reconnect.
	6	PH Unit connectors PJ12A and PJ13A are loose.	YES	Reconnect.
	7	The following voltage is supplied from the Master Board (copier: PWB-A). <check procedure=""> Check voltage across a Master Board</check>	YES	<ul><li>Change IU.</li><li>Change PH Unit.</li><li>Change High Voltage Unit (HV1).</li></ul>
		pin and GND when the Start key is pressed.  Voltage across PJ8A-8 and GND DC14 V in standby state DC0 V when Start key is pressed	NO	Change Master Board (copier: PWB-A).
Input system	1	Exposure Lamp turns ON when the Power Switch is turned ON.	NO	Go to step 3.
	2	Exposure Lamp is abnormally lit (flickers or abnormally dark) when the Power Switch is turned ON.	NO	Go to step 4.
	3	Inverter Board (copier: PU2) connector	YES	Reconnect.
		is loose.	NO	Change Exposure Lamp.
	4	CCD Board (copier: PWB-J) connector is loose.	YES	Reconnect.
	5	Control Board (copier: PWB-C) connector PJ1A is loose.	YES	Reconnect.
	6	The following voltage is supplied from the Control Board (copier: PWB-C). <check procedure=""></check>	YES	<ul><li>Change Inverter Board (PU2).</li><li>Change CCD Unit.</li></ul>
		Check voltage across a Control Board (copier: PWB-C) pin and GND when the Power Switch is turned ON.  Voltage across JP16C-4 and GND DC24 V when Exposure Lamp (LA2) is OFF DC0 V when Exposure Lamp (LA2) is ON	NO	Change Control Board (copier: PWB-C).

#### (3) Low image density

Section	Step	Check	Result	Action
Output system	1	Image density changes after "Toner Replenisher" has been run. • "Toner Replenisher" of Utility	YES	<ul> <li>Replenish the supply of toner using "Toner Replenisher."</li> </ul>
	2	Image density changes after "ID Adjust- ment" and "VG Adjustment" have been made.	YES	Readjust.     For more details, see     SWITCHES ON PWBs/     TECH. REP. SET-     TINGS.
	3	Image transfer current contact is dirty, folded, or bent.	YES	<ul> <li>Clean, correct, or change.</li> </ul>
	4	Developing bias contact is dirty, folded, or bent.	YES	<ul> <li>Clean, correct, or change.</li> </ul>
	5	High Voltage Unit (HV1) connectors CN1HV1 and CN2HV1 are loose.	YES	Reconnect.
	6	ATDC Sensor (UN1) is dirty with foreign matter (such as paper dust) other than developer.	YES	Clean.
		The following voltages develop from the ATDC Sensor (UN1). <check procedure=""> Check voltage across a Master Board pin and GND when the Power Switch is turned ON.  DC5.39 V to 8.15 V across PJ7A-8 and GND  DC1.41 V to 4.98 V across PJ7A-10 and GND</check>	NO	Change ATDC Sensor (UN1) and then change developer.
	8	The following voltage is supplied from the Master Board (copier: PWB-A). <check procedure=""></check>	YES	<ul><li>Change IU.</li><li>Change High Voltage Unit (HV1).</li></ul>
,		Check voltage across a Master Board pin and GND when the Start key is pressed.  Voltage across PJ8A-8 and GND DC14 V in standby state DC0 V when Start key is pressed	NO	Change Master Board (copier: PWB-A).

Section	Step	Check	Result	Action
Input system	1	Shading sheet reading portion (the portion on the backside of the Original Glass to which Original Width Scale is affixed) is dirty.	YES	• Clean.
	2	CCD Board (copier: PWB-J) connector is loose.	YES	Reconnect.
1	3	Control Board (copier: PWB-C) connec-	YES	Reconnect.
		tor PJ1A is loose.	NO	<ul> <li>Change Control Board (copier: PWB-C).</li> <li>Change Master Board (copier: PWB-A).</li> </ul>

#### (4) Foggy background or rough image

Section	Step	Check	Result	Action
Output system	1	Image condition changes after "ID Adjustment" and "VG Adjustment" have been made.	YES	Readjust.     For more details, see     SWITCHES ON PWBs/     TECH. REP. SET-     TINGS.
i.	2	PC Drum surface and the areas in contact with Ds Collars are dirty with foreign matter, or deformed or worn.	YES	Clean or change.
	3	Main Erase (LA1) is dirty.	YES	Clean.
	4	Grid bias contact is dirty, scratchy, deformed, worn, or damaged.	YES	Clean, correct, or change.
	5	ATDC Sensor (UN1) is dirty with foreign matter (such as paper dust) other than developer.	YES	Clean.
	6	The following voltages develop from the ATDC Sensor (UN1). <check procedure=""> Check voltage across a Master Board pin and GND when the Power Switch is turned ON.  DC5.39 V to 8.15 V across PJ7A-8 and GND  DC1.41 V to 4.98 V across PJ7A-10 and GND</check>	NO	<ul> <li>Change ATDC Sensor (UN1) and then change developer.</li> </ul>
		The following voltage is supplied from the Master Board (copier: PWB-A). <check procedure=""> Check voltage across a Master Board pin and GND when the Start key is pressed.  • Voltage across PJ8A-8 and GND DC14 V in standby state DC0 V when Start key is pressed</check>		<ul> <li>Adjust Db. For details, see DIS/ REASSEMBLY, ADJUSTMENT.</li> <li>Change Main Erase (LA1).</li> <li>Change PC Drum.</li> <li>Change IU.</li> <li>Change High Voltage Unit (HV1).</li> <li>Change Master Board (copier: PWB-A).</li> </ul>
Input	1	Original Glass is dirty.	YES	• Clean.
system	2	Scanner mirrors are dirty.	YES	• Clean.
		Exposure Lamp (LA2) is dirty.	YES	Clean.
		CCD Unit lens and CCD surface are dirty. <check procedure=""> Remove lens cover to check for possible contamination.</check>	YES	• Clean.

Section	Step	Check	Result	Action
Input system	5	Exposure Lamp is abnormally lit (flickers or abnormally dark) when the Start key is pressed.	NO	Go to step 7.
	6	Inverter Board (copier: PU2) connector	YES	Reconnect.
		CN1PU2 is loose.	NO	<ul> <li>Change Exposure Lamp (LA2).</li> </ul>
	7	CCD Board (copier: PWB-J) connector	YES	Reconnect.
	,	PJ7C is loose.	NO	<ul> <li>Change Inverter Board (PU2).</li> <li>Change Control Board (copier: PWB-C).</li> </ul>

#### (5) Black streaks or bands

Section	Step	Check	Result	Action
Output	1	PC Drum is dirty or scratchy.	YES	Clean or change.
system	2	Foreign matter (such as paper dust) sticks to the Cleaning Blade of IU or the blade curves upward.	YES	Remove foreign mat- ter, correct, or change.
	3	DB of IU is plugged with foreign matter (such as paper dust).	YES	Remove foreign matter.
:	4	PC Drum Charge Corona grid mesh and Comb Electrode are dirty, scratchy, deformed, damaged, or out of position.	YES	Clean or change.
	5	Left Fusing Roller is dirty or scratchy.	YES	<ul> <li>Clean or change.</li> </ul>
	6	PH window of the PH Unit is dirty or	YES	Clean or change.
		scratchy.	NO	<ul> <li>Change IU.</li> </ul>
Input system	1	Original Glass is dirty, scratchy, worn, or damaged.	YES	Clean or change.
	2	Shading sheet reading portion (the portion on the backside of the Original Glass to which Original Width Scale is affixed) is dirty.	YES	• Clean.
	3	Scanner mirrors are dirty, scratchy, or damaged.	YES	Clean or change.
	4	Exposure Lamp (LA2) is dirty.	YES	Clean or change.
		CCD Unit lens and CCD surface are dirty or scratchy. <check procedure=""> Remove lens cover to check for possible contamination.</check>	YES	Clean or change.
		CCD Board (copier: PWB-J) connector is loose.	YES	Reconnect.
Ī		Control Board (copier: PWB-C) connec-	YES	Reconnect.
		tor PJ1A is loose.		<ul> <li>Change CCD Unit.</li> <li>Change Control Board (copier: PWB-C).</li> </ul>

## (6) Black spots

Section	Step	Check	Result	Action
Output	1	Toner is present along the paper path.	YES	Clean.
system	2	PC Drum is dirty or scratchy.	YES	Clean or change.
	3	Tip of the PC Drum Paper Separator Finger is dirty, scratchy, deformed, worn, or damaged.	YES	Clean or change.
	4	Left Fusing Roller is dirty or scratchy.	YES	Clean or change.
:	5	Tip of the Fusing Paper Separator Finger is dirty, scratchy, deformed, worn, or damaged.	YES	Clean or change Fus- ing Paper Separator Fingers and finger springs.
	6	Image condition changes after "VG Adjustment" has been made.	YES	Readjust.     For details, see     SWITCHES ON PWBs/     TECH. REP. SET-     TINGS.
Input	1	Original Glass is dirty or scratchy.	YES	Clean.
system	2	CCD Board (copier: PWB-J) connector is loose.	YES	Reconnect.
	3	Control Board (copier: PWB-C) connec-	YES	Reconnect.
		tor PJ1A is loose.	NO	Change CCD Unit. Change Control Board (copier: PWB-C).

#### (7) Blank streaks or bands

Section	Step	Check	Result	Action
Output system	1	PC Drum ground terminal is dirty, scratchy, deformed, or damaged.	YES	<ul> <li>Clean, correct, or change.</li> </ul>
	2	DB of IU is plugged with foreign matter (such as paper dust).	YES	Remove foreign matter.
	3	PC Drum Charge Corona grid mesh and Comb Electrode are dirty, scratchy, deformed, or damaged.	YES	Clean, correct, or change.
	4	Post-fusing guide plate is dirty, scratchy, deformed, worn, or damaged.	YES	Clean or change.
İ	5	PH window of the PH Unit is dirty,	YES	Clean or change.
		scratchy, or damaged.	NO	Change IU.
Input system	1	Original Glass is dirty, scratchy, worn, or damaged.	YES	Clean or change.
	2	Shading sheet reading portion (the portion on the backside of the Original Glass to which Original Width Scale is affixed) is dirty.	YES	• Clean.
	3	Scanner mirrors are dirty, scratchy, or damaged.	YES	Clean or change.
	4	CCD Unit lens and CCD surface are dirty or scratchy. <check procedure=""> Remove lens cover to check for possible contamination.</check>	YES	Clean or change.
	5	CCD Board (copier: PWB-J) connector is loose.	YES	Reconnect.
	6	Control Board (copier: PWB-C) connec-	YES	Reconnect.
		tor PJ1A is loose.	NO	<ul><li>Change CCD Unit.</li><li>Change Control Board (copier: PWB-C).</li></ul>

#### (8) Void areas

Section	Step	Check	Result	Action
Output system	1	Foreign matter is present along the paper path.	YES	Remove foreign matter.
	2	Paper dust plugs up the Paper Dust Remover.	YES	Clean or change.
	3	PC Drum Charge Corona, grid mesh, and Comb Electrode are loose.	YES	Reinstall.
:	4	PC Drum Charge Corona contact is dirty, scratchy, deformed, worn, or damaged.	YES	Clean, correct, or change.
	5	Developing Roller is dirty, scratchy, deformed, worn, or damaged.	YES	Clean or change.
	6	Toner is even on Sleeve/Magnet Roller.	NO	Adjust DB.     For details, see DIS/     REASSEMBLY,     ADJUSTMENT.
	7	Developer is not even in the Developer Mixing Chamber of IU.	YES	Even out developer in the Developer Mixing Chamber.
	8	DB of IU is plugged with foreign matter (such as paper dust).	YES	Remove foreign matter.
	9	Image Transfer Roller is dirty, scratchy, deformed, worn, or damaged.	YES	Clean, correct, or change.
	10	Image Transfer Roller Assy is installed correctly.	NO	Reinstall.
	11	Charge Neutralizing Plate is dirty, scratchy, folded, or bent.	YES	Clean, correct, or change.
į	12	Left Fusing Roller is dirty, scratchy, deformed, or worn.	YES	Clean or change.     Change IU.

#### (9) Smear on back

Section	Step	Check	Result	Action
Output	1	Toner is spilled over area inside copier.	YES	Clean interior.
system	2	Toner is present along the paper path.	YES	Clean.
	3	Right Fusing Roller is dirty, scratchy, or damaged.	YES	Clean or change.
	4	Image Transfer Roller is dirty.	YES	Clean or change.
	5	Grid bias contact is dirty, scratchy, deformed, worn, or damaged.	YES	Clean, correct, or change.
			NO	<ul> <li>Change High Voltage Unit (HV1).</li> <li>Change Master Board (copier: PWB-A).</li> </ul>

## (10) Uneven image density

Section	Step	Check	Result	Action
Output system	1	PC Drum ground plate is dirty, scratchy, deformed, worn, or damaged.	YES	<ul> <li>Clean, correct, or change.</li> </ul>
	2	PC Drum Charge Corona grid mesh and Comb Electrode are dirty, scratchy, deformed, worn, damaged, or loose.	YES	Clean, correct, or change.
	3	Image Transfer Roller is dirty, scratchy, deformed, worn, or damaged.	YES	Clean or change.
	4	Sleeve/Magnet Roller is dirty, scratchy, deformed, worn, or damaged.	YES	Clean or change.
	5	Toner is even on Sleeve/Magnet Roller.	NO	Adjust DB.     For details, see DIS/     REASSEMBLY,     ADJUSTMENT.
	6	Developer is not even in the Developer Mixing Chamber of IU.	YES	<ul> <li>Even out developer in the Developer Mixing Chamber.</li> </ul>
			NO	Change IU. Change Master Board (copier: PWB-A).
Input system	1	Original Glass is dirty, scratchy, worn, or damaged.	YES	Clean or change.
	2	Shading sheet reading portion (the portion on the backside of the Original Glass to which Original Width Scale is affixed) is dirty.	YES	Clean.
	3	Scanner mirrors are dirty, scratchy, or damaged.	YES	Clean or change.
	4	Exposure Lamp (LA2) is dirty.	YES	Clean or change.
	5	CCD Unit lens and CCD surface are dirty or scratchy. <check procedure=""> Remove lens cover to check for possible contamination.</check>	YES	Clean or change.
	6	Exposure Lamp is abnormally lit (flickers or abnormally dark) when the Power Switch is turned ON.	NO	Go to step 8.
	7	Inverter Board (copier: PU2) connector	YES	Reconnect.
		CN1PU2 is loose.	NO	Change Exposure Lamp (LA2).
	8	CCD Board (copier: PWB-J) connector is loose.	YES	Reconnect.

Section	Step	Check	Result	Action
Input	9	Control Board (copier: PWB-C) connec-	YES	<ul> <li>Reconnect.</li> </ul>
system		tor PJ1A is loose.		<ul> <li>Change CCD Unit.</li> <li>Change Control Board (copier: PWB-C).</li> </ul>

# (11) Gradation reproduction failure

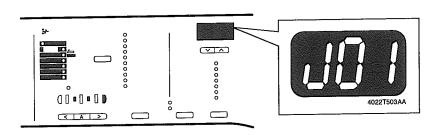
Section	Step	Check	Result	Action
Output	1	PC Drum is dirty.	YES	• Clean.
system	2	Image Transfer Roller is dirty, scratchy, deformed, worn, or damaged.	YES	Clean or change.
	3	PH Unit connectors PJ12A and PJ13A are loose.	YES	Reconnect.
	4	PH window of PH Unit is dirty.	YES	Clean.
	5	ATDC Sensor (UN1) is dirty with foreign matter (such as paper dust) other than developer.	YES	Clean.
	6	The following voltages develop from the ATDC Sensor (UN1). <check procedure=""> Check voltage across a Master Board pin and GND when the Power Switch is turned ON.  DC5.39 V to 8.15 V across PJ7A-8 and GND  DC1.41 V to 4.98 V across PJ7A-10 and GND</check>	NO	Change ATDC     Sensor (UN1) and developer.
			YES	Change Master Board (copier: PWB-A).
Input system	1	Original Glass is dirty, scratchy, worn, or damaged.	YES	Clean or change.
	2	Shading sheet reading portion (the portion on the backside of the Original Glass to which Original Width Scale is affixed) is dirty.	YES	Clean.
	3	Scanner mirrors are dirty, scratchy, or damaged.	YES	Clean or change.
	4	Exposure Lamp (LA2) is dirty.	YES	<ul> <li>Clean or change.</li> </ul>
	5	CCD Unit lens and CCD surface are dirty or scratchy. <check procedure=""> Remove lens cover to check for possible contamination.</check>	YES	Clean or change.
	6	Exposure Lamp is abnormally lit (flickers or abnormally dark) when the Start key is pressed.	NO	Go to step 8.
	7	Inverter Board (copier: PU2) connector	YES	Reconnect.
		CN1PU2 is loose.	NO	Change Exposure Lamp (LA2).
	8	CCD Board (copier: PWB-J) connector is loose.	YES	Reconnect.
	9	Control Board (copier: PWB-C) connector	YES	Reconnect.
		PJ1A is loose.	NO	<ul> <li>Change CCD Unit.</li> <li>Change Control Board (copier: PWB-C).</li> </ul>

## (12) Periodically uneven image

Section	Step	Check	Result	Action
Output system	1	IU is securely fastened using the dedicated fixing screws.	NO	Secure in position.
	2	PH Unit is securely fastened using the dedicated fixing screws.	NO	Secure in position.
	3	IU drive mechanism is dirty or damaged.	YES	Clean or change.
	4	PC Drum surfaces in contact with Ds Collars and drive mechanism are dirty, scratchy, deformed, or worn.	YES	Clean or change.
	5	Synchronizing Roller drive mechanism is dirty, scratchy, deformed, or worn.	YES	Clean or change.
	6	Fusing Unit drive mechanism is dirty, scratchy, deformed, or worn.	YES	Clean or change.
			NO	<ul> <li>Change Master Board (copier: PWB-A).</li> </ul>
Input system	1	Scanner Motor (M5) is securely fastened using the dedicated fixing screws.	NO	Secure in position.
	2	Scanner Motor (M5) drive mechanism is dirty or damaged.	YES	Clean or change.
	3	Timing belt of the scanner drive mechanism is dirty with foreign matter or out of correct position.	YES	Remove foreign mat- ter or reinstall belt.
	4	Scanner drive mechanism pulley is dirty with foreign matter, scratchy, deformed, worn, or damaged.	YES	Remove foreign mat- ter or change.
	5	Scanner Drive Cables are wound incorrectly.	YES	<ul> <li>Re-wind Scanner Drive Cables.</li> </ul>
	6	Scanner rails and bushings are dirty with foreign matter, scratchy, deformed, worn, or damaged.	YES	Clean or change.
	7	Scanner moves smoothly. <check procedure=""> Gently move the Scanner by hand to check for smooth operation.</check>	NO	Lubricate the Scanner rails.     Reinstall Scanner.
	8	CCD Board (copier: PWB-J) connector is loose.	YES	Reconnect.
	9	Control Board (copier: PWB-C) connector	YES	Reconnect.
		PJ1A is loose.	NO	<ul> <li>Change CCD Unit.</li> <li>Change Control Board (copier: PWB- C).</li> </ul>

# 6. OTHER ERROR CODES

 When an error that does not fall into the category of paper transport failure or malfunction, a corresponding error code is displayed in the Display.



Code	Description	Resetting Procedure
tnr	Toner empty stop	Change Toner Bottle.
nP	Paper size is physically changed of the paper source currently selected for use while a copy cycle is being run.	<ul> <li>Load paper of the size originally loaded in the paper source being used.</li> <li>Turn OFF and ON the Power Switch.</li> </ul>
	Copier does not find paper of the appropriate size when a copy cycle is run using the ADF and in the Mixed Original and Auto Paper mode.	<ul> <li>Load the paper source with paper of the appropriate size.</li> <li>Turn OFF and ON the Power Switch.</li> </ul>
oL	Front Door, Right Door, or Side Door is open.	Close the open door or lower the ADF.
οU	ADF is raised.	
οA	ADF document take-up door is open.	
H11	Scan image memory over	Turn OFF and ON the Power Switch.
H2	The length of the paper set does not match that of the paper actually taken up and fed in.	<ul> <li>Load paper of the correct size again according to the set paper size.</li> <li>Turn OFF and ON the Power Switch.</li> <li>For copier tray: Slide out and in the paper tray in which the size error has occurred.</li> <li>For Manual Bypass Tray: Place paper in the Manual Bypass Tray.</li> <li>For Multiple Bypass Tray: Unload paper from the Multiple Bypass Tray, then reload it back again.</li> </ul>
НЗ	IT-102 exit capacity exceeded	Remove paper that has been fed out.
J9	IT-102 Bin Switching Motor error (Job Tray is unable to return to its home position because paper left in the tray)	Remove paper from the tray.     Turn OFF and ON the Power Switch.

		D W D divis
Code	Description	Resetting Procedure
PLG	Plug-In Counter not plugged in	<ul> <li>Plug in the Plug-In Counter.</li> <li>Change setting in Security mode.</li> <li>For details, see SWITCHES ON PWBs/TECH. REP. SETTINGS.</li> </ul>
Err	A numeral outside the specified setting range is entered.	<ul> <li>Automatically reset 1 sec. after the error display is given.</li> <li>Turn OFF and ON the Power Switch.</li> </ul>
Blank	Mechanical total counter not con- nected	<ul> <li>Connect the mechanical total counter and then turn OFF and ON the Power Switch.</li> <li>Change setting in Security mode. For details, see SWITCHES ON PWBs/TECH. REP. SETTINGS.</li> </ul>
nc1	Maintenance Counter count value reached (the set count of the Maintenance Counter is reached)	Enter a count value again.     For details, see SWITCHES ON PWBs/TECH. REP. SETTINGS.
nc2	IU life stop mode (the life value of the Maintenance Counter is reached)	Initialize the counter value.     For details, see SWITCHES ON PWBs/TECH. REP. SETTINGS.

Blank page